



## Dayananda Sagar University School of Engineering

Devarakaggalahalli, Harohalli, Kanakapura Road, Ramanagara Dt., Bengaluru - 562 112

## Department of Computer Science & Technology

**Project Phase -I Report** 

By

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# **Dayananda Sagar University School of Engineering**

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## **Department of Computer Science & Technology**

#### **CERTIFICATE**

This is to certify that the work titled "MedConnect: An AI-Powered Platform for Early, Accessible Healthcare Solutions" is carried out by Gaurang Goyal (ENG21CT0006), Syed Maaz (ENG21CS0325), Syed Rayan (ENG21CS0327) and Sudeep Biradar (ENG21CS0421) Bonafide students of Bachelor of Technology in Computer Science and Technology at the School of Engineering, Dayananda Sagar University, Bangalore in partial fulfillment for the award of degree in Bachelor of Technology in Computer Science and Technology, during the year 2024-2025.

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## Department of Computer Science & Technology DECLARATION

We, Gaurang Goyal (ENG21CT0006), Syed Maaz (ENG21CS0325), Syed Rayan (ENG21CS0327) and Sudeep Biradar (ENG21CS0421), are students of the seventh semester B.Tech in Computer Science and Technology, at School of Engineering, Dayananda Sagar University, hereby declare that the project phase - I titled "MedConnect: An AI-Powered Platform for Early, Accessible Healthcare Solutions" has been carried out by us and submitted in partial fulfillment for the award of degree in Bachelor of Technology in Computer Science and Technology during the academic year 2023-2024.

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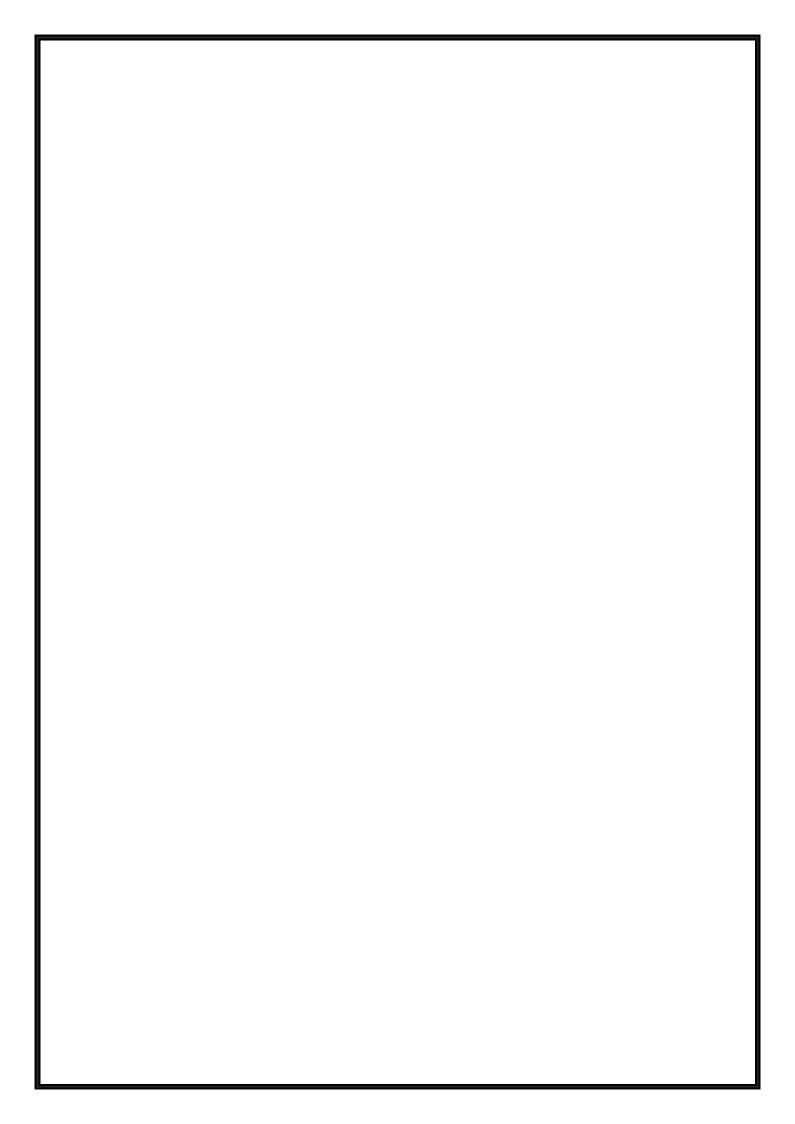
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#### **ABSTRACT**

