Cyclistic Data Analysis - Data Processing

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The data from October 2021 to October 2022 has been downloaded. Each file is in csv format. Let's import it to R.

```
oct_21 <- read.csv("C:/Users/paulg/Downloads/csv/1_oct_21.csv", header=T, na.strings=c
("","NA"))
nov_21 <- read.csv("C:/Users/paulg/Downloads/csv/2_nov_21.csv", header=T, na.strings=c</pre>
("","NA"))
dec 21 <- read.csv("C:/Users/paulg/Downloads/csv/3 dec 21.csv", header=T, na.strings=c</pre>
("","NA"))
jan_22 <- read.csv("C:/Users/paulg/Downloads/csv/4_jan_22.csv", header=T, na.strings=c</pre>
("","NA"))
feb_22 = read.csv("C:/Users/paulg/Downloads/csv/5_feb_22.csv", header=T, na.strings=c("","
NA"))
mar_22 = read.csv("C:/Users/paulg/Downloads/csv/6_mar_22.csv", header=T, na.strings=c("","
apr_22 = read.csv("C:/Users/paulg/Downloads/csv/7_apr_22.csv", header=T, na.strings=c("","
may 22 = read.csv("C:/Users/paulg/Downloads/csv/8 may 22.csv", header=T, na.strings=c("","
NA"))
jun_22 = read.csv("C:/Users/paulg/Downloads/csv/9_jun_22.csv", header=T, na.strings=c("","
NA"))
jul_22 = read.csv("C:/Users/paulg/Downloads/csv/10_july_22.csv", header=T, na.strings=c
("","NA"))
aug_22 = read.csv("C:/Users/paulg/Downloads/csv/11_aug_22.csv", header=T, na.strings=c
("","NA"))
sept_22 = read.csv("C:/Users/paulg/Downloads/csv/12_sept_22.csv", header=T, na.strings=c
("","NA"))
oct_22 = read.csv("C:/Users/paulg/Downloads/csv/13_oct_22.csv", header=T, na.strings=c
("","NA"))
```

