Leveraging Street Cameras to Support Outdoor Navigation for Blind Pedestrians

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(a) Localization   (b) Exploration Mode   (c) Guidance Mode   (d) Second Floor Street Camera View   (e) Bird's Eye View Map Representation

Figure 1: Overview of the street camera-based navigation system. Blind and low-vision (BLV) pedestrians use the smartphone app (a–c) to interact with the street cameras (d–e) in receiving precise and real-time navigation assistance. The system (a) localizes the BLV user by asking them to wave one hand, offering them the ability to (b) explore the environment layout, and then (c) guides the user to their destination while avoiding obstacles and veering off track, and assisting with crossing streets.

ABSTRACT

Blind and low-vision (BLV) people use GPS-based systems for outdoor navigation assistance, which provide turn-by-turn instructions to get from one place to another. However, such systems do not provide users with real-time, precise information about their location and surroundings which is crucial for safe navigation. In

this work, we investigate whether street cameras can be used to address aspects of navigation that BLV people still find challenging with existing GPS-based assistive technologies. We conducted formative interviews with six BLV participants to identify specific challenges they face in outdoor navigation. We discovered three main challenges: anticipating environment layouts, avoiding obstacles while following directions, and crossing noisy street intersections. To address these challenges, we are currently developing a street camera-based navigation system that provides real-time auditory feedback to help BLV users avoid obstacles, know exactly when to cross the street, and understand the overall layout of the environment. We close by discussing our plan for evaluating the system.

CCS CONCEPTS

• **Human-centered computing → Accessibility systems and tools**.

KEYWORDS

Visual impairments, outdoor navigation, computer vision

1 INTRODUCTION

Outdoor navigation in unfamiliar environments is challenging for blind and low-vision (BLV) people. GPS-based assistive technologies, such as BlindSquare [20] and Microsoft Soundscape [13], are commonly used by BLV people to learn about nearby points of interest (POIs) and to receive turn-by-turn instructions to the chosen POI. While GPS-based systems successfully provide information regarding the route to the destination, they fail to assist with other aspects of outdoor navigation that require real-time and precise knowledge of the user's location and surroundings. For instance, BLV pedestrians face difficulties in avoiding obstacles (e.g., other pedestrians, vehicles) [24], maintaining a straight path [23], and crossing street intersections [11]. Thus, there is a need to explore alternate technologies that can support the precise and real-time aspects of BLV pedestrian outdoor navigation.

One particularly promising alternative is to leverage already-instrumented street cameras in outdoor environments, which are increasingly installed in cities for public safety, surveillance, and traffic management-related applications [2, 4, 8, 15, 19]. While the primary purpose of street cameras is not accessibility, they have the potential to be repurposed as navigation assistance systems.

In this work, we investigate street cameras' potential for supporting aspects of outdoor navigation that require precise and real-time knowledge of BLV pedestrians' location and surroundings. To this end, we take preliminary steps to answer the following research questions:

RQ1. What aspects of outdoor navigation do BLV people find challenging when using GPS-based assistive technology?

RQ2. How should street camera-based systems be designed to address these challenging aspects of outdoor navigation?

RQ3. To what extent do street camera-based navigation systems address these outdoor navigation challenges?

To answer RQ1, we performed formative interviews with six BLV participants and found that anticipating environment layouts, avoiding obstacles while following directions, and crossing street intersections in noisy environments are challenging aspects of outdoor navigation that GPS-based systems fail to address.

To answer RQ2, we are currently prototyping a street camera-based navigation system that addresses the challenges revealed in RQ1. To interact with the street camera system, BLV pedestrians use a smartphone application and Bluetooth earpiece. When navigating outdoors, BLV users simply wave their hand over their head and the street camera system embedded within the environment recognizes their precise location on the street using computer vision. Once localized, pedestrians can choose to receive turn-by-turn instructions to a nearby POI or explore the layout of the environment. As users

navigate through the environment, they receive real-time auditory feedback that helps prevent veering off the path, avoid obstacles, and know exactly when to cross the street; as shown in Figure 1. Lastly, we close by discussing our plan for evaluating the system to answer RQ3.