MedConnect is an innovative medical chatbot designed to improve healthcare accessibility and empower individuals with timely medical support. By integrating advanced technologies such as Large Language Models (LLMs) for natural language processing and blockchain for secure data handling, MedConnect offers a secure and efficient platform for personalized healthcare services. Key features include tailored medical advice, AI-driven image upload and analysis for diagnostics, and an integrated PDF reader for medical document review. Developed using Streamlit, the chatbot provides a user-friendly interface accessible across multiple devices, making it particularly beneficial for individuals in remote or underserved areas. MedConnect aims to bridge gaps in healthcare delivery, promote proactive health management, and enhance overall healthcare outcomes.

**Keywords:** MedConnect, Medical Chatbot, Healthcare accessibility, Timely medical support, Large Language Models (LLMs), Natural language processing

#### LIST OF ABBREVIATIONS

- **MedConnect** Medical Chatbot
- **LLMs** Large Language Models
- NLP Natural Language Processing
- AI Artificial Intelligence
- **PDF** Portable Document Format

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#### CHAPTER 1

#### INTRODUCTION

MedConnect is an innovative AI-driven chatbot designed to enhance healthcare accessibility by providing a range of services aimed at improving patient care. As the healthcare landscape evolves, there is a growing need for scalable, efficient, and secure solutions to connect patients with healthcare professionals, particularly in remote or underserved regions. MedConnect addresses this need by offering personalized medical advice, voice-enabled interaction, and medical image analysis to assist with diagnosis. Additionally, it includes an integrated PDF reader for easy access to medical documents, ensuring that healthcare information is both accessible and manageable.

The chatbot leverages advanced technologies such as natural language processing (NLP) to understand and respond to patient queries, and blockchain to securely manage sensitive data. These technologies ensure that the information exchanged between patients and healthcare providers remains both accurate and private. MedConnect is built using Streamlit, which provides a user-friendly and seamless interface that is compatible across multiple devices, making it easy for individuals to access healthcare services wherever they are.

MedConnect aims to empower individuals by facilitating timely healthcare consultations and encouraging proactive health management. It is particularly beneficial for patients in regions with limited healthcare access, as it bridges the gap between individuals and medical professionals. By providing accessible and secure healthcare services, MedConnect strives to improve health outcomes, simplify the healthcare experience, and contribute to a more efficient healthcare system overall.

## LITERATURE SURVEY

No	Year	Author	Title	Summary	Key Findings	Drawbacks
1	2021	Nudtap	Chatbot	Dialogflow,Natural	Pairwise comparison of	Poor performance in
		orn Rosruen and Tawees	Utilization for Medical Consultation System	language Processing(NLP), Instant Messaging(IM) platforms, Machine Learning	images, attention mechanism improves prediction. Generalizes well to freehand	outer brain regions, dependency on input image count for accuracy, complexity in
2	2020	ak Samanc huen	20 000	Company	ultrasound sequences. Outperforms baseline models by 23%.	training and data generation, occasional misalignment with real- world scans.
2	2020	Satya P. Singh	3D Deep Learning on Medical Images: A Review	Comprehensive review on 3D deep learning applications in medical imaging, including segmentation, classification, detection, and localization for modalities like MRI, CT, PET. Covers architectures like U-Net for organ and lesion segmentation, and CNNs with LSTM for disease classification.	3D CNNs provide superior performance in organ segmentation, lesion detection, and disease classification. Integration with LSTMs improves neuroimaging classification.	High computational cost, small datasets lead to overfitting, and class imbalance for rare conditions like tumor detection.
3	2021	Ryoya Shiode	2D–3D Reconstruction of Distal Forearm Bone from Actual X- ray Images Using CNNs	Proposes a CNN and GAN-based method for reconstructing 3D models of the forearm bones (radius and ulna) from 2D X-rays, using DRR-like images to augment small datasets.	High reconstruction accuracy of 1.05mm for the radius and 1.45mm for the ulna, with promising results for replacing CT scans in orthopedics.	Lower accuracy for ulna reconstructions, limited dataset of healthy bones reduces generalizability, single-direction X-rays lead to lower accuracy compared to multi-directional imaging.
4	2018	Justin Sutherla nd	Applying Modern VR and AR Technologies to Medical Images and Models	Reviews the evolution and current applications of VR/AR in medicine, especially for education, surgery, and therapeutic interventions.	AR/VR is useful for medical education and surgical planning, enhancing spatial understanding of anatomical structures.	VR sickness, high hardware costs, narrow fields of view, and high computational demands limit wider adoption.
5	2021	Mythrey e Venkate san	Virtual and Augmented Reality for Biomedical Applications	Comprehensive review of XR technologies, highlighting VR and AR immersive capabilities in medical education, training, and healthcare, with key features in surgical planning and molecular modeling.	XR enhances spatial awareness and learning in medical education, surgical planning, and molecular visualization. Hand tracking and volume rendering techniques can improve interactivity.	Interaction limitations, multiplayer support lacking, and a need for more clinical validation.
6	2024	Hirushit S S. Raja Suwetha S Yazhini J	Al Powered Personalized Healthcare Recommender	The paper outlines a robust Al-driven healthcare recommender system that leverages user profiles, wearable data, and medical research to provide personalized, accurate health recommendations through a secure, user-friendly platform.	The system provides personalized health advice through Alpowered analysis of individual preferences, real-time wearable data, and health history, ensuring dynamic updates, strict data privacy, user feedback integration, and scalable adaptability for diverse health needs.	The system faces challenges such as dependency on accurate user data, cost and accessibility barriers, potential algorithm biases, privacy risks despite strong security, and the need for continuous medical validation to ensure guideline alignment.

