

## TARGET USERS

These are the direct users who will interact with and benefit from using the Empower-Ed application.

### Mentors

These are individuals who provide guidance and support such as knowledge and skills training, career guidance, goal setting, emotional support and guidance on academic advancement. Mentors can be individuals who have gone through the same academic, professional or emotional journey as the mentee. The Ministry of Education (MoE), describes a mentor as a knowledgeable and experienced guide, a trusted ally, advocate and caring role model who teaches or gives advice or guidance to someone less experienced (MINISTRY OF EDUCATION MENTORSHIP POLICY FOR EARLY LEARNING AND BASIC EDUCATION Empowering Learners to Achieve Their Full Potential For Sustainable Development, 2019)

Empower-ED application will enable a mentor to provide a personalized approach to their mentee by identifying key areas for support, scheduling appointments with their mentees and therefore stay consistent and in contact, identify areas for support through seeking and providing feedback to their mentees. In addition, the application will generate regular reports for mentors to enable them to document mentorship areas they have been able to cover and therefore provide a clear pathway for each mentee and cater to their various and individualized needs.

### Teachers

A teacher is an individual who guides students or learners in their learning and development and imparts knowledge and skills. The Kenya Teacher Service Commission (TSC), defines a teacher as a person who has been trained as a teacher and is registered with the Commission. Whereas a “Learner” means a person who is taught by another, especially a school child or student in relation to a teacher (*Basic Education Bill, 2024*, n.d.)

Remedial teaching in Kenya, as guided by the Ministry of Education (MoE), is where a teacher focuses on providing additional support to students who are struggling with specific subjects or skills. Remedial teaching or learning is not a generalized program for all students, but rather an intervention targeted at those who demonstrate weaknesses or fall behind their peers. Private home tutors. In addition, remedial teaching and learning can be offered in various setting such as after school programs, homeschooling or as community based remedial support. (cite).

The Empower-Ed application will provide remedial teachers with an easy to use, readily available application that will support appointment scheduling where teachers can purposely have indicated future appointments, keep a robust database of their students and track specific learning areas for individualized support, track student achievement overtime and generate reports which will support feedback engagement with the student and parents or guardians.