All the data frames contain 13 variables, lets

combine them for the purpose of analysis.

```
df= rbind(oct_21, nov_21, dec_21, jan_22, feb_22, mar_22, apr_22, may_22, jun_22, jul_22,
aug_22, sept_22, oct_22)
head(df)
```

```
##
              ride_id rideable_type
                                             started_at
                                                                    ended_at
## 1 620BC6107255BF4C electric bike 2021-10-22 12:46:42 2021-10-22 12:49:50
## 2 4471C70731AB2E45 electric_bike 2021-10-21 09:12:37 2021-10-21 09:14:14
## 3 26CA69D43D15EE14 electric_bike 2021-10-16 16:28:39 2021-10-16 16:36:26
## 4 362947F0437E1514 electric_bike 2021-10-16 16:17:48 2021-10-16 16:19:03
## 5 BB731DE2F2EC51C5 electric_bike 2021-10-20 23:17:54 2021-10-20 23:26:10
## 6 7176307BBC097313 electric_bike 2021-10-21 16:57:37 2021-10-21 17:11:58
           start_station_name start_station_id end_station_name end_station_id
##
## 1 Kingsbury St & Kinzie St
                                  KA1503000043
                                                            <NA>
## 2
                         <NA>
                                          <NA>
                                                            <NA>
                                                                           <NA>
## 3
                         <NA>
                                          <NA>
                                                            <NA>
                                                                           <NA>
## 4
                         <NA>
                                          <NA>
                                                            <NA>
                                                                           <NA>
## 5
                         <NA>
                                          <NA>
                                                            <NA>
                                                                           <NA>
## 6
                         <NA>
                                          <NA>
                                                            <NA>
                                                                           <NA>
     start_lat start_lng end_lat end_lng member_casual
##
## 1 41.88919 -87.6385
                           41.89
                                  -87.63
                                                member
## 2 41.93000 -87.7000
                           41.93
                                  -87.71
                                                member
## 3 41.92000 -87.7000
                           41.94 -87.72
                                                member
     41.92000 -87.6900
                           41.92
                                  -87.69
                                                member
## 4
    41.89000 -87.7100
                           41.89 -87.69
                                                member
    41.89000 -87.7100
                           41.93 -87.70
                                                member
```

```
print(nrow(df))
```

```
## [1] 6386920
```

```
colnames(df)
```

```
summary(df)
```

```
##
     ride_id
                      rideable_type
                                         started_at
                                                             ended_at
   Length:6386920
                      Length:6386920
                                        Length:6386920
                                                           Length: 6386920
##
   Class :character
                      Class :character
                                        Class :character
                                                           Class :character
##
   Mode :character
                      Mode :character
                                        Mode :character
                                                           Mode :character
##
##
##
##
##
##
   start_station_name start_station_id
                                        end station name
                                                           end station id
##
   Length:6386920
                      Length:6386920
                                        Length:6386920
                                                           Length: 6386920
   Class :character
                      Class :character
                                        Class :character
                                                           Class :character
##
   Mode :character
                      Mode :character
                                        Mode :character
                                                           Mode :character
##
##
##
##
##
      start_lat
                   start_lng
                                       end_lat
                                                      end_lng
##
   Min. :41.64
                   Min. :-87.84
                                    Min.
                                        :41.39
                                                   Min. :-88.97
##
   1st Qu.:41.88
                   1st Qu.:-87.66
                                    1st Qu.:41.88
                                                   1st Qu.:-87.66
##
   Median :41.90 Median :-87.64
                                    Median :41.90
                                                   Median :-87.64
##
                   Mean :-87.65
                                    Mean :41.90
##
   Mean :41.90
                                                   Mean :-87.65
##
   3rd Qu.:41.93
                   3rd Qu.:-87.63
                                    3rd Qu.:41.93
                                                   3rd Qu.:-87.63
##
   Max. :45.64
                   Max. :-73.80
                                    Max. :42.37
                                                   Max. :-87.30
                                    NA's
##
                                          :6319
                                                   NA's
                                                          :6319
##
   member_casual
##
   Length: 6386920
##
   Class :character
##
   Mode :character
##
##
##
##
```

Rename the column named "member_casual" to "rider_type" for clarity.

```
library(dplyr)
df=rename(df,"rider_type"="member_casual")
head(df)
```

```
##
              ride_id rideable_type
                                              started at
                                                                     ended at
## 1 620BC6107255BF4C electric bike 2021-10-22 12:46:42 2021-10-22 12:49:50
## 2 4471C70731AB2E45 electric_bike 2021-10-21 09:12:37 2021-10-21 09:14:14
## 3 26CA69D43D15EE14 electric bike 2021-10-16 16:28:39 2021-10-16 16:36:26
## 4 362947F0437E1514 electric bike 2021-10-16 16:17:48 2021-10-16 16:19:03
  5 BB731DE2F2EC51C5 electric bike 2021-10-20 23:17:54 2021-10-20 23:26:10
   6 7176307BBC097313 electric bike 2021-10-21 16:57:37 2021-10-21 17:11:58
           start_station_name start_station_id end_station_name end_station_id
## 1 Kingsbury St & Kinzie St
                                   KA1503000043
                                                            <NA>
                                                                            <NA>
##
                         <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
## 3
                          <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
## 4
                          <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
## 5
                         <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
                         <NA>
                                           <NA>
## 6
                                                            <NA>
                                                                            <NA>
     start_lat start_lng end_lat end_lng rider_type
##
                          41.89
     41.88919 -87.6385
                                  -87.63
## 1
                                              member
## 2
     41.93000 -87.7000
                           41.93
                                  -87.71
                                              member
## 3
      41.92000 -87.7000
                           41.94
                                  -87.72
                                              member
     41.92000 -87.6900
                           41.92 -87.69
                                              member
## 4
     41.89000 -87.7100
                           41.89
## 5
                                  -87.69
                                              member
     41.89000 -87.7100
                           41.93
                                  -87.70
                                              member
```

Remove duplicate Rows

```
df=df[!duplicated(df), ]
print(nrow(df))

## [1] 6386920
```

Number of rows remained the same, which indicates that the data frame contained no duplicate data.