7	2020	Urmil Bharti Deepali Bajaj Hunar Batra Shreya Lalit Shweta Lalit Aayushi Gangwa ni	Medbot: Conversational Al for Telehealth Services	The study presents "Aapka Chikitsak," a multilingual NLP-powered telemedicine bot hosted on GCP, designed to enhance healthcare access in rural India by offering remote consultations, health education, chronic disease advice, and preventive care through a serverless architecture.	The bot enhances remote healthcare access with multilingual support, comprehensive services, and a scalable, cost-efficient serverless architecture on GCP, focusing on underserved rural populations in India.	The bot is limited to primary care, reliant on internet connectivity, faces cultural and literacy adoption barriers, must address ethical and privacy concerns, and requires regular medical validation for accuracy and credibility.
8	2024	Govind Shay Sharma Lakshm an K Arvind Kumar Pandey	MedicaLog: Transforming Healthcare with an Al- Powered Platform	The paper examines the use of Support Vector Machines (SVM) and Random Forest (RF) algorithms for automatic land use classification with hyperspectral data, showcasing their superior accuracy and efficiency over traditional methods.	The study highlights hyperspectral data's utility in distinguishing land use types with high accuracy, leveraging scalable, automated SVM and RF classifiers that outperform conventional methods in efficiency and precision.	The study acknowledges challenges like hyperspectral data's computational demands, algorithm sensitivity to training quality, region-specific applicability, and the high cost and limited accessibility of data acquisition.
9	2020	Melaku Girma Nuno Garcia Eftim Zdravev ski	Classification of Alzheimer's and Parkinson's Diseases	The study develops machine learning models, including SVM and Random Forest, to classify Alzheimer's and Parkinson's diseases using patient data, enhancing disease differentiation and aiding early detection.	SVM and RF models exhibit high accuracy in disease classification, identify key biomarkers, and hold potential for early intervention by diagnosing Alzheimer's and Parkinson's in their initial stages.	The study highlights challenges such as reliance on high-quality datasets, potential issues with generalization across populations, and the need for further validation before clinical integration.
10	2021	Protima Khan Md. Fazlul Kader S. M. Riazul Islam	Machine Learning and Deep Learning for Brain Disease Diagnosis	The review paper highlights the application of ML and DL techniques, especially CNNs, in diagnosing neurodegenerative diseases like Parkinson's and Alzheimer's, focusing on imaging advancements and feature extraction for accurate brain pattern recognition.	Deep learning outperforms in extracting subtle features from brain imaging, enabling faster diagnoses and offering broad applicability to other neurological diseases.	The study faces challenges like high computational demands, reliance on large, annotated datasets, and interpretability issues that may limit clinical trust in deep learning models.
11	2021	Yuxi Gu Xiaoyua n Wang Peng Gao Xiaoning Li	A Transfer Learning Approach for Neurodegener ative Diseases	The study uses pre-trained models like ResNet50 and EfficientNet with transfer learning to enhance diagnostic efficiency for Parkinson's and Alzheimer's, minimizing the need for large datasets.	Transfer learning enhances efficiency by reducing training time, optimizes resources with smaller datasets, and offers versatility for various medical imaging tasks.	The study faces challenges such as the risk of overfitting with limited datasets, limited adaptability across different imaging modalities, and the need for specialized hardware for efficient computation.
2	2021	Nan Xie Yuexian Hou	Cloud-Based Diagnosis of Alzheimer's and Parkinson's	CASPAR is a cloud-based diagnostic tool that uses Al to analyze MRI data for Alzheimer's, Parkinson's, and schizophrenia, enhancing diagnostic accuracy and accessibility through advanced algorithms and cloud computing.	CASPAR's cloud-based design allows scalable processing of large datasets, provides remote accessibility for underresourced areas, and offers comprehensive features for diagnosing multiple conditions using MRI data.	CASPAR faces challenges such as privacy concerns with sensitive patient data, cost dependence on cloud services for small-scale applications, and potential connectivity issues limiting usability in remote areas.

