

25 March 2021

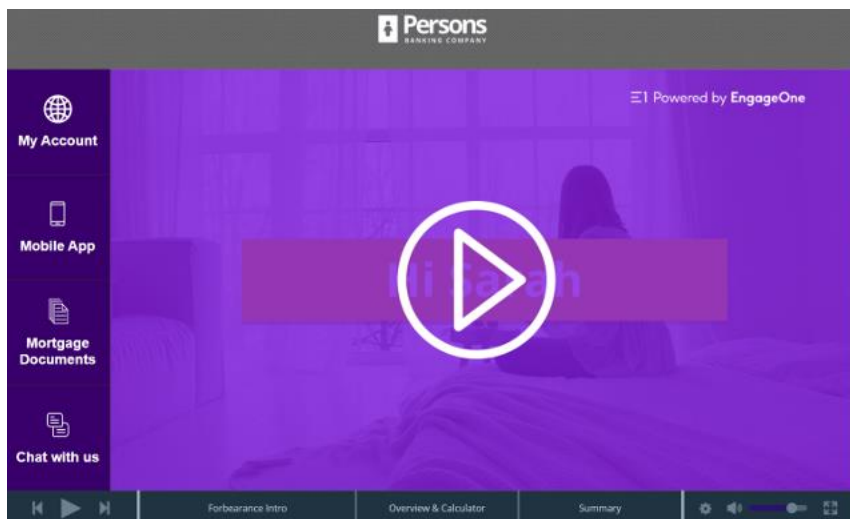
Ms S Smith  
16 Huntsmead  
Chichester  
Hants CH23 22

**Ref: Forbearance for your mortgage 1TYU234000MNB**

Dear Ms Smith,

Following your call and interest in forbearing your mortgage. In these difficult times we are all in this together.

That is why we have prepared this personalized video to provide you all the information you need to answer your questions and apply for a mortgage payment holiday.



Alternatively, if you are interested in finding out more about the options that exist to delay your mortgage repayments then please click the chat button below.



We are ready to help you.

Yours sincerely

*Joe Bloggs*

Joe Bloggs  
**Chief Mortgage Officer**

Persons Banking registered office is at Persons Banking House, Fictitious Office, Fictitious Town, SW1 1WE, United Kingdom