

1. **et_ServerError** – Database returned an error for the request.

Error code	Description
20101	Insufficient usable margin.
20102	Trading on \$Pair is currently closed.
20103	Account \$Account not found.
20104	Trading on \$Pair is temporarily unavailable. Please retry.
20105	Instrument id for \$Pair not found.
20106	Order \$Ordr not found.
20107	Requested order \$Ordr is inactive.
20108	Account \$Account is Inactive.
20109	Margin call was issued on account(s): \$List.
20112	Pairs dependent \$Pair.
20114	Trade not found: \$Trade.
20115	Invalid order amount unit.
20116	Invalid sell/buy indicator: \$Ind.
20117	Invalid UTF-8 string detected (\$Info).
20118	Duplicate order.
20124	Access violation.
20125	Invalid order: \$Ordr.
20126	Market moved out of range.
20127	Wrong Account Type or Username or Password.
20128	Customer \$Cust not found.
20129	Insufficient account.
20131	Can't place order so close to the market price: \$Diff < \$Dist.
20132	Can't change order price thru market.
20133	Can't change stop or limit order price thru entry price.
20134	In order to change entry price remove stop and limit.
20135	Wrong Stop or Limit price: market rate \$Market; order rate \$Rate.
20136	Connection lost, close this window and login again please.
20137	Technical problem, please call customer support.
20138	Trading closed.
20140	Insufficient privileges for this operation.
20141	Price is not available for the time period entered.
20142	Insufficient equity.
20150	Close order too big.
20151	Invalid order type to reject.

20152	No locale text \$Text for language \$Lang.
20153	Order # \$Ordr to close ticket # \$Trade can not be executed: ticket has already been closed.
20154	Internal error, user context not properly initialized.
20155	Internal sending to pipe \$Name error (\$Errno).
20156	Internal receiving from pipe error.
20158	Lock error, status \$Status.
20159	Account \$Account not assigned to trader.
20160	The currency pair is inactive.
20161	Your request is currently being locked by dealer for price evaluation. Please try again in \$Seconds seconds.
20162	Internal error: \$Info.
20168	Error message: \$Info.
20170	Invalid option: \$Opt.
20171	Invalid character \$Item in login/password.
20174	Incorrect amount on group order.
20176	Group order decreased.
20177	Dealing rate of \$Rate has timed out. Please Retry.
20179	You must close all open group positions on account # \$Acct before removing it from a managed group.
20185	Account # \$account is not assigned to trader \$trader.
20189	Cannot add account \$Acct to group account \$Grp. Please contact an administrator.
20195	Check Failed.
20196	Cannot add account # \$Acct to group \$Grp. Please contact your administrator.
20197	You cannot subscribe to more than \$Cnt instruments. Please unsubscribe from some instruments before you attempt to subscribe to new one(s).
20199	Invalid or missing parameters: \$Info.
20200	Login: \$Login have no access to account: \$Account.
20202	Could not complete the operation (Error \$Error). Please contact an administrator.
20205	Closing of individual positions is restricted; please contact the dealing desk.
20211	You cannot see the reports in Charts Only mode.
20222	You cannot place an Entry order on an account with zero or negative balance.
20224	Operation # \$Code already done.
20229	Incorrect current password. Try again.
20230	Please enter New password and confirm it.
20232	The new and confirm password don't match. Try again.
20233	New password shouldn't be the same as the old one.
20241	All accounts in the managed group should have the same instrument types access.

20276	Trader \$Cust in not subscribed to pair \$Pair.
20987	Incorrect IP:Port. Unable to process your request. Check connection parameters. Contact support service.
20988	System is currently unavailable due to scheduled weekend maintenance.

Code: 201168 universal error code, can be returned for different types of errors. See error message text.

Code: -1 Connection lost. Please wait for automatic reconnection.

2. **et_CallbackFailed** – Callback failed.

Error code	Description
0	Incorrect error code. Please, send error details to the support team.
1	OnAccountMessage callback failed.
2	OnError callback failed.
3	OnMarginCallMessage callback failed.
4	OnOrderMessage callback failed.
5	OnPairMessage callback failed.
6	OnRuleChange callback failed.
7	OnStatusChange callback failed.
8	OnTextMessage callback failed.
9	OnTradeMessage callback failed.
10	OnCustomerMessageCallback callback failed.
11	OnTraderMessageCallback callback failed.
12	OnFeedStatusChange callback failed.
13	OnLogoff callback failed.

3. **et_Parameter** – Wrong parameter used.

Error code	Description
0	Wrong parameter used. See IfxError.Message for details.

4. **et_Restricted** – Restricted action. Action can not be performed in current API state.

Error code	Description
0	Incorrect error code. Please, send error details to the support team.
1	Not allowed user type used at logon.
2	Can not execute Logon. Already connected.
3	Can not execute request. Not connected.
4	Dependent pairs found which have to be processed first. (For UpdatePairSubscription method).
5	Inadmissible order type. Fatal error, please send error details to the support team.

5. **et_DataNotFound** – Required data was not found. This can be wrong PairId, AccountID etc.

Error code	Description
0	Incorrect error code. Please, send error details to the support team.
1	Account was not found, please check your arguments.
2	Trade was not found, please check your arguments.
3	Order was not found, please check your arguments.
4	EntryOrder was not found, please check your arguments.
5	Pair was not found, please check your arguments.
6	User was not found, please check your arguments.

6. **et_DataConvert** – API can not parse database answer. To get more information send error details to the support team.

Error code	Description
0	API can not parse database answer. Please, send error details to the support team.

7. **et_Connection** – Internet connection lost.

Error code	Description
0	Incorrect error code. Please, send error details to the support team.
1	Internal server error. Please, send error details to the support team.
2	Http not found. Please, send error details to the support team.
3	Service Unavailable. Please, tray again later.
5	Unable connect to server.