Step1:Team Gathering,Collabration and select the problem statement

Our team (P.Hari naga satya ganesh, P.Yasaswi)collabrated to identify a real-world problem that could be addressed using the Servicenow platform

Selected Problem Statement

Educational institutions struggle with manual and unorganized processes for managing student admissions, records, and academic progress. This often leads to data redundancy, errors, and difficulty in tracking student information efficiently. A centralized digital system is required to streamline these operations and ensure accurate, automated management of student data

Step2:Educational Organisation,Idea Listing and Grouping

● Manual student admission process → Problem in Efficiency
● Difficulty in maintaining student records → Data ManagementIssue
● No automated way to generate student numbers → Numbering Problem
● Lack of structured forms for admissions and progress → Form / Layout Issue
● Trouble in tracking student academic progress → Monitoring Gap
● No proper process flow for admissions and results → Workflow Issue
● Absence of automation in validations → Client-Side Efficiency Gap

Step3:Idea Prioritization

● Set up ServiceNow instance → Platform Setup
● Create an Update Set → Change Tracking
● Create a Table for storing student data → Data Management
● Design admission and progress forms → Form Design
● Implement proper form layouts → Structured Data Entry
● Maintain unique admission numbers → Number Maintenance
● Define process flow for admissions and results → Workflow Automation
● Add client scripts for validations and interactions → Automation / User Experience