GANESHRAM C

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OBJECTIVE

To become a successful professional and to work in an organization where my knowledge can be shared and utilized, and my creative skills can be brought out in the best of that organization.

PROFESSIONAL SUMMARY

- 2 years of professional experience in **Software Testing** as well as **RPA Developer.**
- Having experience and knowledge in **Banking** and **E-Commerce domain.**
- Having experience in Drupal-based websites, tested websites on various platforms, verifying usability, and ensuring website optimization for a positive UI experience.
- Well versed with **Test Case Development, SDLC, STLC** and **Defect Life Cycle**.
- Using Automation Tools like ALM for Defect Reporting and Tracking.
- Having strong knowledge in **Smoke Testing, Sanity Testing** and **Regression Testing.**
- Having knowledge in **UiPath** Tool.
- I have hands-on experience in the **RE-Framework** and have automated various tasks such as **Excel, Web,** and **Email** processes.
- Expertise in implementing an automation of various processes like extracting data from Excel files, invoice processing, order processing.
- Having good experience in writing **X-Path** to identify web elements.

TECHNICAL SKILLS

Automation:	**Robot Framework**
Programming Language:	**Python**
RPA Tool:	**UiPath**
Test Management Tool:	**ALM - REDMINE, JIRA**
Code Management Tool:	**GIT**
Continuous Integration Tool:	**Jenkins**
Database:	**SQL**

PROFESSIONAL EXPERIENCE

- Working as **Associate - QC** in **Xerago E-biz Services Pvt. ltd.,** Chennai from **October 2021 – Present**.

PROJECT PROFILE

Project -1

Client: CITI Bank (Australia, UAE, Malaysia, Singapore GCB) Domain: Banking

Roles & Responsibilities:

- Performed end-to-end testing for a web application, encompassing system, functional, responsive, regression, API, and integration tests.

- Utilized ALM as the bug tracking system to report and resolve bugs based on necessity.

- Conducted thorough end-to-end testing prior to the release of applications.

- Tested the quantity and length of content in Drupal sites, aligning with client requirements and ensuring compatibility with dynamic content.

- Verified real-time browser/device responsiveness using Lambda Test and Browser Stack tools.

- During the Test Planning Phase, created Test Plan, Test Approach, and Effort Estimation.

- Coordinated with developers to track completed and backlog items.

Project -2

Client: Striyoga

Domain: E-commerce & E-learning

Roles & Responsibilities:

- Analyzed requirements and contributed to the creation of test plans, test cases, and test scenarios.

- Conducted end-to-end testing for each release, covering aspects like purchase, payment gateway, online course tracking, etc., to ensure the website functions according to the configured permissions.

- Collaborated closely with developers to address application issues and provided suggestions for inclusion in the next release.

- Maintained daily scripts for the regression testing of the website.

Project -3

Project   : MassMutual insurance

RPA Tool   : UiPath

Description:

Implemented an RPA Project to automate the Insurance Company's processes, involving daily retrieval of customer details from Excel Sheets (Bulk Details) such as first name, last name, DOB, SSN number, Terms, Loan amount, and business rules details. The project incorporates Excel, web, and Email automation, along with Windows applications, streamlining the end-to-end verification of clients' insurance and policies. This automation significantly reduces manual workload, mitigates the risk of human error, and enhances overall efficiency.

Roles & Responsibilities:

- Engaged extensively in the development of Robotic Process Automation using the UiPath tool.

- Performed automation for Web, Windows, Excel, and Email-based applications.

- Analyzed problems and implemented processes for improvement.

- Hands-on experience in creating Windows applications

- Implemented the RE-Framework in the project.

- Experienced in developing end-to-end automation solutions to replace current manual work using UiPath.

CERTIFICATIONS

- Certified Software Tester | ABC Technology and Training, Bangalore

- Certified RPA Developer | B-Tree Training Systems, Chennai.

EDUCATIONAL QUALIFICATION

2019	B.TECH(IT) from Kalasalingam University with an aggregate of 6.6 CGPA.
2015	HSC from T.N.P.M.M.N Higher Secondary School, with an aggregate of 77.67%.
2013	SSLC from T.N.P.M.M.N Higher Secondary School, with an aggregate of 88.6%.

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Ganeshram C