## **Customer Segmentation(Clustering)**

```
In [16]: import pandas as pd
          import matplotlib.pyplot as plt
          import plotly.express as px
          from sklearn.metrics.pairwise import cosine_similarity
          from sklearn.cluster import KMeans
          from sklearn.preprocessing import StandardScaler
          from sklearn.metrics import davies_bouldin_score
          url_customer = "https://drive.google.com/uc?export=download&id=1bu_--mo79VdUG9oin4ybfFGRUSXAe-WE"
          url_product = "https://drive.google.com/uc?export=download&id=1IKuDizVapw-hyktwfpoAoaGtHtTNHfd0"
          url_transaction = "https://drive.google.com/uc?export=download&id=1saEqdbBB-vuk2hxoAf4TzDEsykdKlzbF"
          customers = pd.read_csv(url_customer)
          products = pd.read_csv(url_product)
          transactions = pd.read_csv(url_transaction)
          data["AvgPrice"] = data[["Price_x", "Price_y"]].mean(axis=1)
features = data.groupby("CustomerID").agg({
              "TotalValue": "sum",
              "Quantity": "sum",
              "AvgPrice": "mean"
          }).reset_index()
          scaler = StandardScaler()
          scaled_features = scaler.fit_transform(features.iloc[:, 1:])
          kmeans = KMeans(n_clusters=4, random_state=42)
          features["Cluster"] = kmeans.fit_predict(scaled_features)
          print(features.head())
          db_index = davies_bouldin_score(scaled_features, features["Cluster"])
          print(f"Davies-Bouldin Index: {db_index}")
          plt.scatter(scaled_features[:, 0], scaled_features[:, 1], c=features["Cluster"], cmap="viridis")
          plt.title("Customer Clusters")
          plt.xlabel("Scaled Total Value")
          plt.ylabel("Scaled Quantity")
          plt.show()
           CustomerID TotalValue Quantity
                                                AvgPrice Cluster
                                     12 278.334000
          0
                           3354.52
                 C0002
                           1862.74
                                          10 208.920000
         1
                                                                  2
                 C0003
                           2725.38
                                         14 195.707500
                                                                  2
                           5354.88
                 C0004
                                         23 240.636250
          3
                                                                 1
          4
                 C0005
                           2034.24
                                               291.603333
         Davies-Bouldin Index: 0.9110946487666844
                               Customer Clusters
             3
             2
          Scaled Quantity
             0
```

In [ ]:

Scaled Total Value