The integration of artificial intelligence (AI) and advanced technologies has transformed healthcare accessibility, and MedConnect stands as a leading example of this innovation. MedConnect is an AI-driven chatbot designed to provide a range of healthcare services, aiming to enhance the delivery of medical care and make it more accessible, particularly in remote or underserved areas. By leveraging technologies like natural language processing (NLP), MedConnect is capable of understanding and responding to patient queries, providing personalized medical advice with a high degree of accuracy. Furthermore, its ability to analyze medical images aids in diagnosis, offering critical insights that assist healthcare professionals in making informed decisions.

In addition to its diagnostic capabilities, MedConnect includes a PDF reader, allowing users quick access to medical documents, ensuring that essential information is readily available. The chatbot also utilizes blockchain technology to ensure secure data handling, addressing concerns around privacy and data integrity. These technologies work in tandem to provide a highly efficient and safe platform for healthcare delivery, streamlining the process of seeking medical advice and managing health records. MedConnect's AI-powered features are designed to make healthcare more responsive, helping users manage their health proactively.

MedConnect is designed to offer a user-friendly experience across multiple devices, ensuring ease of access for patients anywhere. Whether through voice-enabled interaction or direct text, MedConnect aims to connect users to healthcare resources swiftly and effectively, offering a seamless healthcare experience. Despite the rapid technological advances, challenges like accessibility to quality healthcare in remote regions still exist, but MedConnect seeks to bridge these gaps. By combining AI and secure data management, MedConnect represents a step forward in improving healthcare accessibility, making essential medical support available to individuals worldwide.

## **REQUIREMENTS**

#### 1. Technical Requirements

- AI and Natural Language Processing (NLP) Technologies:
- Large Language Models (LLMs): These models enable MedConnect to process and understand natural language queries from users, providing personalized medical advice based on user input.
- **Speech Recognition and Synthesis:** Libraries such as Google Speech API or Azure Cognitive Services are required to support voice-enabled interactions, enabling users to communicate with MedConnect via speech.

#### • Medical Image Analysis:

- **Deep Learning Frameworks:** Platforms like TensorFlow or PyTorch are essential for processing and analyzing medical images, helping MedConnect assist in diagnostic tasks.
- **Pre-trained AI Models:** Pre-trained models for analyzing medical images (e.g., X-rays, MRIs) are required to help MedConnect provide diagnostic support.

#### • Blockchain for Data Security:

 Blockchain Platforms: Blockchain tools like Ethereum or Hyperledger are needed to ensure secure data handling, providing confidentiality and integrity for medical information.

#### • User Interface Development:

- Streamlit: A Python-based tool for creating an easy-to-use, web-based interface, ensuring MedConnect is accessible across various devices and user-friendly for diverse users.
- Frontend Technologies: Basic web technologies such as HTML, CSS, and JavaScript are essential for designing an intuitive interface that enhances user experience.

#### 2. Hardware Requirements

#### • Device Compatibility:

• **Smartphone or Tablet:** MedConnect should be compatible with both Android and iOS devices, ensuring broad accessibility.

#### • Voice Interaction Devices (optional):

• Microphone and Speaker: These are needed for voice-enabled features, allowing users to interact with MedConnect via speech.

#### • Cloud Infrastructure (optional):

• **Cloud Servers:** Platforms such as AWS, Google Cloud, or Microsoft Azure may be utilized for processing large datasets and storing patient information securely.

