

Dear Valued Customer,

Please find attached your Credit Card Statement for November 2024 for your reference and further action.

For security reasons, the attachment is password protected. To access, please use the default password, which consists of eight characters in the format given below:

- **1st and 2nd characters:**

Key in the first two characters of your name (in uppercase), as per your MyKad (for Malaysian individuals), passport (for foreigners) or your registered company name as per registered with the Registrar of Companies (for companies).

- **3rd to 8th characters:**

Key in the last six digits of your MyKad number (for Malaysian individuals)¹, passport number (for foreigners)² or company registration number as per the Bank's record (for companies)³.

Note: If your Identification Document number (MyKad/Passport/Company registration number) length is less than 6 digits, please use an asterisk () to fill in the remaining digit(s) to make it six characters long ⁴.*

Should you require any assistance, please call our Contact Centre at 03 26 900 900 or email us at contactcenter@bankislam.com.my. Let's GO GREEN.

Regards,

BANK ISLAM MALAYSIA BERHAD

This is a computer-generated email. No signature is required and replies to this email will not be monitored.

¹ If your name is **AXMAD FAZLF BIN MOHD** and MyKad number is **290111-63-0497**, your default password is **AX630497**.

² If your name is **MZCHAEEL JOHN** and passport number is **XJ31305752**, your default password is **MZ305752**.

³ If your registered company name is:

a) **QWFASHION SDN BHD** and company number registered with the Bank is **1187123-X**, your default password is **QW87123X**

b) **LZDAZLY SDN BHD** and company number registered with the Bank is **124593845872** (new format), your default password is **LZ845872**.

⁴ If your registered company name is **GMILLENIUM SDN BHD** and company number registered with the Bank is **4574**, your default password is **GM4574****

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