For question 1 use RStudio to create a one-page pdf wth your name and USC ID. For questions 2 and 3 create a MS Word file and include a screenshot of your model and a screenshot of a spreadsheet with the required results. Convert this file into a pdf. Combine this pdf with the pdf from question 1, into a single pdf. Then submit your file onto Blackboard.

- 1. (30 pts) Use RStudio to solve Exercise B-1 parts c,d,f, from Appendix B, textbook.
- 2. (40 pts) Chapter 3 Exercise 3-15 p115.

 Include the spreadsheet developed in class with the same Averages shown in Table 3-1, p97 (only first two rows). Add a row with columns WIP, Total Time, Waiting Time, Number Processed, and Avg. Utilization, for this new model.
- 3. (30 pts) Chapter 4 Exercise 4-1 p194 (hint: use a Delay module from the Advanced Process Panel, for the travel time). Include a one row table with three columns (Average Total Time, Number of passengers completing check-in, Length of the check-in queue).

Report must be made of letter size pages in portrait format (not landscape). Animations are not needed. In all cases use seed value equal to 999.