2 RELATED WORK

Existing approaches for outdoor navigation primarily rely on GPS-based navigation systems for providing turn-by-turn instructions and information about nearby POIs [13, 20]. The GPS signal, however, offers poor precision with localization errors as big as tens of meters [1, 21, 31]. The accuracy is even lower in densely populated cities [29], which is even more concerning given that a disproportionately high percentage of BLV people live in cities [12]. Despite GPS-based systems' undeniable impact on helping BLV people in outdoor navigation, their low precision and inability to provide real-time support for avoiding obstacles and veering limits their usability as a standalone navigation solution. Our work attempts to investigate street cameras' potential as an alternative solution for providing precise and real-time navigation assistance along with turn-by-turn guidance.

Another approach for outdoor navigation has explored developing personalized, purpose-built, assistive devices support with crossing streets [11, 17, 28], recording routes [31], and avoiding obstacles [5, 6, 14, 18, 26, 30]. While these solutions address the precise and real-time aspects of BLV people's outdoor navigation, they do not support turn-by-turn navigation. Furthermore, these systems place the burden of purchasing costly devices onto the BLV users. Our work, by contrast, explores the possibility of using street cameras to provide a comprehensive solution for outdoor navigation. We investigate re-purposing existing hardware in outdoor environments to support accessibility applications, thus imbuing accessibility within the city infrastructure directly, and adding no additional cost to the BLV user.

3 FORMATIVE INTERVIEWS

We conducted semi-structured interviews with six BLV participants to answer RQ1: *What aspects of outdoor navigation do BLV people find challenging when using GPS-based assistive technology?*

3.1 Methods

We recruited six BLV participants (three males and three females; aged 29–66) by posting on social media platforms and snowball sampling [9]. Table 1 summarises the participants' information. All interviews were conducted over Zoom and lasted about 90 minutes. Participants were compensated $25 for this IRB approved study.

To understand the specific aspects of outdoor navigation that BLV people find challenging, we used a recent Critical Incident Technique (CIT) [7], in which we asked participants to recall and describe a recent time when they navigated outdoor environments using assistive technology (AT). For example, we first asked participants to name the AT they commonly use and then asked them to elaborate on their recent experience of using it: *"So, you mentioned using BlindSquare a lot. When was the last time you used it?"* Then, we initiated a discussion by establishing the scenario for them: *"Now, let's walk through your visit from the office to this restaurant.*

Table 1: Self-reported demographics of our participants. Gender information was collected as a free response; our participants identified themselves as female (F) or male (M). Participants rated their assistive technology (AT) familiarity on a scale of 1–5.

PID	Gender	Age	Race	Occupation	Vision ability	Onset	Mobility aid	AT familiarity (1–5)
P1	F	29	White	Claims expert	Totally blind	Birth	White cane	3: Moderately familiar
P2	F	61	White	Retired	Light perception only	Age 6	Guide dog	1: Not at all familiar
P3	F	66	White	Retired	Totally blind	Age 58	Guide dog	2: Slightly familiar
P4	M	48	Black	Unemployed	Light perception only	Age 32	White cane	3: Moderately familiar
P5	M	27	White/Asian	Unemployed	Totally blind	Birth	White cane	3: Moderately familiar
P6	M	38	White	AT instructor	Totally blind	Birth	White cane	5: Extremely familiar

Suppose, I spotted you at your office. What would I observe? Let's start with you getting out of your office building." We asked follow-up questions to gain insights into what made the aspects of outdoor navigation challenging and what additional information could help address them.

To analyze the interviews, we first transcribed the study sessions in full and then performed thematic analysis [3] involving three members of our research team. Each researcher first independently went through the interview transcripts and used NVivo [22] to create an initial set of codes. Then, all three iterated on the codes together to identify emerging themes.

