

ID	Problem	App found	Likes	Don't like	Improvements	Age	Gender	Education/occupation	Comments
1	Unable to dial unknown (unsaved/new number) from WhatsApp	WhatsApp	International calling is free	To call a new number, we should save number, or they should message in WhatsApp	Wishes to have dialer in WhatsApp to call	55	Male	Crossroad's café-Manager	I taught him how to dial a new number (new international student worker who is not having US number) by saving the new number in his contact list, then WhatsApp allowed him to text or call.
2	YouTube is very slow and some links redirect from YouTube app to YouTube website.	YouTube	Good and useful content to watch.	YouTube increased its advertisement content compared to old times.	Modern Apps should be usable on old devices	65	Female	Starbuck's coffeemaker	This is due to old mobile phone. Using modern apps on older devices causes app to become unresponsive and then, it redirects to YouTube website

3	Too many advertisements in gaming apps	Royal Match, Bridge Race, Family Island, Jewel Sliding.	Levels are challenging and gameplay is interesting.	After completion of each level there are advertisement.	Free gaming apps	31	Female	Cook	I suggest her to use some less advertisement apps like Subway surf or use adblocker on mobile.
4	Need more themes for Instagram background, apart from default black and white theme.	Instagram	Provides an easy way to socialize. It is a platform to promote and do business of certain products.	It consumes lot of data.	Just like Instagram chat themes, wishes to have more themes for background.	16	Female	Student	There is no easy way around as this must be made by company meta which own Instagram app
5	Saved credit/debit card details do not work every time.	IRCTC	This website makes it easy to book Indian train tickets	If there is a new version update of the website, we cannot use it using old version of the browser.	Credit and debit card details should work every time as we use this website for booking train tickets at peak hours (tatkal).	45	Male	Business	IRCTC is an Indian government website. Probably we can use auto filling extensions or book from app instead of mobile app.