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Objective:

Seeking challenging position which enable me to render my skills, knowledge in networking services and also I can develop myself and increase my experience.

EDUCATION:

- Jul 2007 - Aug 2012
- Bachelor of electronic Engineering,
Department of electronic and electrical communication engineering
- Menoufya University -Grade: Good (72.33%)

Experience:

- 1-TheWayOut – internet and network solutions
Scope of Work

 - Monitoring internet lines of customers.
 - Monitoring network solution of customers.
 - Basic troubleshooting for down leased and ADSL lines
 - Monitoring data center
 - Following and responding to customer requests by e-mails
- Job Title: NOC Engineer

- 2-wideband – internet service provider, Jeddah, KSA
Scope of work:

 - delivering internet service through internet towers.
 - installing and configuring receiving microwave devices from ubnt company for.
 - installing and configuring cisco router (series 1811) for delivering dedicated line internet service.
- Job Title: Technical Engineer

- 3-TE_DATA, internet service provider, Egypt, Cairo
Scope of work:

 - Adjusting ADSL router settings and activating internet service.
 - Troubleshooting and solving customer technical problems in Network Connection.
 - Escalating to 2nd level and 3rd level support.
 - Updating and closing solved tickets.
- Job Title: Technical Support

Courses:

- Ccnr routing 300-101, ccnp switching 300-115,
- Ccna routing and switching 200-125 (getting certificate is in progress)
- Good knowledge about BGP,MPLS,VRF,VPNs.
- Good understanding of DNS,POP3,SMTP.
- Hands on experience with Cisco switches (2520)

Computer& language skills:

- Computer skills:
- Microsoft office (word, excel, power point).
 - Familiar with windows7, 8.1.
 - Good knowledge about active directory.
 - Very good knowledge of network technology.

Language skills:

- Arabic: native language
- English: very good command of both
Written and spoken

PERSONAL info:

- Marital status: single
- Date of birth: 01/02/1990
- Military status: completed in 01/12/2013

Personal skills:

- An Active listener & quick learner,
- Positive & Self Motivated,
- Hard worker,
- A team player,
- Work under pressure.

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