

Gaston Artigas

Integration Specialist & Frontend Developer

About me

Gaston Ezequiel Artigas Ciabattini

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[PortFolio \(gartcia-portfolio.netlify.app\)](https://gartcia-portfolio.netlify.app)

I'm currently a student of Computer Science at UBA and I'm working on Fudo, a gastronomic software.

I'm a Frontend Developer who works on his own projects in his free time.

I'm always studying new technologies to develop new projects.

Technical skills

- *Experience in CRM (Hubspot and Zendesk).*
- *Office experience.*
- *Training experience.*
- *Experience in leadership.*
- *Current stack:*
HTML, CSS, JS, ReactJS, JQuery, Redux, Bootstrap, Tailwind, SASS.

Soft skills

- *Excellent communication skills, both oral and written.*
- *Excellent comprehension skills.*
- *Strong interest in technology in general.*
- *Always looking for improvements in the area in which you work.*
- *Interest in personal and professional growth.*

Experience

Fudo, Integration Specialist

September 2022 - Present

- *Integration process management*
- *Ticket tracking in Hubspot*
- *Training in related areas*
- *Representative for contacts with delivery apps*
- *Contact with integration requesters*
- *Internal area training*
- *Presentation of process improvements in the area*
- *Weekly performance reports*

Fudo, Customer Support

April 2021 - September 2022

- *Troubleshooting*
- *Installation of command and fiscal printers (USB, serial and ethernet)*
- *Ticket tracking in Hubspot and Zendesk*
- *Referral of cases from outside the area*
- *Weekly performance reports*

Formation

Bachelor's Degree in Computer Science

2020 - Presente

Facultad de Ciencias Exactas, UBA

Commercial Bachelor

2013-2019

Escuela Superior de Comercio Carlos Pellegrini