DIGITAL MARKETING INTERNSHIP

Comprehensive Digital Marketing For Amul Ltd.

A Project Report on Amul under this Esteemed Guidance of

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Presented by

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Part 1 Brand Study, Competitor Analysis & Buyer's/Audience's Persona.

• Brand study (Mission/Values & USP)

Maruti Suzuki India Ltd, a subsidiary of Suzuki Motor Corporation, is India's largest car manufacturer, known for its reliable and fuel-efficient vehicles. Established in 1981, it has been a key player in shaping India's automotive industry and is a popular choice among Indian car buyers.

Missions & Values of Maruti Suzuki India Ltd

- Customer Satisfaction: Maruti Suzuki is committed to ensuring the highest levels of customer satisfaction by offering quality products and services that meet or exceed customer expectations.
- Innovation and Technology: The company aims to be at the forefront of innovation and technology in the automotive industry, continuously improving its products and processes.
- Sustainability: Maruti Suzuki is dedicated to sustainable business practices, minimizing its environmental impact and contributing to the communities in which it operates.

- Customer Centricity: Hero MotoCorp is committed to exceeding customer expectations through continuous innovation and product enhancements.
- Quality: The company maintains the highest standards of quality in its products and services, ensuring customer satisfaction and trust.
- Integrity: Hero MotoCorp conducts its business with integrity, honesty, and transparency in all its dealings.

USP of Maruti Suzuki India ltd.

Maruti Suzuki India Limited's unique selling proposition (USP) stems from its ability to consistently deliver high-quality, reliable, and affordable vehicles to the Indian market. With a diverse portfolio ranging from compact cars to SUVs, Maruti Suzuki caters to a wide spectrum of consumers, making its vehicles accessible to a broad audience. The brand's strong emphasis on innovation, fuel efficiency, and customer-centricity has further bolstered its reputation, making it a trusted choice among Indian car buyers. Additionally, Maruti Suzuki's extensive service network and focus on sustainability contribute to its USP, ensuring that customers not only purchase a car but also invest in a long-term, fulfilling automotive experience.

Analyze Brand Messaging of Maruti Suzuki India Ltd.

Maruti Suzuki's brand messaging is characterized by several key themes that resonate with their target audience. Here's an analysis of their brand messaging:

- Reliability and Trustworthiness: Maruti Suzuki emphasizes the reliability of its vehicles, positioning them as trustworthy companions for everyday life. This messaging appeals to consumers seeking dependable transportation solutions.
- <u>Affordability:</u> A consistent theme in Maruti Suzuki's messaging is affordability. They often highlight the value-for-money proposition of their cars, making them accessible to a wide range of customers, including first-time buyers and middle-class families.
- <u>Innovation and Technology:</u> Maruti Suzuki showcases its commitment to innovation and technology, introducing features that enhance driving experience, safety, and fuel efficiency. This messaging appeals to tech-savvy consumers looking for modern features in their vehicles.
- <u>Customer Satisfaction:</u> Maruti Suzuki emphasizes its focus on customer satisfaction, highlighting its extensive service network and after-sales support. This messaging builds trust and loyalty among customers, knowing they will be well taken care of post-purchase.

Examine the brand's tagline of Maruti Suzuki India Ltd.

Maruti Suzuki India Ltd tagline, "Way of Life," is a succinct and powerful statement that reflects the brand's positioning and values. Here are some key points about the tagline:

- <u>Inclusivity:</u> The tagline implies that Maruti Suzuki is not just a car manufacturer but a part of people's lives, regardless of their background or lifestyle. It suggests that Maruti Suzuki cars cater to a wide range of consumers and are an integral part of their daily lives.
- <u>Versatility:</u> The tagline suggests that Maruti Suzuki cars are versatile and can adapt to various lifestyles and needs. It conveys the message that Maruti Suzuki offers a car for everyone, whether it's for daily commuting, family outings, or adventure trips.
- Reliability: By associating with the concept of a "way of life," the tagline implies that Maruti Suzuki cars are reliable and dependable, making them a trusted choice for consumers.

Competitor Analysis

Analyzing competitors for Maruti Suzuki India Ltd. involves considering other major players in the Indian automotive market. Here are three key competitors:

Competitor 1: Tata Motors

Competitor 2: Mahindra & Mahindra

Competitor 3: Hyundai Motor India

Competitor 1: Tata Motors

Tata Motors, with its focus on safety and value for money, competes with Maruti Suzuki in several segments, including hatchbacks, sedans, and SUVs. Models like the Tata Tiago, Tigor, and Nexon compete directly with Maruti Suzuki's offerings.

