# MATTHEW MAGIN IT ENTHUSIAST

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Anticipated Grad Date: Mid-2019

## > PROFILE

Committed, detail-oriented student studying Computer Science and Business Management at QUT. Having experience with object-oriented programming, web development, front-facing customer service and sales.

I have received various opportunities during my studies to expand my horizons and gain knowledge about the business and the world. I have a strong passion for utilising technology to solve problems. This passion coupled with my entrepreneurial spirit gives me significant drive to continue to learn, develop skills and make a significant contribution in organisations and teams.

## > EDUCATION

#### QUEENSLAND UNIVERSITY OF TECHNOLOGY

Bachelor of Information Technology & Business Computer Science | Management

Current GPA: 6.105

## **Academic Achievements**

- 2018 Invited and accepted to participate in the NEXT Innovation Challenge (12-week innovation accelerator program)
- 2017 Attended Purdue University in the United States as part of the International Exchange Program
- 2017 Invited to join the Golden Key Honour Society in recognition of maintaining above average results.

## > EMPLOYMENT HISTORY

BIOTOOLS PTY LTD 2017 - Present

Contract PHP Programmer & Web Development

**Overview:** Web development work on an internal dashboard application that provides access to two web applications that assist in streamlining their sales role. Also designed and implemented the UI interface and built a relational MySQL database.

## **Highlights & Achievements**

- Innovating over their paper-based customer detail collection system at trade-show events. Developed a web application that handing the data collection on an Android table built using HTML, CSS, JavaScript, PHP and MySQL. This application was developed to email customers an automatic confirmation and relevant sales brochures after giving the sales representative their details.
- Developing a web application that a warehouse-person can record shipments during their shifts. A weekly report is email to their supervisor for tracking purposes.

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2017 - Present

### YES OPTUS SPRINGWOOD

Sales Associate

**Overview:** This position involves interacting with customers and assisting them with analysing their current mobile needs. Working closely to inform customers with the latest technical trends to make suggestions for new mobile plans based on their current/future requirements. During my tenure with Optus, we undertook significant store remodelling and launched innovative marketing and sales initiatives to improve sales by 30%. I was also responsible for sales reconciliation, stock management and workflow management.

### **Key Roles & Responsibilities**

- Developing new sales strategies
- Staff Training
- Digital Marketing Campaign
- Stock Management
- Cash Management & Transaction Processing
- Customer Service

## > SKILLS

Customer Service Time Management Adaptability
Problem Solving Critical Thinking Strong Work Ethic

## **Programming Languages**

PHP (4 years) | SQL (2 years) | HTML & CSS (5 years) | C (1 year) | Java (6 months)

## > OTHER

Tanda Hackathon (2018): Won technical and execution award for developing a Google Assistant application that gets a user's current location and traffic conditions and sends their boss an eta of when they will be arriving to work.

City Hack (2017): Worked within a team to develop a licence plate recognition application using python and OpenCV.

Random Hacks of Kindness (2014): Worked in a team to develop a website for a local company with a custom CMS built on Ruby on Rails.