

Help Us Improve WhatsApp – Share Your Opinion!

We are second-year Computer Science students from Group 12 at **Trincomalee Campus, Eastern University**, Sri Lanka.

As part of our **Human-Computer Interaction (HCI)** course, we are doing a project about **WhatsApp**. This survey will help us understand how people use WhatsApp and what features can be improved.

Please note:

1. Your answers are completely anonymous.
2. The information will only be used for our project work.

Thank you for your time and support! Your feedback is very helpful to us.

* Indicates required question

1. **1. Would you like the option to make poll votes anonymous** (so no one can see who voted what)? *

Mark only one oval.

- ☐ Yes, that would be better.
- ☐ Maybe, depends on the poll.
- ☐ No, I like seeing who voted what.
- ☐ Not sure.

2. Why do you think anonymous voting could be useful? *

Tick all that apply.

- ☐ People can vote honestly without pressure.
- ☐ Useful in group decisions (e.g., choosing a leader, feedback).
- ☐ Avoids arguments or awkwardness.
- ☐ Some topics are personal/private.
- ☐ I don't think it's useful.
- ☐ Other: _____

3. WhatsApp Poll Time Limitation *

(This feature would allow you to set a time limit for polls. After the time ends, people can't vote anymore.)

Would this feature be useful to you?

Mark only one oval.

- ☐ Yes, very useful
- ☐ Maybe useful
- ☐ Not useful
- ☐ I don't use polls

4. If poll time limitation is added, how likely are you to use it when creating a poll? *

Mark only one oval.

- ☐ Very likely
- ☐ Sometimes
- ☐ Not likely
- ☐ I don't create polls

5. 5.WhatsApp Scheduled Messages *

(This feature would let you type a message now but choose a future time and date for it to be sent automatically.)

Would this feature help you?

Mark only one oval.

☐ Yes, definitely

☐ Maybe

☐ No

☐ Not sure

6. 6.In what situation do you think scheduled messages would be useful? (You can choose more than one) *

Tick all that apply.

☐ Wishing birthdays or anniversaries

☐ Sending reminders to groups

☐ Sending business messages

☐ I don't think I'd use this

☐ Other: _____

7. 7.Whatsapp Ghost mode Would you find a Ghost Mode button (to quickly turn off last seen, read receipts, and online status) helpful? *

Mark only one oval.

☐ Yes, it sounds useful

☐ Maybe, if it's safe

☐ No, I prefer other apps

☐ I don't use online payments

8. **8.Which of the following options would you like to have in a Ghost Mode feature?** *

(Select all that apply)

Tick all that apply.

- ☐ Hide “Online” status
- ☐ Hide “Typing...” and “Recording...” indicators
- ☐ Read messages without sending blue ticks
- ☐ View WhatsApp Status anonymously
- ☐ Appear offline even while replying
- ☐ I wouldn't use any of these features

9. **9.If WhatsApp adds a Ghost Mode button, where should it appear?**

Mark only one oval.

- ☐ On the home screen (top corner)
- ☐ In the chat screen
- ☐ I don't need the button

10. **10.WhatsApp Airplane Mode** *

(This feature would stop all WhatsApp messages and calls temporarily, but you can still use the internet for other apps.)

Would this help you when you need a break from WhatsApp?

Mark only one oval.

- ☐ Yes, very helpful
- ☐ Sometimes
- ☐ Not really
- ☐ I don't need this

11. **11. When would you most likely use Airplane Mode in WhatsApp? ***

Mark only one oval.

- ☐ During work or study
- ☐ At night or when resting
- ☐ In meetings or personal time
- ☐ I wouldn't use it

12. **12. Green Dot/Light Near Profile (Online Status) ***

(This feature would show a small green light next to a person's profile picture when they are online — similar to how it appears in Facebook Messenger.)

Would you like WhatsApp to have this feature?

Mark only one oval.

- ☐ Yes, it would be helpful
- ☐ Maybe, not sure
- ☐ No, I prefer to keep my activity private
- ☐ I didn't know about this feature on Messenger

13. **13. If WhatsApp adds a green light to show when someone is online, what would you prefer? ***

Mark only one oval.

- ☐ I want to see others' green lights but hide mine
- ☐ I want to show mine and see others'
- ☐ I don't want this feature at all
- ☐ I don't mind either way

14. **14.Of all the features explained, which one is the most useful for you? ***

Mark only one oval.

- ☐ Poll Time Limitation
- ☐ Scheduled Messages
- ☐ Aeroplane Mode
- ☐ Whatsapp Ghost Mode
- ☐ Active Status Control

15. **15.Would you recommend these features to your friends or family if they were added to WhatsApp? ***

Mark only one oval.

- ☐ Yes, definitely
- ☐ Maybe
- ☐ No
- ☐ Not sure

This content is neither created nor endorsed by Google.

Google Forms