<u>USP</u>: Tata Motors Ltd.'s Unique Selling Proposition (USP) centers around its commitment to innovation, sustainability, and customer-centricity. The company offers a diverse range of vehicles, from passenger cars to commercial vehicles, catering to various market segments. Tata Motors' USP lies in its focus on providing technologically advanced and environmentally friendly vehicles, such as electric and hybrid models, which appeal to eco-conscious consumers. Additionally, Tata Motors places a strong emphasis on customer satisfaction, offering reliable vehicles with innovative features and a wide service network. With a reputation for quality and affordability, Tata Motors continues to be a trusted choice for customers seeking value-driven and sustainable transportation solutions.

Online Communication

Tata Motors Ltd. utilizes online communication effectively to engage with its audience and promote its vehicles. The company's website provides a comprehensive overview of its product range, including passenger cars, commercial vehicles, and electric vehicles, allowing visitors to explore specifications and features. Tata Motors also maintains active social media profiles on platforms like Facebook, Instagram, and Twitter, where it shares updates on new models, customer stories, and promotional offers. Through these online channels, Tata Motors effectively communicates its brand values of innovation, reliability, and customer satisfaction, connecting with customers and driving engagement in the digital space.

SWOT Analysis of Tata Motors

Strengths:

- Diverse Product Portfolio: Tata Motors has a diverse product portfolio, including passenger cars, commercial vehicles, and electric vehicles, catering to various market segments.
- Strong Global Presence: Tata Motors has a strong presence in international markets, reducing its dependence on any single market.
- Focus on Innovation: The company has a strong focus on innovation, with investments in electric and alternative fuel vehicles, as well as connected car technologies.
- Brand Equity: Tata Motors has a strong brand equity, particularly in the commercial vehicle segment, known for its durability and reliability.

Weaknesses:

- Perception of Quality: Some Tata vehicles have been perceived to have quality issues, particularly in the past, which has affected the brand's image.
- Dependence on Commercial Vehicles: Tata Motors' revenue is heavily dependent on its commercial vehicle segment, which makes it vulnerable to fluctuations in the commercial vehicle market.

Opportunities:

- Electric Vehicle Market: Tata Motors can capitalize on the growing demand for electric vehicles by expanding its electric vehicle portfolio and infrastructure.
- Global Expansion: The company can further expand its presence in international markets, particularly in emerging economies where there is a growing demand for affordable vehicles.

Threats:

- Competition: Tata Motors faces intense competition from both domestic and international automakers, particularly in the passenger vehicle segment.
- Regulatory Changes: Changes in government regulations, particularly related to emissions and safety standards, can impact Tata Motors' operations and profitability.

Competitor 2: Mahindra & Mahindra

Mahindra is known for its rugged SUVs and utility vehicles, competing with Maruti Suzuki in the SUV and crossover segments. Models like the Mahindra Scorpio, XUV300, and Thar offer tough competition to Maruti Suzuki's Vitara Brezza and S-Cross.

<u>USP</u>:

Mahindra & Mahindra's Unique Selling Proposition (USP) lies in its strong focus on innovation, sustainability, and customer-centricity. As a leading manufacturer of utility vehicles, tractors, and electric vehicles, Mahindra is known for its ruggedness, reliability, and versatility. The company's USP is further enhanced by its commitment to sustainable practices and technologies, reflected in its range of electric vehicles and green initiatives. Mahindra's deep understanding of the rural and semi-urban markets, coupled with its customer-centric approach, has helped it build a loyal customer base over the years. Overall, Mahindra & Mahindra's USP is its ability to offer innovative, sustainable, and customer-friendly solutions that cater to the diverse needs of its customers.

Online Communication

Mahindra & Mahindra leverages online communication channels effectively to engage with its audience and promote its vehicles. The company's website offers a user-friendly interface where customers can explore its wide range of vehicles, including SUVs, commercial vehicles, and electric vehicles, and access detailed information and specifications. Mahindra also maintains active social media profiles on platforms like Facebook, Instagram, and Twitter, where it shares updates on new launches, customer testimonials, and promotional campaigns. Through these online channels, Mahindra effectively communicates its brand values of innovation, sustainability, and customer-centricity, strengthening its relationship with customers and enhancing its brand presence in the automotive market.

