

# Service Confirmation Voucher

Booking Reference - BT01SINN0000030

Booking Date - Thu, 14 Dec 2017

Dear Partner,

Buddies has received a booking for your hotel as per the details below. The primary guest **BUDDIES HOLIDAYS**, will be carrying a copy of this e-voucher.

For your reference, your Booking ID is BT010000031.

The amount payable by buddies for this booking is Rs. 5192 including all taxes. Please email us at [hotelsupport@buddiestechnologies.com](mailto:hotelsupport@buddiestechnologies.com) if there is any discrepancy in this payment amount.

Kindly consider this as the confirmation e-voucher and provide the guest with the following inclusions and services.

## Hotel Details:-

### AV Comforts

#286/25, hunasamaranhalli, Hosahalli main road bangalor

Bangalore

Karnataka

Contact No: 9741417799

Mobile: 9880376888

**Primary Guest:** BUDDIES HOLIDAYS

**No. of Rooms:** 1

### Room 1

<b>Check in:</b> Fri, Dec 15, 2017	<b>Check out:</b> Sun, Dec 17, 2017	<b>No. of Night(s):</b> 2
<b>Room Type,Category:</b> , SUPERIOR	<b>Guest:</b> Adult	<b>Meal Plan:</b> Breakfast

## General Hotel Policy:-

- Early check-in or late check-out is subject to availability and may be chargeable by the hotel. To request for an early check-in or late check-out, kindly contact the hotel directly.
- As per Government of India rules, it is mandatory for all guests over the age of 18 years to present a valid photo identification (ID) on check-in. Without a valid ID, guests will not be allowed to check-in. The valid ID proofs accepted are Driving License, Passport, Voter ID Card and Ration Card. Kindly note, a PAN Card will not be accepted as a valid ID proof.
- The primary guest must be at least 18 years of age to check-in to this hotel. Ages of accompanying children, if any, must be between 1-12 years.
- The room tariff includes all taxes. The amount shown does not include charges for optional services and facilities (such as room service, mini bar, snacks or telephone calls). These will be charged as per actual usage and billed separately on check-out.
- Entry to the hotel is at the sole discretion of the hotel authority. If the address on the photo identification card matches the city where the hotel is located, the hotel may refuse to provide accommodation. Buddies will not be responsible for any check-in denied by the hotel due to the aforesaid reasons.
- Kindly note, if a hotel booking includes an extra bed, most hotels provide a folding cot or a mattress as an extra bed.
- The hotel reserves the right of admission. Accommodation can be denied to guests posing as a couple if suitable proof of identification is not presented at check-in. Buddies will not be responsible for any check-in denied by the hotel due to the aforesaid reason.

## Cancellation Policy:-

- More than 3 days before check-in date: 75% Refund.
- 3 days before check-in date: 50% Refund..
- In case of no show: No refund. Booking cannot be cancelled/modified on or after the check in date and time mentioned in the Hotel Confirmation Voucher.