Garrett Lockhart

Front End Developer

Versatile Front End Developer, talented at contributing to team-developed projects. Collaborative designer of useful solutions and perfectly customized products. Knowledgeable in programming and gifted at creating unique art.

Github: https://github.com/GarrettLockhart
Portfolio: https://garrettlockhart.github.io

Work History

- present

Customer Service Specialist

Nav Technologies Inc., Draper, Utah

- Achieved high satisfaction rating through proactive one-call resolutions of customer issues.
- Resolved concerns with products or services to help with retention and drive sales.

2020-06 - 2022-09

Customer Service and Sales

iBoats.com, Taylorsville, Utah

- Handled calls promptly and with courteous professionalism.
- Processed orders, service requests and applied information to customers.
- Handled sales paperwork and payments with high degree of accuracy to minimize recordkeeping errors.

2014-10 - 2020-06

Call Center Team Lead

Conduent, Sandy, Utah

- Generated reports detailing metrics such as call times and satisfaction ratings.
- Oversaw team of 40 agents focused on customer service calls.
- Motivated employees to increase productivity and maximize service quality with hands-on leadership style.

2013-01 - 2014-08

Crew Chief

Discount Tire, American Fork, Utah

- Maintained safety by implementing effective procedures regarding hazardous actions, materials and items.
- Managed team according to company standards and compliance requirements.

2012-01

Dining Room Attendant

Training Table, Riverton, Utah

- Provided attentive service and proactively assessed guest needs.

Education

2022-06 - present

Full Stack Development, Certification

University of Utah, Salt Lake City, Utah

2011-08 - 2014-05

Highschool Diploma

Herriman High School, Herriman, Utah

Personal Info

Email
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8017929580

Software

HTML

CSS

React

JavaScript

jQuery

Node.js

Express.js

MySQL

MongoDB

ORM (Sequelize)

RESTful API

MVC Framwork

Unit Testing