#### 3. Software and Tools

#### • Integrated Development Environment (IDE):

- **Python IDEs (VSCode, PyCharm):** To facilitate the development of the backend functionality of MedConnect, including AI model integration and blockchain support.
- **Streamlit:** For building a user-friendly web interface, enabling seamless interaction between users and MedConnect.

#### • Medical Image Processing Software:

• **OpenCV or Pillow:** These libraries are necessary for processing medical images and preparing them for analysis by the AI models in MedConnect.

#### • Version Control:

• **Git/GitHub:** For version control, allowing for collaboration and ensuring a smooth workflow during the development process.

#### • Cloud Storage/Backend:

• **Firebase or AWS:** For secure cloud storage and database management, enabling quick access to patient data and medical images.

#### 4. Data and Medical Image Requirements

- Anonymized Medical Data:
- Sample Medical Images: High-quality, anonymized medical images (e.g., X-rays, MRIs) are required for testing and improving the image analysis capabilities of MedConnect.
- Medical Knowledge Database:
- Medical Literature and Guidelines: A repository of medical knowledge, including condition descriptions, treatment guidelines, and diagnostic procedures, to support MedConnect's advisory function.
- User Profiles and Medical Records:
- Patient Data: Securely stored patient profiles and medical histories.

### PROBLEM DEFINITION

#### 4.1 Problem Statement

MedConnect is an innovative AI-driven chatbot designed to enhance healthcare accessibility, particularly in remote or underserved regions. It offers a variety of services, including personalized medical advice, voice-enabled interaction, and medical image analysis to assist with diagnosis. By leveraging natural language processing, MedConnect can understand and respond to user queries, providing tailored health recommendations. Additionally, it features a PDF reader for quick access to medical documents. The integration of blockchain ensures secure data management, enhancing both efficiency and safety. Developed with Streamlit, MedConnect provides a seamless user experience, helping patients connect with healthcare resources and professionals more effectively.

#### 4.2 Relevance of the Problem

The relevance of MedConnect is significant as it addresses the growing need for accessible healthcare solutions, particularly in remote or underserved regions. By providing services like personalized medical advice, voice-enabled interaction, and medical image analysis, MedConnect enhances the ability of patients to receive timely and accurate consultations. The integration of advanced technologies, such as natural language processing and blockchain for secure data management, ensures both efficiency and patient safety. Furthermore, MedConnect features a PDF reader for quick access to medical documents, streamlining the process of gathering critical information. Designed with Streamlit, it offers a seamless user experience, making healthcare more accessible and empowering patients with valuable resources for better health management and decision-making.

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#### SYSTEM ARCHITECTURE

The architecture for MedConnect, an AI-driven healthcare chatbot, consists of several key components that work together to provide personalized medical assistance, medical image analysis, and secure document access. Below is a detailed overview of the system architecture:

#### 1. Data Input Layer

- User Inputs: MedConnect receives queries from users in the form of text or voice commands, allowing patients to ask for medical advice, diagnostic information, or general healthcare assistance.
- Medical Image Data (Optional): If the user submits medical images (e.g., X-rays, MRIs), these are processed using image analysis algorithms to assist in diagnosis.

#### 2. Natural Language Processing (NLP) Layer

- Text Analysis: The system processes the user's text input using advanced
   NLP models to understand the intent and context of the query. It provides
   personalized medical advice or suggests further action, based on the analysis.
- Voice Recognition (Optional): If voice-enabled interaction is used, the system processes voice commands using speech-to-text technology for seamless communication.

#### 3. Medical Image Analysis Layer

- **Image Processing:** Submitted medical images are analyzed using machine learning algorithms to assist with diagnosis. The AI model evaluates the images for key health indicators, such as fractures or abnormalities, and provides diagnostic insights.
- **Integration with AI Models:** MedConnect integrates with medical imaging models that can interpret images, recognizing patterns for disease detection and providing accurate results based on the image data.

#### 4. Blockchain and Security Layer

- o **Data Security:** The system uses blockchain technology to ensure secure management of patient data, guaranteeing privacy and transparency. Patient interactions and medical records are stored securely with access logs, ensuring confidentiality.
- **Data Management:** Secure data handling is ensured throughout the user's interaction, from providing medical advice to processing sensitive information like medical images.

