

**Seeking For A Position In Challenging And Dynamically Progresses Environment Where I Can Utilize My Skills, Develop My Knowledge, Learn New Technologies, And Gain Experience Help Me in My Career Advancement**

**Education:**

B.Sc. Information Technology, Faculty of Computers and Information , Menofiya University, 2012.

**Work Experience:**

System Administrator at the Indian Factor Flex P Films.

September 2017 - till now

- Align and scale IT infrastructure ( Desktops, Blade Pc's , LAN, WAN , Helpdesk, Data Centers -, Servers , Laptops and Mobile devices ) to meet organizational goals and objectives.
- Timely and accurate compilation of all the issues and problems faced by the users.
- Ensure availability, scalability ,compatibility and accessibility of all IT Infrastructure.
- Achieve highest uptime of all IT infrastructure as servers and end users related services .
- Ensure Secure IT Environment for the organization.
- Implementing and administrating windows server 2008-2012 and all related tasks and services.
- Implementing and managing Sophos XG firewall.
- Managing and monitoring servers and network activities and performance.
- Real time support 24hours 7 days.

Network and Hardware Engineer at Americana Group.

September 2015-August 2017

- Responsible of Chips Sector "Lion Factory" and more than 30 branches at Egypt.
- Create and keep updated documentation and network layout drawings.
- Monitor and follow up with the service provider the process of VPN and leased line connections between The Head Office and branches all over Egypt.
- Implement security policy and virus protection using Symantec end point security.

System and Network Administrator at Hyper Plus Co.

June 2014 – August 2015

- Applying Group policy from domain to manage , control and audit the computer and user configuration authority and permission and rights access .
- Implementing and configuring dynamic host configuration protocol [DHCP] to assign IP address with all network settings [Network Mask+ DNS +Default Gateway].
- Implementing and configuring file server to storage and management all data, and also to facilitate user access by network mapping for the folder share .
- Create and configure backup for all server application and critical data with schedule job tasks by using Windows NT backup and Shadow Copies .

Network Administrator at Hyper Plus Co.

February 2013 – June 2014

- Install, Support and maintain hardware and software infrastructure according to best practices, including routers, switches, Servers, Access Points and firewalls. Planning and configuration of VLANs, IP Subnets, VPN Connection, Gateways. Create and keep updated documentation and network layout drawings.
- Monitor and follow up with the service provider the process of VPN and leased line connections between The Head Office, warehouse and stores.

Technical Support Engineer at Elarabiya for Network

September 2012- January 2013

- Provided business-clients with efficient support – Responded to phone calls, emails, and in-person requests.
- Installed software, configured and tested customer PC's, analyzed functionality of peripheral appendages

**Projects:**

Elhalaby "one of Mr.Eid Labib Companies"

Install and Configure A Network Consists 3 Cisco Switch,30 PCs,Patch Cored, Patch Panels,2Racks,3 Servers,2 Point Of Sales"POS",4 Printer HP1102,3 Laptops,2 Hand Scan DataLogic,35 Monitors, 60 Faceplates,Leased Line 3 Cisco WAP4410N Access Point, 4 UPS ElMatria" one of Mr.Eid Labib Branches for clothes"

Install and configure a Network Consists of Router, 1 Server , 1 3Com Switch , 4 faceplates, 2 Point Of Sales , 2 SAM4s Printers, 2 Hand Scan DataLogic, 1 UPS .  
Sednawy"Shubra Elkhima"

Install and configure a Network Consist of Router, 1 Server , 1 3Com Switch , 4 faceplates, 2 Point Of Sales , 2 SAM4s Printers, 2 Hand Scan DataLogic, 1 UPS .  
EID LABIB Factory "10 of RAMADAN"

Install and Configure A Network Consists Servers, 3com Switch,45 PCs,Patch Cored, Patch Panels,2Racks,3 Printer HP1102,5 Laptops,35 Monitors, 90 Faceplates, 3 Cisco WAP4410N Access Point, 1 Power UPS .

ORABI Warehouse"Hyper Plus Stock "

Install and configure a Network Consist of Router, 1 Server , 1 3Com Switch , 10 faceplates, 2 Point Of Sales , 2 SAM4s Printers, 2 Hand Scan DataLogic, 1 UPS,Leased Line

**College Graduation Project: Augmented Reality**

(It was a complicated project depend on detecting the moving of a character. The detecting made by the camera and it detect the color of the hand .)

Tools: 3dmax, action script, c#, PhotoShop .

Grade: Excellent .

**Certifications and Courses:**

- Cisco Certified Network Associate (CCNA)."Certified"
- Forefront Threat Management Gateway (TMG 2010).
- Microsoft Certified IT Professional Enterprise (MCITP).
- Sophos XG firewall.

**Technical Skills:**

Microsoft Servers: windows server platforms, Active Directory, DHCP, DNS, File Server, TMG, WSUS, NPS, NAP, VPN, , LDAP.

Networking: Routing, Switching, VLAN, Subnetting, VTP, STP, LAN, WAN, IP Addressing, TCP/IP, Network Design-Trouble shooting-Monitoring.

Hardware: HP Servers, IBM Servers, Cisco Routers, Switches and Access Points , HP- 3-com – d-link Switches and Access Points, HP Backup Tapes, Finger Print Machines.

Virtualization: Hypes V; VMware .

Firewalls and Security : Sophos XG, TMG and Symantec antivirus.

Experience dealing with point of sales .

**Language Skills:**

Arabic : Mother Tongue.

English : V.good.

**Personal Data:**

Date of Birth : 25/10/1991.

Nationality : Egyptian.

Marital Status : Married.

Military Status : Exempted.

Driving License: Valid.

