## **Customer Analysis**

#### 1. Distribution of Customers by Region

- Why this graph? Understanding the regional distribution helps identify where most
  of the customers are located and if there are regions that need more targeted
  marketing efforts.
- Insights: If the majority of customers are concentrated in a specific region, you could consider tailoring marketing campaigns or expanding services to underserved regions.

### 2. Customer Signup Trends Over Time

- Why this graph? Analyzing signup trends over time helps identify seasonality, growth trends, or events that led to spikes in customer acquisition.
- **Insights:** For instance, if a significant spike is noticed during a particular period, it could be tied to promotional campaigns or seasonal demand.

#### 3. Distribution of Customer Lifetime Value

- Why this graph? Understanding the lifetime value (LTV) of customers highlights
  which customers contribute the most to revenue, aiding in targeted retention
  strategies.
- **Insights:** The histogram indicates whether revenue is primarily driven by a few high-value customers or is evenly distributed.

# **Product Analysis**

### 1. Distribution of Products by Category

- Why this graph? It provides insights into the diversity and balance of the product portfolio across categories.
- **Insights:** If one category dominates, it might indicate dependency, while underrepresented categories could be opportunities for growth.

### 2. Price Distribution by Category

- Why this graph? Analyzing the price ranges within categories helps understand pricing strategies and identify outliers.
- **Insights:** Categories with broad price ranges might have diverse customer segments, while narrow ranges suggest standardization.

### 3. Top Selling Products

- Why this graph? Highlighting top-performing products helps prioritize inventory and promotional strategies.
- **Insights:** If a small group of products generates the majority of sales, these should be the focus for marketing and stock optimization.

## **Transaction Analysis**

### 1. Daily Sales Trends

- Why this graph? To understand how sales vary over time and identify trends or anomalies.
- **Insights:** A moving average smooths out short-term fluctuations, revealing seasonal patterns or steady growth/decline trends.

#### 2. Distribution of Order Values

- Why this graph? It helps in understanding the purchasing power and behavior of customers.
- **Insights:** A high average order value might suggest luxury products or bulk purchases.

### 3. Purchase Frequency

- Why this graph? To assess customer engagement and repeat purchasing behavior.
- **Insights:** If most customers have low purchase frequency, loyalty programs or campaigns might be needed to increase retention.

# **Advanced Analysis**

#### 1. Seasonal Trends in Sales

- Why this graph? To analyze how sales vary throughout the year and align business strategies with seasonal demand.
- **Insights:** Peaks in specific months indicate when to stock up or promote seasonal products.

## 2. Category Preferences

- Why this graph? To understand customer preferences and how different categories contribute to overall engagement.
- **Insights:** Categories with high preference ratios are critical to revenue, suggesting a focus on their development.

#### 3. Customer Profiles

- Why this analysis? Segmenting customers based on behavior helps in personalizing marketing strategies.
- **Insights:** Knowing which category a customer prefers or their spending pattern allows for targeted upselling.

# **Key Metrics Analysis**

- Average Customer Lifetime Value (\$3467.31): Indicates the revenue an average customer brings. Focus on retaining high-value customers to boost profits.
- Average Order Value (\$690.00): Reflects purchasing behavior and product pricing strategy. A high value might mean fewer but bulk or high-priced purchases.
- Average Purchase Frequency (5.03): Helps understand engagement. Strategies to improve this include loyalty programs or email campaigns.
- Average Customer Lifespan (224 days): Highlights retention strength. A longer lifespan is a sign of strong customer relationships.