SWOT Analysis for Mahindra & Mahindra

Strengths:

- Diverse Product Portfolio: Mahindra & Mahindra has a diverse product portfolio, including SUVs, commercial vehicles, tractors, and electric vehicles, catering to various market segments.
- Strong Brand Image: Mahindra has a strong brand image, particularly in the utility vehicle and tractor segments, known for its ruggedness, reliability, and durability.
- Innovation: The company has a strong focus on innovation, with investments in electric vehicles, connected vehicles, and alternative fuel technologies.
- Global Presence: Mahindra has a strong global presence, with operations in several countries and a well-established export business.

Weaknesses:

- Quality Perception: Some customers perceive Mahindra vehicles to have lower quality compared to competitors, particularly in terms of fit and finish.
- Dependence on Indian Market: Mahindra's revenue is heavily dependent on the Indian market, which makes it vulnerable to fluctuations in the Indian economy.

Opportunities:

- Electric Vehicle Market: Mahindra can capitalize on the growing demand for electric vehicles by expanding its electric vehicle portfolio and infrastructure.
- Global Expansion: The company can further expand its presence in international markets, particularly in emerging economies where there is a growing demand for utility vehicles and tractors.

Threats:

- Competition: Mahindra faces intense competition from both domestic and international automakers, particularly in the SUV and commercial vehicle segments.
- Regulatory Changes: Changes in government regulations, particularly related to emissions and safety standards, can impact Mahindra's operations and profitability.

Competitor 3: Hyundai Motor India

Hyundai Motor India: Hyundai is a significant competitor to Maruti Suzuki, known for its feature-rich and stylish cars. It has a strong presence in various segments, offering tough competition to Maruti Suzuki's models like the Swift, Grand i10, and Creta.

<u>USP</u>: Hyundai Motor India's Unique Selling Proposition (USP) lies in its innovative designs, advanced features, and a reputation for reliability. Here are some key points that could be part of its USP:

Hyundai Motor Ltd. stands out in the automotive market for its commitment to innovation, design, and reliability. With a focus on creating stylish and feature-rich vehicles, Hyundai has earned a reputation for offering high-quality cars that are both affordable and technologically advanced. The company's unique selling proposition lies in its ability to consistently deliver vehicles that exceed customer expectations, setting new standards for performance and safety. Hyundai's dedication to customer satisfaction, coupled with its focus on sustainability and cutting-edge technology, has made it a trusted choice for drivers around the world.

Online Communication

Hyundai Motor Ltd. excels in online communication, utilizing its website and social media channels to engage with customers effectively. The company's website offers a user-friendly interface, allowing visitors to explore its range of vehicles, view specifications, and locate dealerships. Hyundai also maintains active profiles on popular social media platforms like Facebook, Instagram, and Twitter, where it shares engaging content, such as new product launches, customer stories, and promotional offers. Through these online channels, Hyundai effectively communicates its brand values of innovation, reliability, and customer satisfaction, fostering a strong connection with its audience and enhancing its brand presence in the automotive market.

SWOT Analysis for Hyundai Motor India

Strengths:

- Strong Brand Image: Hyundai has a strong brand image in India, known for its stylish and feature-rich cars that offer value for money.
- Wide Product Range: Hyundai offers a wide range of cars, from hatchbacks to SUVs, catering to different customer segments and preferences.
- Innovation: The company is known for its innovative technologies and features, such as the Hyundai Blue Link connected car technology and advanced safety features.
- Extensive Service Network: Hyundai has a wide service network across India, ensuring easy access to service and maintenance for customers.

Weaknesses:

- Perception of Service Quality: Some customers perceive Hyundai's service quality to be lower than its competitors, which can affect brand loyalty.
- Relatively Higher Prices: Hyundai's cars are perceived to be slightly more expensive compared to some competitors, which can impact price-sensitive consumers.

Opportunities:

- Electric Vehicle Market: Hyundai can capitalize on the growing demand for electric vehicles by expanding its electric vehicle portfolio and infrastructure.
- Rural Market Expansion: Hyundai can further expand its presence in rural markets, where there is a growing demand for affordable and reliable vehicles.

Threats:

- Competition: The Indian automotive market is highly competitive, with several established and emerging players vying for market share.
- Economic Factors: Economic downturns or changes in government policies can impact consumer buying behavior and affect Hyundai's sales.