Find columns with missing information.

```
colSums(is.na(df))
##
               ride id
                             rideable_type
                                                    started at
                                                                           ended at
##
   start station name
                         start station id
                                              end station name
                                                                    end station id
                986387
                                    986387
                                                       1054844
                                                                            1054844
##
##
            start_lat
                                 start_lng
                                                       end_lat
                                                                            end_lng
##
                                                           6319
                                                                               6319
##
           rider_type
##
```

Columns namely: start_station_name, start_station_id, end_station_name, end_station_id, end_lat, end_lng contain missing values. As we are not using these columns for analysis, we will keep them as they are. If we decide to use these columns, we will first remove rows with NA and then proceed further.

Convert date columns to proper date formats &

split date and time into 2 columns.

```
library(lubridate)

df$started_at <- ymd_hms(df$started_at)
df$ended_at <- ymd_hms(df$ended_at)

df$start_date <- as.Date(df$started_at)
df$start_time <- format(as.POSIXct(df$started_at), format = "%H:%M:%S")

df$end_date <- as.Date(df$ended_at)
df$end_time <- format(as.POSIXct(df$ended_at), format = "%H:%M:%S")</pre>
```

Calculate ride length in mins

```
df$ride_length <- round(difftime(df$ended_at,df$started_at, units = "mins"), 2)
df$ride_length <- as.numeric(df$ride_length)</pre>
```

keep rows with only positive ride lengths

```
df <- filter(df, ride_length > 0)
head(df)
```

```
##
              ride_id rideable_type
                                              started at
                                                                    ended at
## 1 620BC6107255BF4C electric bike 2021-10-22 12:46:42 2021-10-22 12:49:50
## 2 4471C70731AB2E45 electric_bike 2021-10-21 09:12:37 2021-10-21 09:14:14
## 3 26CA69D43D15EE14 electric_bike 2021-10-16 16:28:39 2021-10-16 16:36:26
## 4 362947F0437E1514 electric bike 2021-10-16 16:17:48 2021-10-16 16:19:03
  5 BB731DE2F2EC51C5 electric_bike 2021-10-20 23:17:54 2021-10-20 23:26:10
   6 7176307BBC097313 electric bike 2021-10-21 16:57:37 2021-10-21 17:11:58
           start_station_name start_station_id end_station_name end_station_id
## 1 Kingsbury St & Kinzie St
                                  KA1503000043
                                                            <NA>
##
                         <NA>
                                           <NA>
                                                            <NA>
                                                                           <NA>
## 3
                         <NA>
                                           <NA>
                                                            <NA>
                                                                           <NA>
## 4
                         <NA>
                                           <NA>
                                                            <NA>
                                                                           <NA>
## 5
                         <NA>
                                           <NA>
                                                            <NA>
                                                                           <NA>
                         <NA>
                                           <NA>
                                                            <NA>
## 6
                                                                           <NA>
     start_lat start_lng end_lat end_lng rider_type start_date start_time
##
     41.88919 -87.6385 41.89
                                  -87.63
                                              member 2021-10-22
                                                                  12:46:42
## 1
    41.93000 -87.7000
                         41.93 -87.71
                                              member 2021-10-21
                                                                  09:12:37
## 2
## 3
     41.92000 -87.7000
                           41.94
                                  -87.72
                                              member 2021-10-16
                                                                  16:28:39
    41.92000 -87.6900
                         41.92
                                  -87.69
                                             member 2021-10-16
## 4
                                                                  16:17:48
                           41.89
## 5
     41.89000 -87.7100
                                  -87.69
                                              member 2021-10-20
                                                                  23:17:54
    41.89000 -87.7100
                           41.93 -87.70
                                              member 2021-10-21
                                                                  16:57:37
## 6
##
       end_date end_time ride_length
## 1 2021-10-22 12:49:50
                                3.13
## 2 2021-10-21 09:14:14
                                1.62
## 3 2021-10-16 16:36:26
                                7.78
## 4 2021-10-16 16:19:03
                                1.25
## 5 2021-10-20 23:26:10
                                8.27
## 6 2021-10-21 17:11:58
                               14.35
```

There are rides which lasted less than a minute which seems odd but, but as we don't have relevant data or source of information which can be used to confirm that these entries are wrong, we will assume that these are correct and continue with the analysis.