3.2 Findings: Challenging Aspects of Outdoor Navigation

We found three major themes representing aspects of outdoor navigation that participants reported as being challenging.

3.2.1 Anticipating environment layout. Participants expressed lack of confidence in following GPS-based systems' instructions due to difficulties in anticipating the shape and layout of the environment since *"not everything is organized in the ideal grid-like way"* (P1). P3 recalls: *"I didn't know if crosswalks were straight or curved or if they were angled. [It was hard] to figure out which way you needed to be to be in the crosswalk."* Many participants cited issues with unexpected *"alleyways"* (P1, P2, P4) that caught them off-guard in dangerous situations with *"cars coming through"* (P2). Unfamiliar layouts often caused participants to veer off the sidewalks and end up in streets.

3.2.2 Avoiding obstacles while following instructions. Participants reported using their existing mobility aids along with GPS-based systems for getting directions. While doing so, participants found it challenging to keep their concentration on identifying obstacles and often bumped into things that they would have otherwise identified via their white cane. P2 shared an instance where *"there were traffic cones [and] I tripped over those"* while following directions. Both dynamic obstacles (e.g., other pedestrians, cars) and temporarily placed stationary obstacles (e.g., triangle sandwich board sign –P3) were hard to navigate around. P4 echoed this sentiment: *"You know how many times I've walked into the sides of cars even though I have the right of way. Drivers have gotten angry, accusing me of scratching their vehicles. It can spoil your day [and make] you feel insecure and disoriented."*

3.2.3 Crossing street intersections safely. In line with prior research [11], our participants expressed crossing streets to still be a major challenge. Most participants mentioned relying on audio cues to identify the flow of traffic, but found it to be often insufficient: *"yeah, it can be tricky, because [there may be] really loud construction nearby that can definitely throw me off because I'm trying to listen to the traffic"* (P1). Furthermore, not knowing the duration of the signals and the length of the crosswalk affected their confidence as they feared getting in trouble: *"I don't want to be caught in the middle [of the street]"* (P4).

4 STREET CAMERA-BASED NAVIGATION SYSTEM

In this section, we introduce a navigation system that we are currently developing to answer RQ2: *How should street camera-based systems be designed to address the challenging aspects of outdoor navigation?* The prototype consists of three components: *(i)* street cameras, *(ii)* computational server, and *(iii)* smartphone app. Theses components interact with each other to facilitate two navigation modes that together address BLV people's challenges to outdoor navigation, which we discovered in our formative interviews.

4.1 System Components

Next, we describe the three system components in detail.

Street cameras. The system uses two cameras mounted at the corner of the second floor (Figure 1d) and twelfth floor of our institution's building. Both cameras face the same four-way street intersection. The video feed from these cameras are directly streamed onto the computational server for further processing.

Computational server. The computational server processes the video feeds using state-of-the-art computer vision models to track pedestrians and vehicles, and identify pedestrian signals. Using the two camera views at different heights, along with an image from Apple Maps' street view of the same intersection, the system finds visual correspondences to generate a bird's-eye view representation of the environment (Figure 1e). Additionally, it stores the map information that includes labeled regions (e.g., streets, crosswalks, sidewalks, pedestrian lights) and the location of relevant POIs (e.g., pharmacy, café) within the bird's-eye view representation. Similar to prior work in indoor navigation [1, 10, 27], the map information is prepared manually by an administrator and loaded onto the server beforehand.

Smartphone application. Figure 1a–c shows the iOS app that acts an interface between the user and the computational server, enabling them to access the map information and to receive real-time audio feedback via a Bluetooth earpiece. To alleviate concerns around revealing private identifiable information from the video feeds (e.g., pedestrian's faces and vehicle's license plate), the server only sends processed information such as navigation instructions, positions and generic labels of obstacles (e.g., "vehicle" at 2 o'clock) to the smartphone app instead of the video itself.

