Gavin Macdonald

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» Summary

- Junior Web Developer able to build a web presence from the ground up – concept, navigation, layout and programming
- Fast learner, hard worker and team player who is proficient in an array of multimedia Web tools.
- Capable of applying customer service concepts towards IT to improve user experience for clients, employees and administration

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» Education

Southern Illinois University Edwardsville   Edwardsville, Illinois
Pursuing a B.S. in Computer Management Information Systems   2019 (Expected)
Cumulative GPA: 3.02

» Technology Summary

Operating Systems:
- Windows(XP-10), Mac OS X, iOS, Android

Knowledgeable In:
- HTML, CSS, JavaScript, jQuery, Bootstrap

Software:
- Sublime, GitHub, NetBeans, BlueJ, Smartsheet, Microsoft Office

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» Employment History

Sam's Club – Glen Carbon, Illinois
Cashier, August 2017 – Present
- Made a 10% increase in sales by the up-selling of plus memberships
- Reduced waiting time for customers by providing quick service
- Inquire about guest experience and resolve any immediate issues

Fazoli's Italian Restaurant - Edwardsville, Illinois
Associate Manager, May 2016 – Present

- Managed associates to ensure proper procedures and guidelines were followed
- Improved closing restaurant standard for other associate managers
- Administered new guidelines and procedures for the restaurant
- Mentored struggling associates to find a position more suited toward them

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» Activities

Personal Website
- Designed, developed, maintained, and updated a personal website written in HTML, and CSS
- Implemented Bootstrap and jQuery frameworks to create a unique looking website

Club Treasurer | **SIUE E-Sports Club,** *January 2017 – Present*
- Developed and implemented cash management system for the E-Sports Club
- Identify and develop innovative strategies for increasing income and club spending

Club Member | **Association of Information Technology Professionals,** *August 2017 – Present*