

Error 2250 - Distribution agent error

Last updated by | Ricardo Marques | Mar 9, 2023 at 5:46 AM PST

Contents

- [Issue](#)
- [Investigation/Analysis](#)
- [Mitigation](#)
- [Internal reference](#)

Issue

Intermittent failures of snapshot replication with error messages "Message: The user name or password is incorrect.", "Disconnected from Azure Storage '...' with OS result code: 2250." from the distribution agent were observed. The customer noted that manual retries of the snapshot replication were successful.

Investigation/Analysis

The issue is caused by a code defect in the connection-sharing module between the snapshot and distribution agents. In a rare race condition, the underlining connection state from the agents toward the Azure File Share is incorrectly propagated.

Mitigation

As workaround, the connection issue is mitigated by retrying.

A fix will be deployed on all regions

Internal reference

[367693268](#) 

How good have you found this content?

