

Analysis of the dataset *Credit Card Default*

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1. Introduction

This report is aimed to illustrate the phases and the results of the analysis that we have conducted regarding the customers default payments in Taiwan. In particular our target is to better understand under which conditions we should consider a client credible or not.

Each customer is modelled by a record in the dataset, which is composed by 24 attributes that describes its personal information and its banking data (like the credit limit, payment amount and others).

The analysis is composed in 4 phases:

- Semantical analysis and data manipulations of each customer (data cleaning, variables transformation, redundant variables, ...)
- Use of 3 clustering algorithms (K-Means, DBSCAN, Hierarchical clustering) to group customers according to similarity properties in order to formulate hypotheses about customers credibility.
- Verification of the hypotheses given in the previous phase and determination of association rules, in order to find co-occurrences between attributes.
- Classification of the customers between who fail to make a payment by time and regular customers.

2. Data Understanding

The dataset is composed by 10000 records. Each record represents a customer, described by 24 different attributes.

2.1 Data semantics, distribution and statistics

In this section we will analyze, for each attribute, its semantic and we will show interesting statistic and plot. We have used two different colors for who went in credit default (green) and not (red) in order to better visualize their distribution among the different attributes.

We have discretized the continuous attributes by using the natural binning method.

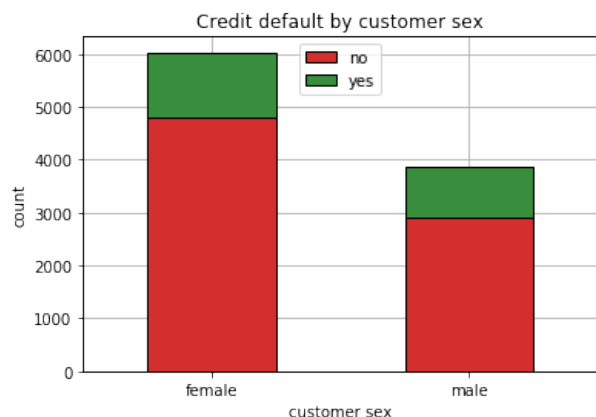
For these attributes the mode of the bin has also been reported as it is more representative.

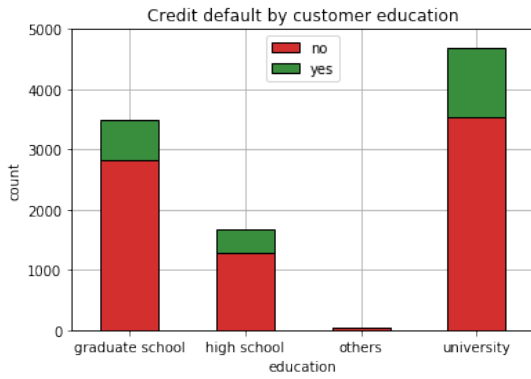
Sex

Gender of the customer.

A binary attribute that can assume the values of *male* (3868 of 10000) or *female* (6032 of 10000).

Both of the gender values have a similar credit default rate (25% for males and 20% for females).





Education

Qualification of the customer.

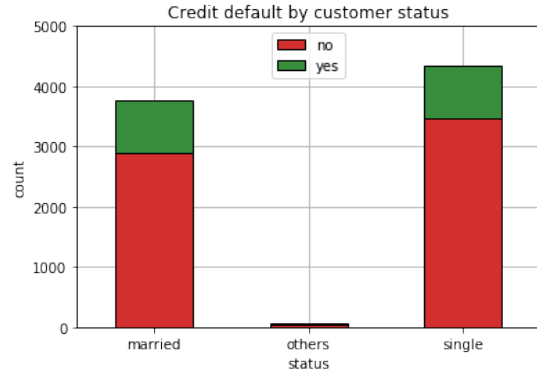
A categorical attribute that can assume the values of *university* (4685 of 10000), *high school* (1672 of 10000), *graduate school* (3480 of 10000) or *others* (36 of 10000). The default rate is again very similar for all the qualifications (around the 20%), except for the *others* which is equal to 5%, but its number of records is very low to make any assumptions.