Brand Tone of Maruti Suzuki India Ltd.

Maruti Suzuki India Ltd's brand tone is typically friendly, approachable, and reliable. They aim to connect with their customers by emphasizing their commitment to quality, affordability, and customer satisfaction. Their messaging often focuses on the joy of driving, family bonding, and the convenience their cars offer in everyday life.

Maruti Suzuki India Ltd may KPIs include:

- Sales Volume: The number of vehicles sold in a given period, indicating market demand and the company's market share.
- Market Share: Maruti Suzuki's share of the total automobile market in India, which reflects its competitive position.
- Customer Satisfaction Index (CSI): A measure of how satisfied customers are with their vehicles and overall experience, crucial for brand loyalty and repeat business.
- Revenue and Profitability: Overall revenue and profitability figures, indicating the company's financial health.
- Production Efficiency: Measures such as inventory turnover and production output per employee, reflecting operational efficiency.
- **Brand Perception**: Surveys or studies measuring how the brand is perceived by the target audience compared to competitors.
- Employee Satisfaction and Retention: Employee engagement and retention rates, which impact productivity and customer experience.

Buyer/Audience Persona about Maruti Suzuki India Ltd.

Name: Sara

Demographics:

• Age :32

• **Gender** : Female

• Location : Mumbai, Maharashtra

• Occupation : Marketing Manager at a medium-sized IT company

• Income : INR 12-15 lakhs per annum

Psychographics:

- Lifestyle: Busy professional balancing work and family responsibilities
- Interests: Enjoys outdoor activities on weekends, values family time
- Values: Seeks convenience and reliability in products and services, environmentally conscious

Buying Motivation:

- Looking for a reliable, fuel-efficient car for daily commute and occasional weekend getaways
- Values safety features due to long hours spent on the road
- Interested in modern features like connectivity and convenience to manage work on the go

Concerns:

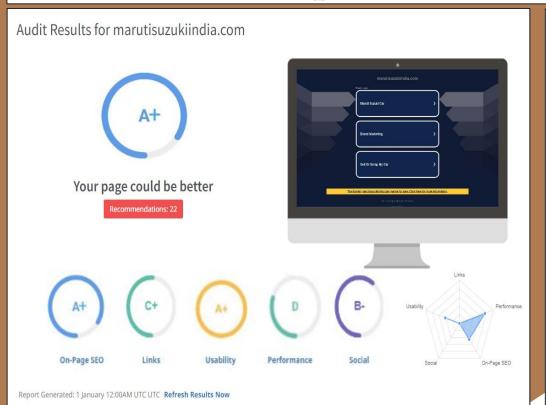
- Budget-conscious, looking for value for money
- Concerned about the environmental impact of the vehicle
- Needs a car that can handle Mumbai's congested traffic and occasional long drives.

How Maruti Suzuki can appeal to Sara:

- Highlight the fuel efficiency and safety features of their cars, emphasizing convenience and peace of mind
- Offer promotions or discounts that align with her budget-conscious mindset
- Showcase the brand's commitment to sustainability and eco-friendly practices

Part 2: SEO Audit & Keyword Research

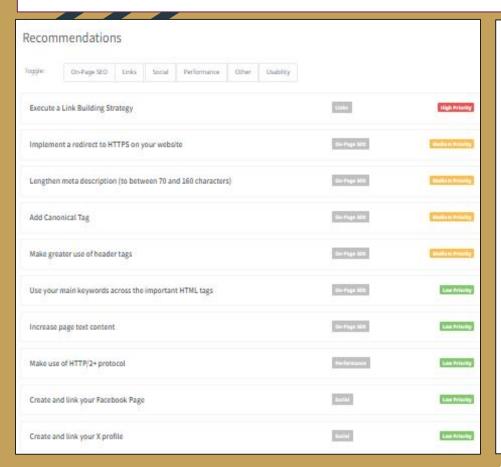
SEO Audit Report of Maruti Suzuki India Ltd.



Based on the image showing an audit report for marutisuzukiindia.com

- 1. The overall page rating is D+, indicating that the website could be significantly improved according to the 22 recommendations provided.
- 2. The website has good on-page SEO performance with a grade of C, but poor ratings for links (F), usability (C), performance (A-), and social (F) aspects.
- 3. The audit repoirt was generated on January 1st, suggesting that the website may need to address the identified issues to enhance its overall quality and user experience.

