

Exercises: Personas and User Story Writing

Your company has been hired by a small Canadian city to build an online [Library Management System \(LMS\)](#). You have decided to follow the SCRUM methodology for this project. Your team has already collected the initial requirements (detailed below). To elicit these requirements your team has tasked you to create:

- Two personas (one for a patron and another for library staff member)
- Three (3) user stories for each persona.

Please use the Scrum templates found on the Internet for creating Personas and User Stories.

Please create a MS Word document and convert it to pdf format for better readability, that will contain the 2 Personas and 3 User stories.

Initial Requirements for Library Management System:

Jul Library is in a small Canadian city, and the management has decided to develop an online system to manage their business functions. The library collection consists of Books, CD's, and DVD's and multiple copies are kept for popular items.

Library patrons may borrow up to ten items from the library. Each item is loaned for a fixed duration (Books and CDs for 14 days and DVD's for 7days) and late returns may incur fines. Each patron may borrow multiple items at a time (item limit would be dependent upon the membership type). Library items are categorized under international library cataloguing standards. The system also needs to store information about library staff.