Status

Marital status of the customer.

A categorical attribute that can assume the values of *married* (4685 of 10000), *single* (3757 of 10000) or *other status* (75 of 10000).

The default rate is very similar for all the status (around the 25%).



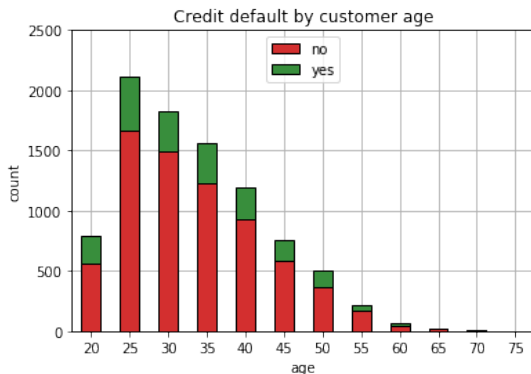
Age

Age of the customer.

An attribute that in the dataset assume integer values in [21, 75], the lower limit to 21 is due that in Taiwan the age of majority is 20, on the other hand the upper limit can be as high as humanly possible. The average age is 35.49, the standard deviation is 9.22. The mode is 29 and the median is 34. The 50% of the ages lie in [28, 41].

We decide to set a bin to 5 year as it represent a good trade-off between the size and number of bins. The bin with most elements is 25.

Again the default rate is similar for all the bins (around 25%).



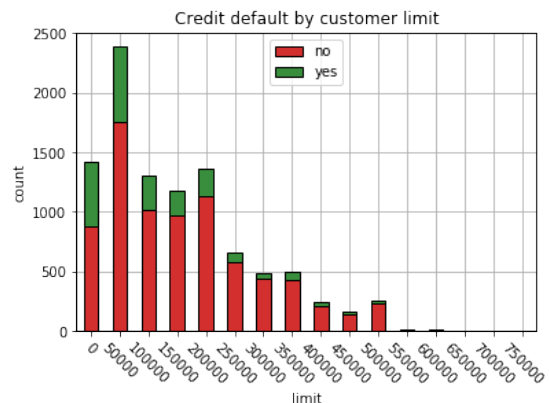
Limit

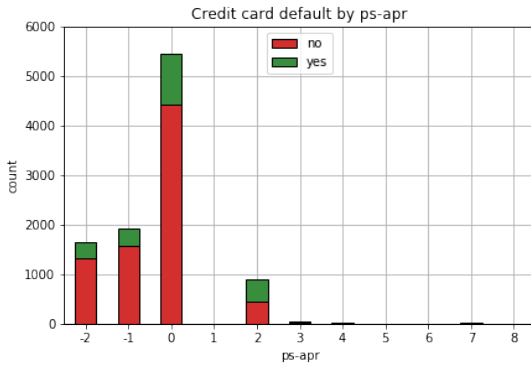
Limit of the credit card (expressed in NT dollar).

It is the maximum amount the credit card company will let borrow on the account, a continuous attribute that can assume values in [10000, 780000] (all values are multiples of 10000).

The average is 167197 and the standard deviation is 128975, 50% of the ages lie in [50000, 240000]. The bin with most elements is 50000.

The default rate in this case is very different for each bin as it decrease with the limit: the first bin has a default rate of 38%, the second one of 26% and around 10% for the last bin.





Payment status

History of past payments.

Six categorical attributes that represent the repayment status, one for each month between April and September. A payment status is an integer number in the range $[-2, 9]$ where:

-2 = no consumption

-1 = paid in full

0 = the use of revolving credit

1 = payment delay for one month

2 = payment delay for two months

...

