

GAURAV S SUHANDA

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An IT professional with over 5 years of experience in product and service-based industries. Experienced in delivering complex projects on time and within scope. Works well with cross-functional teams, ensuring clear communication. Known for being adaptable and effective in problem-solving, using both traditional and Agile methods.

WORK EXPERIENCE

Software Engineer, Morningstar Inc

May 2022 – Dec 2023

- Collaborated seamlessly with cross-functional teams to boost application performance, resulting in a 15% improvement in user experience and a 20% increase in operational efficiency.
- Revitalized Morningstar design systems, yielding a 20% enhancement in efficiency and consistency throughout the product development process.
- Remained current with industry trends and emerging technologies, proposing and executing inventive solutions leading to improving application efficiency by integrating Nexus and VUE frameworks.
- Led Agile teams of up to 10 members as a Delivery Manager, specializing in Scrum methodologies, backlog tracking, and Kanban-based metrics, resulting in a 25% increase in task efficiency and a 15% reduction in project delivery time.
- Successfully managed release activities and product launches for more than 3 years, coordinating day-to-day operations and aligning software development processes with Agile practices in service-oriented environments.

Product Engineer, Intellect Design Arena

Oct 2018 – May 2022

- Orchestrated the migration of core CIBC banking applications to independent servers, reducing operational dependencies by 11% and enhancing scalability and reliability.
- Spearheaded the integration of ARX 20 with Angular 10 microservices, resulting in a 35% increase in application responsiveness and optimization of system performance.
- Implemented comprehensive accessibility features, achieving a 30% enhancement in inclusivity within the application ecosystem to cater to physically impaired users.
- Designed and implemented solutions for dispute management processes that improved resolution efficiency by 25% by utilizing microservices and Adobe Experience Manager.
- Collaborated with business stakeholders to gather and analyze requirements for dispute resolution systems or processes, translating them into technical specifications and design solutions.

SKILLS

Programming Languages	JavaScript, Angular, Vue, Python, Apache Kafka, SPA, C++, Web Services, Rest API, HTML 5, CSS3, SCSS, Software development life cycle (SDLC), TypeScript, GCP
Database	Oracle Database SQL, Postgres SQL, DB2
Deployment Technologies	Oracle WebLogic, Apache Tomcat, Jenkins, Maven, AWS S3
Version Controls	Tortoise SVN, SharePoint, Git
IDE	Visual Studio, Edit plus, Sublime, Notion, Notepad++
Tools	Articulate Storyline, Microsoft Tools, Postman, WinSCP, Google Suite
Operating Systems	Windows, Unix (Putty), Linux
Project Methodologies	Agile (Scrum, Kanban), Waterfall, RAD
Agile Tools	JIRA, Confluence, ALM
Soft Skills	Client Interaction, Teamwork & Problem Solving, Adaptability, Time Management & Organized, Release Management, Canadian Payments, Communication Skills, Analytical Skills, Critical Thinking, Interpersonal Skills, WCAG 2.1

EDUCATION

PG Diploma in Interactive Media Management, Conestoga	(2024)
PG Diploma in Computer Application, Himalayan University	(2020)
BEng. Telecommunication, Mumbai University	(2018)

VOLUNTEER EXPERIENCE

MS Walk - Canada, Disability Charity Event
United way Mumbai, Versova beach cleaning
Grow billion Trees, Tree plantation
University of Mumbai, Cultural Representative