

# Business Problem

## 1. Patient mix and seasonal demand clarity

Leaders require a unified, trustworthy view of patient demographics and condition prevalence, along with month-to-month and year-over-year demand shifts across the network. Fragmented exports and inconsistent category labels make it difficult to plan staffing, beds, and clinical programs for predictable peaks.

## 2. Admission-to-discharge throughput visibility

Executive and operational teams need a standardized way to quantify and monitor length of stay and admissions trends across hospitals, doctors, and conditions. Department-level variations in definitions and manual calculations hinder timely decisions on bottlenecks and length-of-stay reduction efforts.

## 3. Financial concentration across providers and payers

Finance must identify where billed amounts concentrate by doctor, hospital, condition, and insurer in order to prioritize contracting, documentation rigor, and improvement initiatives. Current reports provide totals but not a consolidated, comparable view that supports confident prioritization.

## 4. Trustworthy, analysis-ready data for decision making

Stakeholders require consistent categories, typed fields, and harmonized dates so that metrics are reproducible and comparable across time windows and cohorts. Inconsistent naming, mixed data types, and ad-hoc transformations cause conflicting numbers and erode confidence during reviews.

## 5. Leadership reporting that scales

Executives need a compact, repeatable set of KPIs and visuals that can be reviewed weekly and monthly without analyst intervention. The current reliance on manual joins and one-off charts creates delays, reduces frequency of review, and obscures emerging trends that require fast action.