

25 March 2021

Ms A Sims
16 Huntsmead
Chichester
Hants CH23 22

Ref: Insurance claim number: EK5TP325L00

Dear Ms Sims,

Thank you for filing your claim for your Jeep Wrangler.

Your claim has been assigned to Mitchell Smart. Your claims examiner will be your primary contact throughout the claims process. Mitchell will contact you within 24 hours to discuss your claim, answer question, determine coverage and review costs.

You probably have urgent questions that cannot wait and therefore we are ready to answer your most urgent question now via the chatbot below.



We know that filing a claim can be stressful which is why we put together this personal video to walk you through our claims process.



Please keep your insurance claim number at hand whenever contacting us about this claim.

Yours sincerely

Joe Bloggs

Joe Bloggs
Chief Claims Officer