4.2 User Interaction and Experience

BLV pedestrians use the smartphone app to establish a connection with the server via the localization mechanism. Once localized, users can choose from either of two navigation modes: guidance or exploration mode.

Localization mechanism. To determine the user's position on the bird's-eye view map, the system must differentiate them from other pedestrians in the environment. We achieved this by introducing an action recognition module that can identify users from the second floor camera feed. The smartphone app asks the user to initialize the system with their current position by simply waving one hand above their head for a few seconds (Figure 1a), which is detected by the action recognition module. We chose this action based on discussions with several BLV individuals and most agreed that this single-handed action was both convenient and socially acceptable to them. Internally, the action recognition module is implemented as a CLIP model [25] that computes visual similarity of each detected pedestrian's image crops from the second floor camera with the following language prompts: "*person walking*" and "*person waving hand*." We experimentally fine-tuned the confidence thresholds.

Navigation modes. To address the challenging aspects of outdoor navigation that we identified from our formative study, we designed the street camera-based navigation system to support the following two modes of navigation:

Guidance Mode. Figure 1c shows this mode, where BLV users can choose a destination from the list of nearby POIs and receive real-time audio feedback in the form of turn-by-turn instructions. Similar to prior work in indoor navigation [1], we represent the birds-eye view map as a graph representation consisting of POIs and street corners as nodes that act as way-points. The knowledge of the user's precise position enables the system to provide audio cues that help prevent veering off the path between way-points (Section 3.2.1).

To address BLV users' challenges to avoid obstacles while following instructions (Section 3.2.2), the street camera-based system notifies users of obstacles —both moving and fixed— by specifying their relative spatial location and detected category (e.g., pedestrian, vehicle). Our current implementation offers support for dynamic obstacles such as pedestrians and vehicles, along with fixed ones such as poles, trashcans, and parked vehicles. Internally, we implement this by tracking all these elements within the space and predicting positional overlaps in bird's-eye view. For dynamic obstacles, specifically vehicles, we plan on adapting our prediction module to also account for their speed.

To address BLV people's challenges in crossing street intersections safely (Section 3.2.3), the system dynamically updates the internal graph representation to temporarily remove crosswalks that have pedestrian signals reading "wait" and reinstates it when they read: "walk.'' Once the system reinstates the crosswalk, it provides users precise information about the time remaining to cross and the distance to the other end of the crosswalk. The system gathers this information by first automatically detecting the signal state (i.e., walk vs. wait) and then computing the time it takes to change over a complete cycle.

Exploration Mode. Figure 1b shows this mode, where BLV users can choose to navigate the environment without any specific destination in mind. Similar to guidance mode, this mode also provides users real-time feedback to prevent veering (Section 3.2.1), avoid obstacles (Section 3.2.2), and cross street intersections safely (Section 3.2.3). Additionally, this mode is designed to address BLV users' challenge to anticipate environment layouts (Section 3.2.1). The user can scrub their finger on their smartphone to learn the bird's-eye view map spatial layout. Prior work on image accessibility has found this approach to be effective [16] in exploring images. Our current implementation allows users to move their finger across the map on the smartphone app, reading out the corresponding region labels (e.g., street, crosswalk, sidewalk). We plan on extending this touchscreen-based exploration tool to also convey user's current position and POIs.

5 FUTURE WORK

In addition to extensions mentioned earlier, we are developing our system's audio cues for rendering real-time feedback in the two navigation modes. We plan on conducting pilot studies to identify and fix any technical issues and to iterate over the system's design. To evaluate the street camera-based navigation system (i.e., to answer RQ3) we will conduct user studies with BLV pedestrians. In this study, we will compare participants' experience of navigating street intersections using the proposed system and the GPS apps. In addition to directly asking participants to share their overall impressions, we plan to analyze participants' behaviors and system usage logs. Our aim is to understand the extent to which street cameras can be used to support precise and real-time outdoor navigation.

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