

**Ahmed Mohamed Magdy Abdel-Al**  
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## **OBJECTIVE**

• In information technology field study and research is basic to keep my self updated and not stop in any step because I am passion in IT field I love this field and study always to reach my goal to be a proffisonal .

## **Education**

**University Education from 2008 to 2011**

**University** :Thebes Academy  
**Certificate** : Bachelor of Information System  
**Graduation Year** : 2011

## **Courses**

- English
- ICDL
- Yat Network Diploma
- CCNA R&S
- Comptia A+
- Photoshop
- MCITP
- Exchange
- TMG
- MCSE
- Comptia Linux +
- Dale Carnegie Effective Communication Skill

## **Experience**

- 1-140 directory (From 4/2013 To 10/2013)
- 2-Al-Amin Company (From 11/2013 To 5/2014)
- 3-Te-Data Technical Support (From 8/2014 To 9/2015)
- 4- Al-Borg Labortary (Help Desk) (From 4/2016 Till Now)

## **skills**

- **Language Skills .:**
- **Arabic**
- **English**
- **Soft Skill**
- Problem Solving
- Decision Making
- Communicating Effectively
- Coping With Change
- Time Mangment

- Presentations Skills
- Business Writing

### Technical Skills

- Basic of FortiGate security .
- Symantec Backup exec .
- Good at SAN and NAS storage .
- Hardware and Software Maintenance .
- Configure Printer , Scanner and barcode .
- Troubleshoot Outlook and other mails site .
- Very good at MS office Package .
- V.Good computer and internet skills .
- Research and Presentation skills
- Expert with all M.S Operating System .

### PERSONALITY KEY STRENGTH

- Ability to work under pressure.
- Ability to work hard .
- Self learning ability.
- Ability to work in team (as both team leader or member)
- Excellent communication skills.
- Self-motivated
- Totally committed to any work requirement unconditionally.

### Personal Information

- **Nationality** : Egyptian
- **Date of birth** : 29-April-1990
- **Place of birth** : Cairo
- **Gender** : Male
- **Marital status** : Single

### Hobbies

- Walking
- Reading
- Football
- Search on the internet
- Help other people

### Volunteer Work

- Resala Charity Organization

**REFERENCES ARE AVAILABLE UPON REQUEST**

***Thanks for giving me the opportunity to be one of  
your team***