#### 5. User Interface (UI) Layer

- **Streamlit Interface:** The user interacts with MedConnect via a user-friendly interface designed with Streamlit. It provides a seamless, intuitive experience for both patients and healthcare professionals, ensuring easy access to healthcare resources and services.
- **PDF Reader:** MedConnect features a built-in PDF reader, allowing users to quickly access and review medical documents, such as lab reports, prescriptions, or educational materials.

#### 6. Output Layer

- Personalized Medical Advice: Based on the user query, MedConnect generates personalized advice or recommendations, guiding patients toward appropriate next steps in their healthcare journey.
- Diagnostic Insights: For users submitting medical images, MedConnect provides diagnostic suggestions based on the analysis of the images, helping users understand their condition better.
- Healthcare Resources: MedConnect connects users to healthcare resources, including doctors, specialists, or hospitals, especially for those in remote or underserved regions.

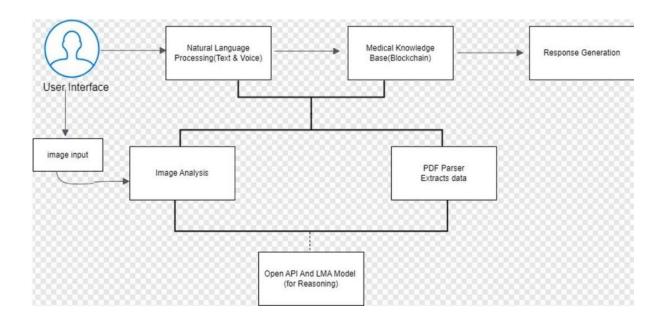


Fig 5.1

#### **IMPLEMENTATION**

#### 1. Data Input

- User Inputs: MedConnect receives queries from users in text or voice format, enabling patients to ask for personalized medical advice, diagnosis, or general healthcare assistance.
- Medical Image Data (Optional): If users provide medical images (e.g., X-rays, MRIs), these are processed for analysis and diagnosis, utilizing image processing models.

#### 2. Natural Language Processing (NLP)

- Text Analysis: The system uses NLP algorithms to understand the context and intent of the user's query. Based on the analysis, MedConnect generates appropriate medical advice, response, or next steps.
- Voice Recognition (Optional): If the user interacts using voice commands, the system transcribes and processes the voice input using speech-to-text models for seamless communication.

#### 3. Medical Image Analysis

- Image Enhancement: Submitted medical images undergo preprocessing to improve quality, using techniques such as noise reduction and contrast enhancement. This step ensures that images are clear and ready for further analysis.
- Segmentation: The system segments the images to identify and separate key anatomical structures (e.g., bones, organs, tissues) for more accurate diagnosis. This can be done using AI-based segmentation models or image processing algorithms.

#### 4. Blockchain and Security

- o **Data Security:** Blockchain technology is implemented to securely store patient data, ensuring privacy and integrity throughout the interaction. Patient records are protected with transparent access logs and secure encryption.
- Data Management: MedConnect ensures efficient and secure management of sensitive data, including medical images, queries, and patient details, providing secure access for both patients and medical professionals.

#### 5. User Interface (UI)

- **Streamlit Interface:** The system is built using Streamlit, offering a simple and intuitive interface for users. This enables easy interaction for both patients and healthcare professionals while ensuring a seamless user experience.
- **PDF Reader:** MedConnect incorporates a PDF reader, allowing users to access and view important medical documents, such as prescriptions, lab reports, or patient education materials.

#### 6. Output Generation

- **Personalized Medical Advice:** Based on user input, MedConnect provides tailored medical advice or directs patients to further medical resources. The AI model generates personalized responses based on patient history and
- **Diagnostic Insights:** For medical images provided, MedConnect analyzes the data and offers diagnostic insights, helping users understand their conditions and potential next steps.
- Healthcare Resources: MedConnect connects users with appropriate healthcare professionals or clinics, particularly in underserved or remote regions, ensuring better healthcare accessibility for all.

#### **CONCLUSION**

MedConnect is an innovative AI-driven chatbot that leverages advanced technologies like natural language processing and blockchain to enhance healthcare accessibility. By providing personalized medical advice, voice-enabled interactions, and medical image analysis, it assists users in understanding their health conditions and obtaining timely diagnoses. With features such as a PDF reader for quick access to medical documents and secure data management, MedConnect ensures both efficiency and safety in handling sensitive patient information. Designed with Streamlit for an intuitive user experience, MedConnect is particularly beneficial in connecting patients with healthcare resources in remote or underserved regions, helping to bridge the gap in healthcare delivery.

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