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| **Bhavna Saini**  Phone : +**91-9501214506**  Email : [***bhvnaa@gmail.com***](mailto:bhvnaa@gmail.com) |  |

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| **PROFILE SUMMARY** |
| * End-to-end **Business Analysis** experience in the IT and Financial Services industries and expertise in full software life-cycle implementation. * Skilled **Functional Tester** with extensive knowledge of **test strategies** and **quality assurance** schedule management * Experience in Developing **functional testing plans and performing end-to-end phases of test execution** * Extensive experience in **UI Testing, System Testing, EDW (Data warehouse Testing), Data Quality, Data Mining, Cleansing and Warehousing activities, API Testing using Postman, SoapUI and Swagger and PL/SQL** * Worked on various open source tools such as **Selenium, Cucumber, TestNG, SoapUI , SQL and Oracle PL/SQL** * Worked with **users** and **stakeholders** to analyze and **validate requirements** * Manage project through **status meetings, weekly reports**, identifying risks and tracking issues * Conducting **User Acceptance Testing** to ensure that developed systems satisfied the needs of business clients as specified in the functional requirements * Have experience of working at **Client Location** in **Leeds, United Kingdom** * Thorough knowledge of **PSD2 concepts and Open Banking specifications** that have been implemented in UK * Proficient in Defect management tools: **HP-Quality Center and JIRA** |

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| **Work Organizations Summary** | | | |  | | | | | |
| **Organization** | | | | | **Location** | | **Designation** | **Time Period** | |
| **Tata Consultancy Services** | | | | | Gurgaon,India | | I.T Analyst | Feb’13 – Till date | |
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| **Skill Set** | | | | | | | | | |
| **Skill Type** | | | **Skill Area** | | | | | | |
| **Technologies/Languages/RDBMS** | | | C#/ASP.net, VB.net, Oracle PL/SQL, SQL | | | | | | |
| **Tools** | | | Postman, SoapUI, Perfecto, Swagger, Selenium, Cucumber, HP Quality Centre/HP ALM, JIRA Confluence, Quick Test Professional (Average Exposure), Oracle Data Integrator 11g, Oracle SQL Developer, Microsoft Visual Studio 2010, SQL Server 2008R2, MS Word, Excel | | | | | | |
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| **Education** | | | | | | | | | |
| **Year** | **Degree/Certificate** | | | | | **Institute/School, City** | | | **Performance** |
| 2008 - 2012 | B.Tech. – Information Technology | | | | | Seth Jai Prakash Mukand Lal Instt. of Engg. & Tech., Radaur | | | 71.6% |
| 2007 - 2008 | Class XII – CBSE | | | | | G.M.S.S.S,Sector-19C,Chandigarh | | | 77.6% |
| 2005- 2006 | Class X – CBSE | | | | | Manav Mangal School,Panchkula | | | 77.4% |
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| **Work Experience – Project Details** | | | | | | | | | |
| **Organization** | | **Tata Consultancy Services** | | | | | | | |
| **Business Overview** | | Tata Consultancy Services (TCS) is a global leader in IT services, digital and business solutions that partners with its clients to simplify, strengthen and transform their businesses. | | | | | | | |
| **Customer** | | **Yorkshire Building Society** | | | | | | | |
| **Period** | | April 2016-Till date | | | | | | | |
| **Work Location** | | Leeds, United Kingdom/Gurgaon,India | | | | | | | |
| **Description** | | TCS-YBS relationship take care of the whole banking system for YBS, be it Ecom, Telephonic or Branch applications. The testing of all the modules related to these channels is done by TCS including the Regression execution | | | | | | | |
| **Tools** | | **PL/SQL, HP-ALM, JIRA, ODI, POSTMAN, Swagger, SoapUI, Perfecto, Cucumber** | | | | | | | |
| **Responsibilities** | | **Business Analyst**  My role highlights are:   * Analyzing user requirements, **performing impact analysis** and generating system requirements documents * Supervising quality and completeness of System **Use Cases/ BRDs** * **Collaborating** with the project team in solution **development** and implementation, presenting business solution to the client * Creating and **reviewing functional test cases** and auditing the functionality on the quality of deliverables at intervals * Co-ordinate the **preparation of manuals** and training materials * Actively participated in **data modeling and business modeling**   **Functional Tester**  My role highlights are:   * Understanding Business Requirements and creating test strategy, test plan and scenarios * Managed the complete ETL testing with **source to target mapping, conducting scope analysis with business teams, maintained scoping document and test execution schedule** * Verified column mapping between source and target, **writing test plan, statement of works & test strategy documents and defect management** * Did extensive work with ETL testing including **Data completeness, Data transformation and Data quality** for various data feeds coming from source. * Performing **mobile testing** using Perfecto in **Android** and **Idevices** * API level integration testing using **POSTMAN, SoapUI** and **SWAGGER** * Validating **JSON** formatted data, different **HTTP code** like 200,201,400,415 etc * Performing **BDD using Cucumber Features, Scenarios and Step definitions** * Involved in functional testing on **Web Applications** * Worked in **Agile** Methodology with **JIRA** as Agile Tool * Used **Maven** to run **Selenium** Automation Framework * Keep **track** of all **legacy defects** and monitor them across all the environments * Managed project activities such as requirement gathering, analysis and documentation * Prepared test plans for the testing team and performed user acceptance testing in the final project | | | | | | | |
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| **Customer** | | **W.W.Grainger, Chicago, United States** | | | | | | | |
| **Period** | | October 2015 – March 2016 | | | | | | | |
| **Work Location** | | Gurgaon, India | | | | | | | |
| **Description** | | Grainger is one of the world's largest Warehouse and producer of Mechanical product. It annually exports the largest percentage of Mechanical goods out of the United States. | | | | | | | |
| **Role** | | Test Analyst | | | | | | | |
| **Responsibilities** | | My role highlights are:   * Gathering requirements from business stakeholders over call and communicating in team * Script development in VB.net, Script execution, Script maintenance, Optimizing and debugging using QTP * Preparing and maintaining test plans , test scripts , test execution and Raising defects * Successfully mapped business requirements to test requirements and uploaded to HP ALM * Coordinating with multiple departments for resolving issues faced during integration * Creating new test strategies | | | | | | | |