SEO Audit Report of Maruti Suzuki India Ltd.



- The first recommendation is to include a meta description tag, which provides a concise summary of a web page's content for search engines and social media platforms.
- One recommendation suggests reducing the length of title tags to between 35 and 75 characters for better visibility and readability in search results.
- Another recommendation is to make greater use of header tags (H1, H2, etc.) to improve the structure and organization of the web page content, making it easier for users and search engines to navigate and understand.

Keyword Research of Maruti Suzuki India Ltd.

☐ Keyword		· Clicks ①	Clicks Change ③	Rank ①	Rank Change ③	Volume (1)	Competition (i)
□ maruti suzuki	ď	1,100	▲ 560	1	*1	6,500	36
□ maruti	ď	570	2 90	1	<u>^1</u>	3,400	[47]
□ wagon r	ď	250	0	1	0	1,500	17
swift dzire	ď	230	115	1	≜ 1	1,400	20
□ ertiga	ď	220	△ 75	2	<u></u> 1	2,600	16
☐ maruti swift	ď	210	166	1	8	1,300	18
☐ maruti ertiga	ď	195	▲ 171	1	▲8	1,200	12
☐ maruti suzuki india	ď	195	4 95	1	<u>*1</u>	1,200	37
□ suzuki india	ď	195	1 25	1	2	1,200	39
☐ suzuki swift	ď	180	1 25	8	^ 70	8,200	23
☐ maruti brezza	ď	180	1 42	1	* 4	1,100	14
☐ maruti suzuki ertiga	ď	165	▲ 121	1	A 3	1,000	20
☐ maruti india	ď	165	0	1	0	1,000	47
□ suzuki	ď	155	▼ 1,245	96	▼ 86	78,000	60
☐ maruti suzuki swift	ď	140	<u>↑</u> 120	1	^ 6	840	[19]
☐ maruti cars	ď	140	• 104	1	* 3	840	30
☐ maruti suzuki vitara brezza	ď	140	<u>*</u> 92	1	<u>^</u> 2	840	18
☐ maruti celerio	ď	135	1 07	1	4 4	810	16

Keyword Objective: Sale oriented

- Maruti Suzuki India
- Ertiga
- Suzuki Swift
- Swift Dzire

We can use these 4 as primary keywords since they have decent volumes and are relevant to the brands products.

On Page Optimization for Maruti Suzuki India Ltd

Focus Keywords: Maruti Suzuki India, Ertiga, Suzuki Swift, Swift Dzire

Meta Title: "Maruti Suzuki India: Explore Ertiga, Swift, Swift Dzire Models | Maruti Suzuki India"

Meta Description:

"Discover the Maruti Suzuki India lineup, featuring the versatile Ertiga, the dynamic Swift, and the stylish Swift Dzire. Explore our range of reliable and efficient vehicles designed to enhance your driving experience. Drive with confidence and style with Maruti Suzuki India."

Content Optimization for Maruti Suzuki India Ltd.

Introduction;

Maruti Suzuki India, a leading name in the automotive industry, offers a diverse range of vehicles including the Ertiga, Swift, and Swift Dzire, known for their reliability and performance.

Maruti Suzuki India

Maruti Suzuki India, a pioneering force in the automotive industry, continues to redefine driving experiences with its innovative vehicles. With a legacy of excellence and a commitment to quality, Maruti Suzuki India remains a trusted choice for millions of drivers nationwide.

Ertiga

The Ertiga, a versatile MPV from Maruti Suzuki, offers a perfect blend of style, comfort, and performance. With its spacious interior and fuel-efficient engine, the Ertiga is an ideal choice for families and long journeys.

Suzuki Swift

The Suzuki Swift is a compact car known for its sporty design and agile performance, making it a popular choice among urban drivers. With its fuel efficiency and advanced features, the Swift offers a delightful driving experience that stands out in its class.

Swift Dzire

The Swift Dzire, a compact sedan by Maruti Suzuki, combines elegance with practicality. With its stylish design and comfortable interiors, the Swift Dzire offers a premium driving experience.

Conclusion

In conclusion, Maruti Suzuki India continues to lead the way in the Indian automotive market with its innovative and reliable vehicles like the Ertiga, Swift, and Swift Dzire. These models exemplify the brand's commitment to quality, performance, and customer satisfaction.

