Gaurang Goel

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EDUCATION

B.S. in Computer Science (Human-Computer Interaction Concentration)

Dec 2023

B.A. in Design

Cumulative GPA: 3.7

Honors: Dean's List, Academic Excellence Scholarship

The University of Texas at Dallas (UTD)

Grow with Google - UX Design Certificate, Google

Dallas, TX Jul 2022

EXPERIENCE

UX Design Intern, *Nutanix Inc.*

Jun - Aug 2023

- Collaborated with a cross-functional team of 10 to conduct user research and testing, redesigning the Capacity Planning and Runway pages in Prism Central; leading to a 15% improvement in user engagement
- Spearheaded 40 design review sessions involving 20 stakeholders, which led to the implementation of 10 high-impact design enhancements, including optimizations for accessibility and usability
- Led a 9-member interdisciplinary team in a week-long hackathon, crafting the user experience for Nutanix Intelligent Assistant; achieved first place with an aim to enhance user engagement and product discovery
- Orchestrated the UX design for an intuitive in-app purchasing user flow within Prism Central, utilizing heuristic evaluations and user journey mapping, resulting in a 20% increase in in-app purchases

User Experience Design Intern, Symbotic Inc.

Jan - May 2023

- Conducted a comprehensive evaluation and redesign of an existing application, resulting in a 31% improvement in user satisfaction
- Implemented the design thinking process, including user research, interviews, and a user testing plan for 3 projects, resulting in an 80% reduction in user pain points and an improved overall user experience
- Collaborated closely with a cross-functional team of 20+ members to ensure technical feasibility and compliance with project requirements, resulting in a 95% success rate for design solutions implemented

UX Design Intern, Corsair Gaming Inc.

May - Aug 2

- Redesigned the Gamer Sensei website across multiple platforms (Web, Android, iOS) using Figma, improving the user experience for 50,000+ active users and resulting in 16% more sales by volume
- Created visual design for a new email campaign, reaching 10,000+ subscribers, in conjunction with the marketing and web development teams, improving the conversion rate by 23%

Social Media and Technology Assistant, UTD

Feb - Dec 2022

• Revamped the International Center website by establishing an expandable design system in Figma, while collaborating with the International Center Staff; increased User Satisfaction by 21%

Graphics, and Motion Designer, Freelancer

Aug 2018 - Aug 2021

Designed 1200 advertisement flyers and 100 3D animations with over 92% customer satisfaction rate

PROJECTS

YouTube, but better | *UI/UX Case Study* | *Figma* | *Adobe Photoshop* | *Adobe Illustrator*

- Redesigned YouTube for web and mobile to improve the aesthetic design and introduced new horizons
- Achieved a 96% NPS with 2 rounds of moderated usability testing and 3 rounds of wireframe iterations

Google Ride | *UI/UX Case Study* | *Figma* | *Adobe Photoshop* | *Adobe Illustrator*

- Conceptualized a ride-booking app featuring self-driven cars that allow users to schedule rides easily
- Managed the project utilizing the agile development framework to assure efficiency and quality delivery

LEADERSHIP AND INVOLVEMENT

Social Media Coordinator, *UTD Esports*

Jan 2022 - Present

• Launched a social media campaign, reaching 10,000+ followers, raising the active users by $\sim 17\%$ and followers by 68% in 2 months

SKILLS

Design Softwares	Adobe Creative Suite (Photoshop, Illustrator, InDesign, Premiere Pro), Figma,
	Sketch, InVision, Axure
UX Design	Information Architecture, User Research, Personas, Wireframing, Storyboarding,
	Visualization, Prototyping, Sketching, Surveying, User Testing, Responsive Web
Programming Languages	C++, Python, C, Java, SQL, HTML, CSS, Javascript, JQuery
Collaboration	Agile Development, Monday, Asana, Slack