



eTICKET

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Write to us at : complaint.redbus.com

Indore → Jaipur Sunday, February 19, 2017

Ticket no: TK3B53639943

PNR no: 54704439

Raj Ratan Tours And Travels	17:00	17:15	1
Volvo A/C Multi Axle Sleeper(2+1)	Reporting time	Departure time	Number of Passengers
Boarding point details	Vijay Nagar	Sayaji Square	LG-1 , Royal Glory Building Near Allahabad Bank, Vijay Nagar , Indore , Madhya Pradesh - 452010
	Location	Landmark	Address
Mr Gaurav Parashar			
Seat No.10U			

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare :Rs. 1004

(Rs. 74 inclusive of service tax and service charge, if any)



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Terms and Conditions

- redBus* is ONLY a bus ticket agent. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.
- The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
- Passengers are required to furnish the following at the time of boarding the bus:
 - A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
 - A valid identity proofFailing to do so, they may not be allowed to board the bus.
- Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
- Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
- In case one needs the refund to be credited back to his/her bank account, please write your cash coupon details to support@redbus.in * The home delivery charges (if any), will not be refunded in the event of ticket cancellation
- In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
- Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
- Please note the following regarding the luggage policy for your journey:
 - Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
 - Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
 - Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
- Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After 10:45 PM on 18th Feb	Rs. 1004
Between 04:45 PM on 18th Feb-10:45 PM on 18th Feb	Rs. 502
Till 04:45 PM on 18th Feb	Rs. 200.8

Whom should i call?			
For boarding point related	For time related	For cancellation and refunds related	For all queries
07314062388 07314050548	07314062388 07314050548	Click on this link for hassle free online	Call 08039412345 or email us to
07312401200	07312401200	cancellation	complaint.redbus.com
