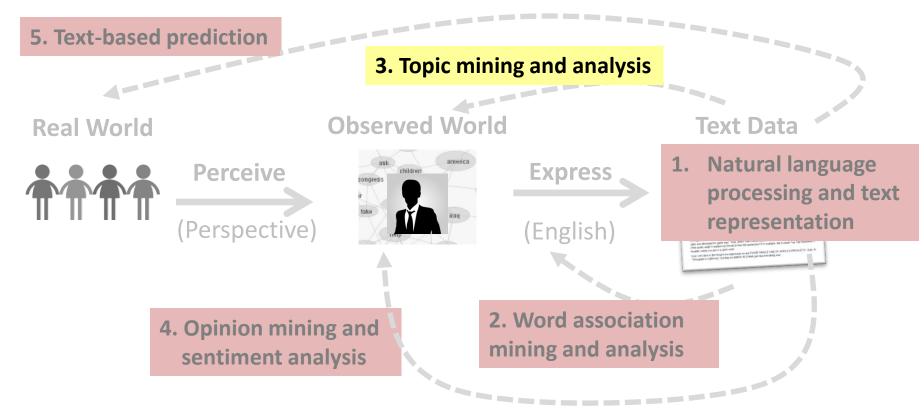
Text Clustering: Motivation

ChengXiang "Cheng" Zhai
Department of Computer Science
University of Illinois at Urbana-Champaign

Text Clustering: Motivation



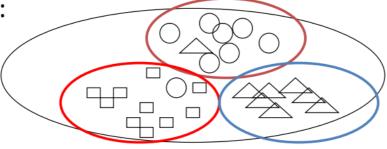
Overview

- What is text clustering?
 This lecture
- Why text clustering?
- How to do text clustering?
 - Generative probabilistic models
 - Other approaches
- How to evaluate clustering results?

What Is Text Clustering?

- Discover "natural structure"
- Group similar objects together
- Objects can be documents, terms, passages, websites,...

Example:



Not well defined!

What does "similar" mean?

The "Clustering Bias"

• Any two objects can be similar, depending on how you look at them! 知識法術的認何

Are "car" and "horse" similar?

Basis for evaluation

• A user must define the **perspective** (i.e., a "bias") for

assessing similarity!

Examples of Text Clustering

- Clustering of documents in the whole collection
- Term clustering to define "concept"/"theme"/"topic"
- Clustering of passages/sentences or any selected text segments from larger text objects (e.g., all text segments about a topic discovered using a topic model)
- Clustering of websites (text object has multiple documents)
- Text clusters can be further clustered to generate a hierarchy

6

Why Text Clustering?

- In general, very useful for text mining and <u>exploratory</u> text analysis:
 - →Get a sense about the overall content of a collection (e.g., what are some of the "typical"/representative documents in a collection?)
 - → Link (similar) text objects (e.g., removing duplicated content)
 - → Create a structure on the text data (e.g., for browsing)
 - → As a way to induce additional features (i.e., clusters) for classification of text objects
- Examples of applications
 - Clustering of search results
 - Understanding major complaints in emails from customers