Gaurav Patel

Charlotte, NC | +1 9804575876 | gaurav.patel41285@gmail.com | [LinkedIn](#) | [GitHub](#) |

EDUCATION

University of North Carolina at Charlotte — Charlotte, NC   May 2026
Master of Science in Information Technology
Relevant Coursework: Human Centered Design, Software Systems Design & Implementation, Data Mining

Uka Tarsadia University University — Surat, India   May 2024
Bachelor of Technology in Information Technology
Relevant Coursework: Software Engineering, Full Stack Development, Operating Systems

EXPERIENCE

1Rivet   Valsad, India
Database Developer Intern   Feb 2024 – Jun 2024

- Led a team of 15 data interns in a Scrum environment, delivering Personal Finance Tracker MVP 2 weeks early, cutting business costs by 12% by optimizing product roadmap, driving customer-obsessed research and iterative improvements
- Secured cross-functional resourcing (5 developers, 2 UX designers) from leadership to gamify the savings goal interface. Utilized A/B testing to boost feature usage by 50%, driving a 10% increase in overall revenue growth
- Leveraged user stories to guide data modeling with SQL in SSMS, reducing server load by 35% with optimized queries
- Prioritized customer journey mapping to automate reports, decreasing manual work by 40% through market research

Skyttus Private Limited   Valsad, India
Product Management Intern   May 2023 – Jun 2023

- Orchestrated the development and release of a property comparison feature, improving user engagement by 30%
- Identified market gaps and user needs, proposing a 3D Virtual Home Design Assistant, leading improved user retention
- Deployed event-driven analytics with Amplitude to identify drop-offs, optimizing conversion rates by 20% post-launch
- Drove the adoption of the platform by 20+ clients, boosting property inquiry KPIs by 25% with a go-to-market strategy

PROJECTS

AI-Powered Medical Chatbot   Jan 2025 - Feb 2025

- Directed a team of 4 developers, delivering 7+ scalable UI features using Adobe XD, Figma & Hugging Face Models
- Oversaw user testing and research, ran UXR studies, identifying 10+ key usability issues before product launch

Customer Segmentation & Churn Analysis   Aug 2024 - Sep 2024

- Designed PowerBI dashboards integrating Bravo, built case study on uncovering actionable customer attrition insights
- Enabled real-time analytics with Power Automate, identifying 10+ pain points, improving retention strategies by 20%

SKILLS

Project Management: Jira, Trello, Asana, airfocus, ProductBoard
Programming Languages: SQL, HTML, CSS, JavaScript, Python, Java
Analytics & Performance Tracking: Google Analytics, Looker, Amplitude
Wireframing & Prototyping: Figma, InVision, Miro
Version Control Tools: Git, Jenkins

CERTIFICATIONS

Certified Associate in Project Management (CAPM) - PMI   Feb 2025
Certified ScrumMaster (CSM) - Scrum Alliance   Feb 2025
Professional Project Management Certificate - Google   Dec 2024

VOLUNTEERING EXPERIENCE

Umiya Social Trust, NGO   Valsad, India
Program Manager and Teaching Assistant   June 2022 – July 2024

- Managed educational programs for 200+ underprivileged students, securing partnerships with 7+ local organizations
- Coordinated Gujarat's largest blood donation camp, receiving recognition from the state's Chief Minister for leadership