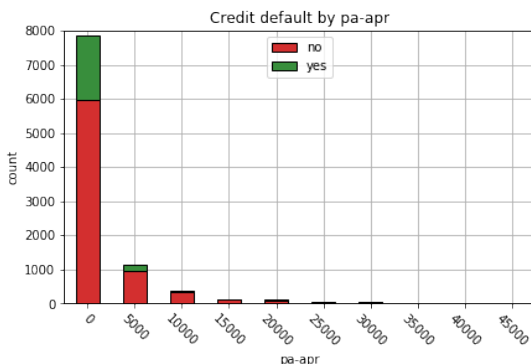
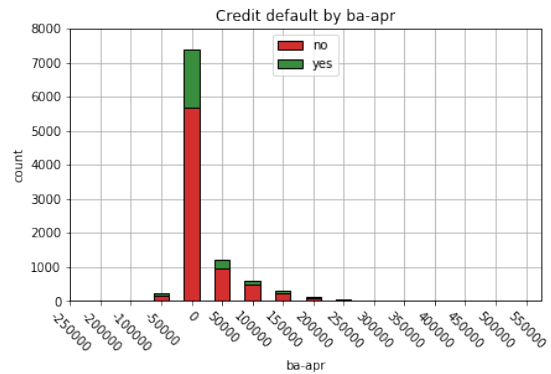
The distribution of the payment status over the six months are all very similar to each other so we only illustrate the first one for simplicity. The most frequent bin is always the 0 and around 90% of the customers always lies between -2 and 0.

Bill Amount

Amount of bill statement (expressed in NT dollar).

Six continuous attributes, again one for each month between April and September.

The bill amount is the sum of all the purchases, payments and other debits and credits made to your credit card account within the billing cycle. The values are in range $[-209051, 616836]$. As in the payment status, the distribution of the bill amount are nearly the same over the six month. The most frequent by is always the 0 (from 0 NTD to 49999 NTD). The mean increases according to the month, it start from 38621 of April up to 51490 of September. On the other hand the credit default rate is always around the 20% for all the bins (except some border case for small bin).



Payment amount

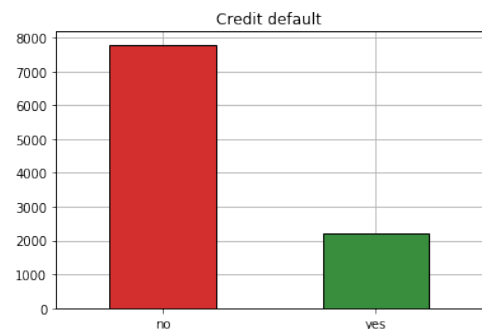
Amount of payment (expressed in NT dollar).

Six continuous attribute, one for each month between April and September. It represent the sum of all the payments made by the customer with the credit card in the last month. The distribution of the payment status over the six months are again all very similar to each other. The most frequent bin is always the 0 (from 0 NTD to 4999 NTD), which always include around the 75% of the customers. The mean is around 4719 and 5973 without any particular distribution other the months.

Credit default

Credit card default.

A boolean attribute that represents the credibility of the customer. The credit card default is a status that is applied to the customer when a list of terms are missed (like make the minimum required payment), and it affects for example your possibility to demand for a loan or to get another credit card. In the dataset we have 2212 customer in credit card default and 7788 not.

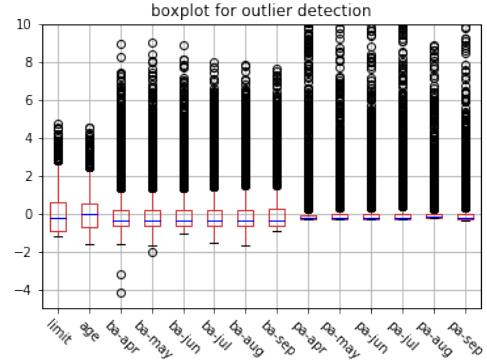


2.2 Assessing data quality

In this part we have checked for duplicates, missing values and outliers, in order to reduce the quantity of data and to avoid that their presence could negatively affect the analysis.

