

SERVICE REPORT

Services under this Repair Order Form are subject to Dell's standard terms & conditions, in particular the terms & conditions of service & support, available at www.dell.com. It is the Customer's sole responsibility to complete a backup of all existing data, software, and programs on affected systems before receiving Services (including telephone support). Except as agreed to in writing between Customer and Dell, Dell's service offerings do not include the loading or reloading of the Customer's application software or the Customer's data as set forth in your service description, available at www.dell.com/servicecontracts/global. DELL WILL NOT BE RESPONSIBLE FOR LOSS OF OR RECOVERY OF DATA, SOFTWARE, AND PROGRAMS OR DAMAGE TO DATA, SOFTWARE AND PROGRAMS OR LOSS OF USE OF ANY COMPUTER OR NETWORK SYSTEMS.

CUSTOMER		ENGINEER DETAILS	
Name :	gaurav sharma	Name :	Deepak Patwal
Phone :	9523849635	ID:	612636
Email:	gsharma1154@gmail.com		
Company :	SUPERTRON ELECTRONICS PVT LTD		
Address :	House no. 2610, Near Shiv Mandir, Sector 71, Mohali, 160071, MOHALI, PUNJAB, 160071		

DISPATCH NUMBER	SERVICE TAG	SLA	PRODUCT MODEL	COMPLETED ON	ISSUE RESOLVED
84434188520	GP7B0H3	Next Business Day	VOSTRO 3400	10/11/2022 3:32:23 PM	Yes

REPLACEMENT PARTS					
No.	Dell Part	QTY	Description	Parts Retained by Customer	
1	WR90F	1	Solid State Drive, 256 GB, Kit	No	

Customer acknowledges and agrees that Dell owns all parts removed from the system. Customer confirms that if they retain the parts temporarily they will return the defective part(s) within 10 days from the completed date stated in this form and in accordance with Dell's Terms and Conditions of Service and Support. Customer agrees that if the Original Part is not returned to Dell within the agreed time frame, an invoice will be issued to the Customer by Dell for the value of the part at Dell's current price and Customer will be liable to pay Dell this amount invoiced. If Customer holds a Dell extended warranty service that permits the retention of specified services parts, such as the Keep Your Hard Drive service, the terms of that service will supersede the Customer obligations described in this paragraph, and Customer will not be invoiced for the relevant service parts not returned to Dell within the agreed 10 day time frame.

DIAGNOSTICS
ePSA Pass

COMMENTS FROM ONSITE ENGINEER
ssd issue not booting so ssd replaced working fine all test pass no other issue pending case close #SGT OS WIN 10 INSTALL

CUSTOMER SIGNATURE	EMAIL SENT TO
	Name : gaurav sharma Email: gsharma1154@gmail.com