Document the challenges faced during the research and analysis phase, as well as the key insights gained from the keyword research process.

During the research and analysis phase for Maruti Suzuki India's keyword strategy, several challenges arose, primarily related to the highly competitive automotive industry and the vast amount of existing content. Identifying unique keywords that would effectively target the audience while differentiating from competitors was a key challenge. Additionally, analyzing search trends and consumer behavior in the automotive sector posed difficulties due to the constantly evolving market landscape. Despite these challenges, the keyword research process yielded valuable insights. It revealed specific terms and phrases related to Maruti Suzuki's vehicles, such as the Ertiga, Swift, and Swift Dzire, that resonated with the target audience. Understanding the popularity and relevance of these keywords helped refine the content strategy, ensuring that it aligns with the interests and preferences of potential customers.

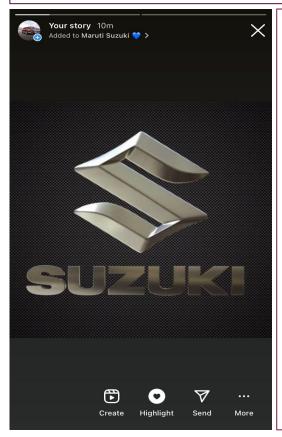
Part 3: Content Ideas and Marketing Strategies

JULY

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
	Introduction of New Maruti Suzuki Swift variant on social media platforms	Behind-the-scenes video showcasing the manufacturing process of Maruti Suzuki cars	ICustomer testimonial video highlighting the experience of owning a Maruti Suzuki	#ThrowbackThursday post featuring a classic Maruti Suzuki model	Infographic post about the safety features in Maruti Suzuki cars	Tips and tricks for maintaining a Maruti Suzuki car during the monsoon season
7	8	9	10	11	12	13
Quiz contest on social media about Maruti Suzuki's history and achievements	Announcement of Maruti Suzuki's new service center location	Sneak peek of an upcoming Maruti Suzuki commercial	Feature highlight post about the latest Maruti Suzuki model	#ThrowbackThursday post featuring a Maruti Suzuki car in a popular Bollywood movie	Infographic post about Maruti Suzuki's commitment to sustainability	Tips for fuel-efficient driving in Maruti Suzuki cars
14	15	16	17	18	19	20
Promotion of Maruti Suzuki's extended warranty program	Live Q&A session with a Maruti Suzuki representative on social media	Behind-the-scenes video showcasing the making of a Maruti Suzuki advertisement	Customer testimonial video featuring a long-time Maruti Suzuki car owner	#ThrowbackThursday post featuring a Maruti Suzuki model from the 90s	Infographic post about Maruti Suzuki's contribution to the Indian automobile industry	Tips for safe driving during long road trips in a Maruti Suzuki car
21	22	23	24	25	26	27
Announcement of a special discount offer for Maruti Suzuki	Feature highlight post about Maruti Suzuki's advanced safety technology	Sneak peek of an upcoming Maruti Suzuki event or launch	Interactive post asking followers to share their favorite Maruti Suzuki memory	#ThrowbackThursday post featuring a Maruti Suzuki car in a memorable TV commercial	Infographic post about Maruti Suzuki's efforts towards reducing carbon emissions	Tips for maintaining optimal mileage in a Maruti Suzuki car
28	29	30	31			
Announcement of Maruti Suzuki's partnership with a renowned Indian sports team	Promotion of Maruti Suzuki's exchange program for old cars	Interactive poll asking followers about their favorite Maruti Suzuki color	Recap of the month's highlights and a sneak peek of what's coming next for Maruti Suzuki			



Strategy, Aim and the Idea behind this story

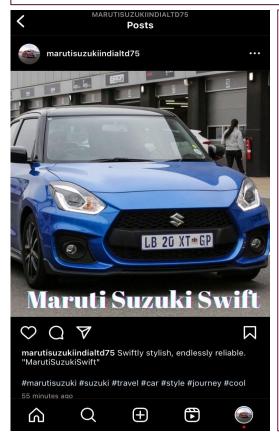


Strategy: The strategy behind Maruti Suzuki India Ltd.'s success lies in its customer-centric approach. By consistently offering high-quality, reliable vehicles at affordable prices, Maruti Suzuki has been able to capture a significant share of the Indian automotive market. Additionally, the company's focus on innovation and technology has helped it stay ahead of the competition.

