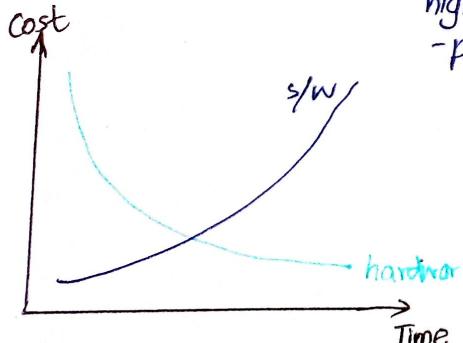


Introduction to SE

Features of a s/w project

- difficult for customer to specify requirements completely
- difficult for the developer to understand customer needs
- requirements change regularly
- environment changes
- process of creating s/w is intangible
- s/w is intangible
- communication gap between
- difficult to test s/w exhaustively
- wide scope
- become more complex over the time
- a small change can affect the whole system



System s/w

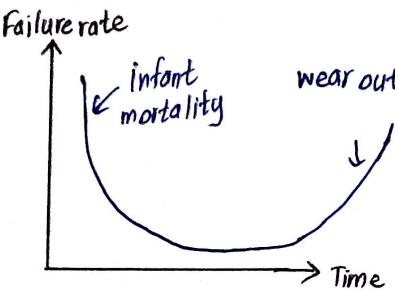
- system management
 - OS
 - operating environment
 - DBMS
- system support
 - system utilities
 - performance monitors
 - security monitors
- system development
 - language transl.
 - programming environments
 - CASE packages

Application s/w

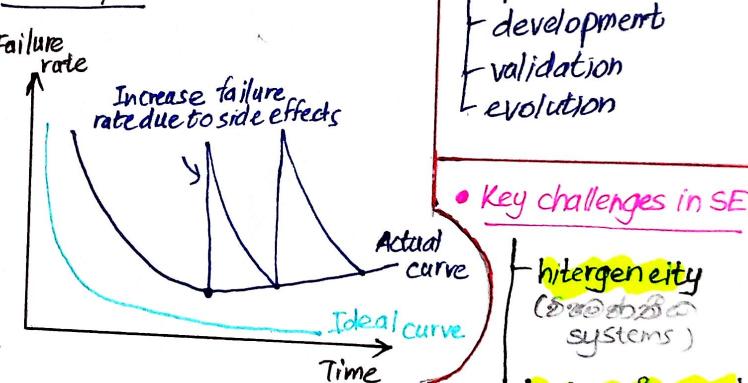
- general purpose
- application specific

Failure curves for s/w & h/w

For h/w



For s/w



Key features of a good s/w

- maintainability
- dependability
- security
- efficiency
- acceptability

Ethics in SE

- confidentiality
- competence (experience)
- intellectual property rights
- computer misuse

Key activities of S/W process

- specification
- development
- validation
- evolution

Key challenges in SE

- heterogeneity (distributed systems)
- business & social change (new tech)
- scale
- embedded to cloud
- security & trust

ACM / IEEE code of ethics

- public
- client & employer
- product
- judgement
- management
- profession
- colleagues
- self

Software Cost

- * Maintain cost is higher than development cost

Reasons for s/w failure

- increasing system complexity
- failure to use s/w engineering methods