



# Retrospective

Use this framework to reflect on recent work. This simple structure is useful both alone and in groups.

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## Reflect on the topic

Working silently and individually, have each person create a few sticky notes in all four quadrants below for about five minutes. With the remaining time, discuss notes in each quadrant.

### What went well?

What should we keep doing?  
What should we celebrate?  
Where did we make progress?

Team's response to early morning of meetings. They were able to get things done.

Team's ability to quickly respond to the needs of the customer. They were able to get things done.

Generating property managers take responsibility for day to day.

The number of clients of using a PM's is saving time.

One of the biggest problems. Property managers have to bring their own.

Property management is the most complex of a third party.

The team's ability to quickly respond to the needs of the customer. They were able to get things done.

### What ideas do you have?

What ideas do you have for future work together?  
Where do you see opportunities to improve?  
What has untapped potential?

## Property Management

### What went poorly?

Where did we have problems?  
What was frustrating to us or others?  
What held us back?

Over the past 10 years, property managers have been able to get things done.

This is much more than the rest of the industry. What was frustrating to us or others?

Every state has its own rules regarding the structure of the industry. Property managers.

Property management is the most complex of a third party.

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### How should we take action?

What do you believe we should do next?  
What specific things should we change?  
What should extend beyond this meeting?



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