Calculate number of days the ride lasted

```
df$no_of_days <- as.numeric(difftime(df$end_date, df$start_date, units = "days" )+1)
count(filter(df, no_of_days > 1))
```

```
## n
## 1 38417
```

38417 rides lasted more than a day. If we assume this data is correct, these users had to be charged extra, which means their ride must costed a lot, this case can be used to advocate annual memberships.

Calculate day of week for the ride

Add month and Season columns.

```
##
              ride_id rideable_type
                                              started at
                                                                     ended at
## 1 620BC6107255BF4C electric bike 2021-10-22 12:46:42 2021-10-22 12:49:50
## 2 4471C70731AB2E45 electric_bike 2021-10-21 09:12:37 2021-10-21 09:14:14
## 3 26CA69D43D15EE14 electric_bike 2021-10-16 16:28:39 2021-10-16 16:36:26
## 4 362947F0437E1514 electric bike 2021-10-16 16:17:48 2021-10-16 16:19:03
## 5 BB731DE2F2EC51C5 electric_bike 2021-10-20 23:17:54 2021-10-20 23:26:10
   6 7176307BBC097313 electric bike 2021-10-21 16:57:37 2021-10-21 17:11:58
           start_station_name start_station_id end_station_name end_station_id
## 1 Kingsbury St & Kinzie St
                                   KA1503000043
                                                            <NA>
                                                                            <NA>
## 2
                         <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
## 3
                         <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
                                                            <NA>
## 4
                         <NA>
                                           <NA>
                                                                            <NA>
## 5
                         <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
## 6
                         <NA>
                                           <NA>
                                                            <NA>
                                                                            <NA>
     start_lat start_lng end_lat end_lng rider_type start_date start_time
##
                          41.89 -87.63
## 1
     41.88919 -87.6385
                                              member 2021-10-22
                                                                  12:46:42
## 2
     41.93000 -87.7000
                          41.93 -87.71
                                              member 2021-10-21
                                                                  09:12:37
## 3
     41.92000 -87.7000
                           41.94
                                  -87.72
                                              member 2021-10-16
                                                                  16:28:39
     41.92000 -87.6900
                          41.92 -87.69
                                              member 2021-10-16
## 4
                                                                  16:17:48
     41.89000 -87.7100
                          41.89
                                  -87.69
                                              member 2021-10-20
## 5
                                                                  23:17:54
     41.89000 -87.7100
                           41.93 -87.70
                                              member 2021-10-21
                                                                  16:57:37
## 6
##
       end_date end_time ride_length no_of_days day_of_week_num day_of_week
## 1 2021-10-22 12:49:50
                                 3.13
                                               1
                                                               6
                                                                       friday
## 2 2021-10-21 09:14:14
                                 1.62
                                               1
                                                               5
                                                                    thursday
## 3 2021-10-16 16:36:26
                                7.78
                                               1
                                                               7
                                                                    saturday
                                                               7
## 4 2021-10-16 16:19:03
                                1.25
                                               1
                                                                    saturday
## 5 2021-10-20 23:26:10
                                8.27
                                               1
                                                               4
                                                                   wednesday
## 6 2021-10-21 17:11:58
                                14.35
                                                                    thursday
##
     month_col season year month_year
            10
                 fall 2021
## 1
                              10 2021
## 2
            10
                 fall 2021
                              10 2021
## 3
            10
                 fall 2021
                              10 2021
## 4
            10
                 fall 2021
                              10 2021
## 5
            10
                 fall 2021
                              10 2021
## 6
            10
                 fall 2021
                              10 2021
```

Add holiday column.

Next step would be to start analysing.