The quality of our service is very important to us. Please take a few minutes to complete and email to anavarro@cascadespares.com, or mail to 3820 Solway Road, Knoxville, TN 37931.

|  |  |
| --- | --- |
| Company Name: | Company Name |
| Contact Name: | First and Last Name |
| Phone Number: | 555-555-5555 |
| Contact Email: | youremail@email.com |

Please Evaluate Our Services in the Following Areas:

**Quote Responsiveness**

|  |  |  |  |
| --- | --- | --- | --- |
| Excellent | Good | Needs Improvement | Not Applicable |

**On-Time Delivery**

|  |  |  |  |
| --- | --- | --- | --- |
| Excellent | Good | Needs Improvement | Not Applicable |

**Quality of Product and Documentation**

|  |  |  |  |
| --- | --- | --- | --- |
| Excellent | Good | Needs Improvement | Not Applicable |

**Customer Service During and After Order**

|  |  |  |  |
| --- | --- | --- | --- |
| Excellent | Good | Needs Improvement | Not Applicable |

**Overall Performance**

|  |  |  |  |
| --- | --- | --- | --- |
| Excellent | Good | Needs Improvement | Not Applicable |

|  |
| --- |
| Any general comments you would like to add: |

Thank you for your time. Information will be used in training sessions for our continuous improvement.

|  |  |  |  |
| --- | --- | --- | --- |
| **Signature:** | Electronic Signature Acceptable | **Date:** | Click or tap to enter a date. |