

Google Pay Application



About Google Pay:

- Google Pay (also known as GPay) is a digital payment application that enables users to send or request payments securely and conveniently.
- It also provides multiple layers of security to protect card and bank account data and guard against phishing and malware.
- The app securely stores credit card, debit card, and bank account information, allowing users to complete transactions quickly and easily.

Google Pay Features:

- Authentication
- Chat/Messaging
- Customer Accounts
- Data Security
- Data Synchronization
- Electronic Payments
- Mobile Access
- Mobile Alerts
- Payment Processing
- Reporting/Analytics
- Transaction History
- Transaction Monitoring

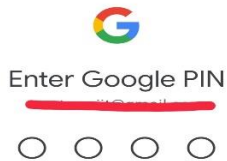
Sending and Receiving Payments with Google Pay:

Sending money

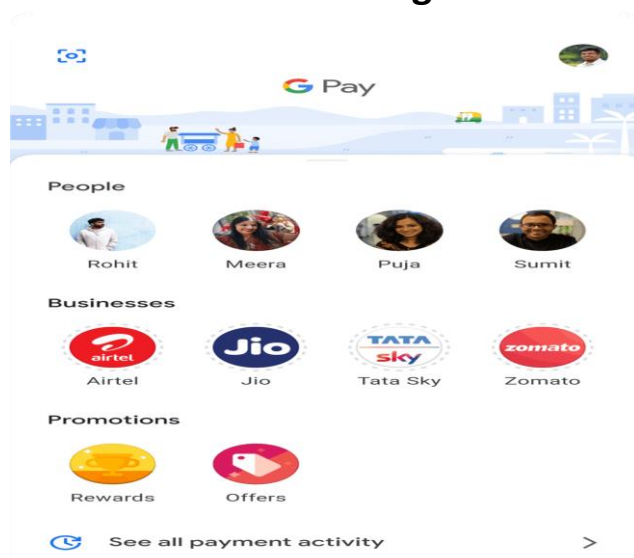
To send money using Google Pay:



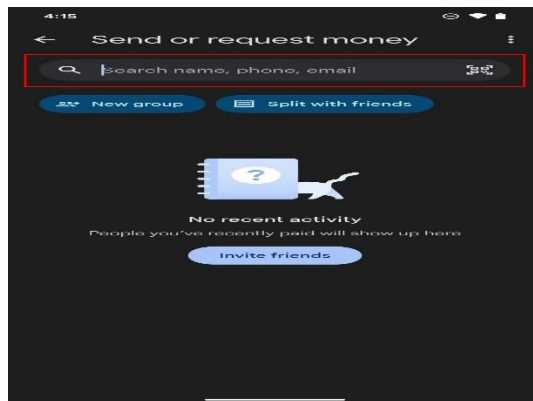
1. Open **Gpay** on your phone by selecting icon.
2. Enter your **Google PIN**.



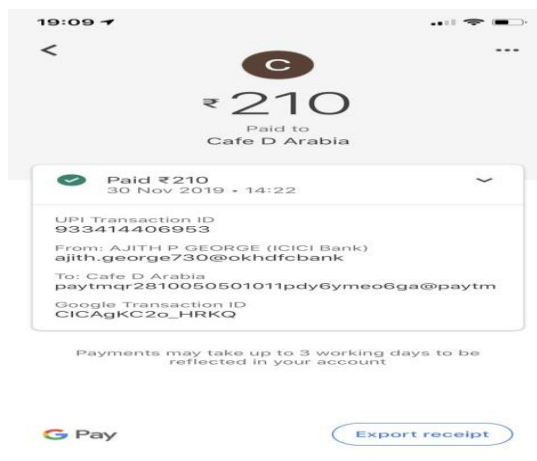
3. On the home page, tap one of the available options:
 - **Scan QR Code**
 - **Pay Contacts**
 - **Bank Transfer**
 - **Mobile Recharge**



4. Search for or select the contact you want to send money to.



5. Tap the contact and complete the transaction.

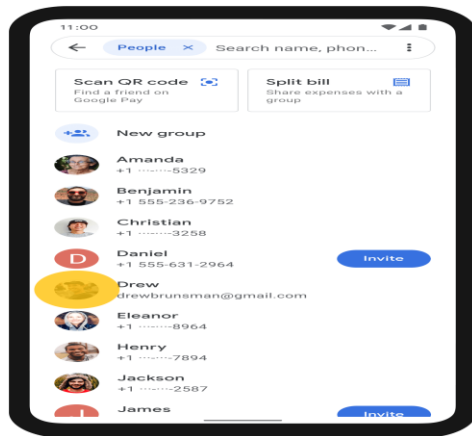


Receiving Money

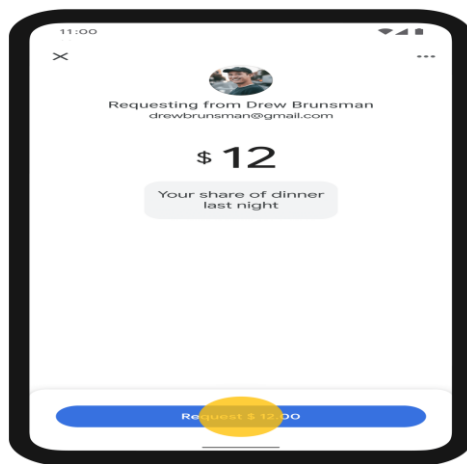
To receive money on Google Pay:



1. Open the **Gpay App**.
2. Search for the person by name, email, phone number, or scan their QR code.



3. Tap **Request**.



4. Your payment request will appear as a message in the conversation with the selected contact.

Troubleshooting Tap-to-Pay Issues

If your Google Pay transaction fails, try the following steps to resolve the issue:

- **Update the Google Pay app**
Go to the Google Play Store and ensure you're using the latest version of the app.
- **Update your card information**
Confirm that your card details, including the expiration date and CVV, are correct.

- **Verify your phone number**

Ensure that the phone number linked to Google Pay is correct and active.

- **Clear the app cache**

Go to your device settings, clear the Google Pay app cache, and restart the app.

Additional Suggestions

- Send a smaller amount of money.
- Use a different method. For example, if you're using the home screen's recent contacts shortcut, try tapping **New** and enter the **phone number** or **UPI ID** manually.
- Ensure the recipient has linked their bank account to Google Pay.
- Check if you have reached your daily transaction limit.