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| **Customer** | **AP Moller Maersk**, Copenhagen , Denmark |
| **Period** | June 2013 – September 2015 |
| **Work Location** | Gurgaon, India |
| **Description** | A.P. Moller – Maersk Group is the largest container ship operator in the world. Maersk Group has activities in a variety of business sectors, primarily within the transportation and energy sectors. It has its own Maersk.Net global application managed well by TCS which includes Development, implementation of CR’s, Reporting and Testing Teams at Offshore. |
| **Role** | Operational Support-Developer and Tester |
| **Responsibilities** | My role highlights are:   * Implementation of CR’s and functionalities * Creating Test Plan, Test Scenarios, Test Cases * Running automation regression test scripts * Creating Stored Procedures, triggers, Views in SQL server 2008 R2 * Monitoring the performance of servers and responsible for handling the migration activities * Developing Window Services and Scheduled tasks to reduce manual effort |

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| ***Training/Certifications/Achievements at*** | * Have done anchoring and presented Testing work culture at offshore on **client visits** at Gurgaon for which have been appreciated by various **CXO’s of YBS,TCS** * Have been **appreciated** and **awarded** for **raising defects** which led development teams of different modules to **view their code** not once but many times * Have been awarded for promoting **“End youth Homelessness”** organized at onshore for YBS-TCS associates in collaboration with **British Heart Foundation in Leeds, United Kingdom** * Conducted workshop on **‘Advantages of being in IT’** at **Lawnswood School, Leeds, United Kingdom.** Appreciation received for the same and has been awarded by **UK HR** * Automation Testing training using Quick Test Professional * MCTS- SQL Server Development Certified * Foundation Course in various domains: **Banking, Shipping, Airlines Industry and in Travel** and Transportation * Acquired Software Testing and Assurance Foundation Certification (TCS Internal Certification) |

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| **Personal Details** |

Date of Birth : March 09, 1991

Marital Status : Single

Designation : I.T Analyst

Languages Known : English & Hindi