Regarding the duplicates, in the dataset there are only two identical records so we decide to not remove the single duplicate as it is not a big problem. Regarding the missing values we have 100 records with missing sex, 127 records, 1822 records with missing status and 951 records with missing age. We decided to not remove them as they are a big part of the dataset, instead we replace the missing ages with the average age (which is 35.49). We set the missing statuses to *others* as we think

that it can include some particular cases (like engaged or cohabitant). We again set the missing educations to *others* and the missing sex to female as they are the more frequents in the dataset. For the outliers we first normalize all the continuous attributes using the z-score algorithm (in this way we can visualize all the attributes in the same scale). Then we plot them in a boxplot and we can see that in the dataset only 3 values are under the lower adjacent value, instead over the upper adjacent value we have 50 limits, 211 limits and an average of 895 for the six bill amounts. We decided to not consider them as outliers,



2.3 Variables transformations

We decide to transform the *credit_default* attribute from yes/no to 1/2 in order to better visualize them in the following plots. For the same reason and to limit the dispersion we decided to divide in bin the continuous attributes.

2.4 Correlations and redundant variables

Analyzing the correlation matrix of all the continuous attribute we can clearly see that all the attributes related to the bill amounts are strongly correlated.

All the pairs of bill amounts have a correlation between 0.8 and 0.95 so we decide to analyze further this 6 attributes.

We added a new attribute to the dataset called *ba_mean* calculated as the mean of all the bill amount for each customer.

We again plot the correlation matrix (restricted only to the bill amounts attributes) and we can see that the mean has a correlation between 0.93 and 0.97. For this reasons we drop all the six bill amounts attributes and introduce *ba_mean* as new attribute.

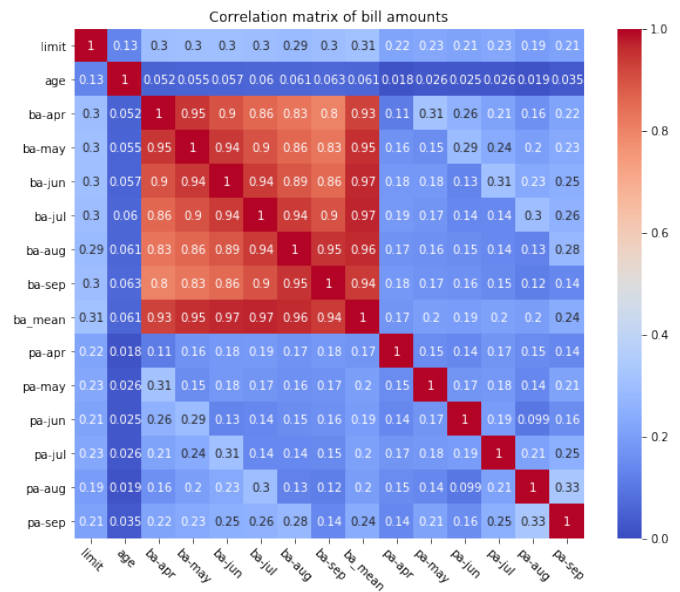


Figure 2.1: correlation matrix with *ba_mean*

3. Clustering

3.1 K-means

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3.1.1. Choice of attributes and distance function

3.1.2. Choise of the best value of k

3.1.3. Cluster analysis

3.2 DBSCAN

3.2.1. Choice of attributes and distance function

3.2.2. Study of the clustering parameters

3.2.3. Characterization and interpretation of the obtained clusters

3.3 Hierarchical clustering

3.3.1. Choice of attributes and distance function

3.3.2. Discussion of dendograms using different algorithms

3.4 Evaluation of clustering approaches and comparison of the clustering obtained

4. Association Rules Mining

Cose

4.1 Frequent patterns extraction with different parameters

Cose

4.2 Discussion of the most interesting frequent patterns

Cose

4.3 Association rules extraction with different values of confidence

Cose

4.4 Discussion of the most interesting rules

Cose

4.5 Use the most meaningful rules to replace missing values

Cose

4.6 Use the most meaningful rules to predict credit card defaults

Cose

5. Classification

Classificazione

5.1 Choice of attributes for the decision trees

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5.2 Decision trees interpretation and validation with test and training set

cose

5.3 Discussion of the best prediction model

cose

6. Conclusion

Conclusione dove parlo di cose.