Aim: The aim of Maruti Suzuki India Ltd. is to be the top choice for Indian consumers seeking reliable and affordable transportation solutions. By continuously improving its products and services, the company aims to enhance the overall driving experience for its customers.

Idea behind the Story: The idea behind Maruti Suzuki India Ltd.'s story is to showcase how a commitment to quality, innovation, and customer satisfaction can lead to success in the competitive automotive industry. Through its journey, Maruti Suzuki has demonstrated that by putting customers first and constantly striving for excellence, a company can achieve significant growth and become a market leader.

Strategy, Aim and the Idea behind this Post



Strategy: The strategy behind this post for Maruti Suzuki India Ltd. is to highlight the company's commitment to customer satisfaction and innovation. By showcasing the company's latest models and technologies, the post aims to engage current customers and attract new ones.

Aim: The aim of this post is to promote Maruti Suzuki India Ltd. as a brand that offers reliable, stylish, and technologically advanced vehicles. By highlighting the features and benefits of its products, the post aims to drive interest and generate sales leads.

Idea behind the Post: The idea behind this post is to create excitement and anticipation around Maruti Suzuki India Ltd.'s latest offerings. By presenting the company as a leader in the automotive industry, the post aims to instill confidence in consumers and position Maruti Suzuki as the go-to choice for their automotive needs.

Reflect on the content ideas and marketing strategies process, discussing the challenges encountered and lessons learned.

The content ideas and marketing strategies for Maruti Suzuki India Ltd. have been focused on highlighting the brand's reliability, innovation, and customer-centric approach. One of the main challenges encountered in this process was the need to constantly innovate and differentiate the brand in a highly competitive market. This required thorough research into consumer trends, competitor strategies, and industry developments to stay ahead of the curve.

Another challenge was to create content that resonated with the diverse audience segments of Maruti Suzuki, ranging from young urban professionals to families in rural areas. This required a deep understanding of consumer preferences and behavior across different demographics and geographies.

However, through these challenges, several key lessons were learned. Firstly, the importance of staying true to the brand's core values and identity while adapting to changing market dynamics. Secondly, the value of customer feedback and insights in shaping content ideas and marketing strategies. Thirdly, the need for agility and flexibility to respond quickly to market trends and consumer demands

Part 4: Content Creation and Curation

Format 1 - Static Post on Maruti Suzuki Swift



Caption:

"Unleash your swift style with Maruti Suzuki Swift, a perfect blend of performance and elegance. Drive the excitement with India's favorite hatchback. Experience the thrill of the road with Maruti Suzuki Swift. #MarutiSuzukiSwift"

Hashtags:

#marutisuzuki

#suzuki

#travel

#car

#style

#journey #driving

Format 2 - Reel Post on Maruti Suzuki Swift



Caption:

"Swift, stylish, and spirited: experience the thrill of driving with Maruti Suzuki Swift. Redefine your journey with India's favorite hatchback. Unleash the Swift sensation on every road.

#MarutiSuzukiSwift"

Hashtags:

#marutisuzuki

#suzuki

#car #bueatiful

#fun #style

#inspire

#bestcar #familycar

Format 3 - Carousel Post on Maruti Suzuki Swift



Caption:

"Experience the ultimate driving pleasure with Maruti Suzuki India. Where innovation meets reliability, every journey is an adventure. Join us on the road to excellence. #MarutiSuzukiIndia"

Hashtags:

#marutisuzukiindia

#suzuki

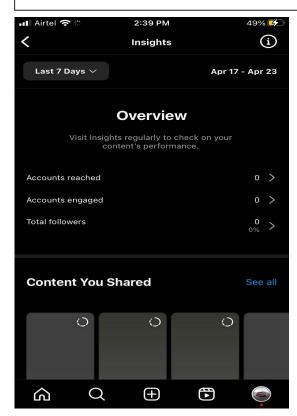
#car

#travel

#indianroads

#fun

Instagram Story Insights



Reach is____
Impressions is____

Likes is ____

Areas for improvement:

- 1) Story could be better. Quiz option would help in getting engagement
- 2) Since the shares of informative stories are more, we could create more informative stories

Instagram Story

Story Screenshots & Profile Link of the Maruti Suzuki India Ltd

https://www.instagram.com/marutisuzukiindialtd75?igsh=ODI6NGhidXc4ZmR2&utm_source=qr_





