

Cybersecurity Incident Report:

Network Traffic Analysis

Part 1: Provide a summary of the problem found in the DNS and ICMP traffic log.

The UDP protocol reveals that: The DNS request could not be completed because the destination port could not be reached.

This is based on the results of the network analysis, which show that the ICMP echo reply returned the error message: UDP port 53 unreachable.

The port noted in the error message is used for: DNS servers, which use UDP port 53.

The most likely issue is: The DNS server is either down, misconfigured, or no service was listening on the receiving DNS port.

Part 2: Explain your analysis of the data and provide at least one cause of the incident.

Time incident occurred: 1:24 p.m, 32.192571 seconds as indicated from the tcpdump log.

Explain how the IT team became aware of the incident: The IT learned about several customers unable to access the www.yummyrecipesforme.com website.

Explain the actions taken by the IT department to investigate the incident: They utilized tcpdump to try the website two more times but found the same error both times.

Note key findings of the IT department's investigation (i.e., details related to the port affected, DNS server, etc.):

- UDP packets were sent to the DNS server to resolve the IP address for the website
- The ICMP error message 'UDP port 53 was unreachable' indicates a DNS server issue
- Multiple ICMP error messages were analyzed to confirm that no DNS server was listening on port 53

Note a likely cause of the incident: No DNS was listening on port 53, could be a DoS attack.

