# Define CS fit into

## 1. CUSTOMER SEGMENT(S)

- Person who are seeking for the employment
- Person who recruit job candidates

### 6. CUSTOMER CONSTRAINTS



- Inadequate of product knowledge
- Concern about misuse of personal information

### 5. AVAILABLE SOLUTIONS



- Promotion of people skillset
- Cultivate commercial relationship

### 2. JOBS-TO-BE-DONE / PROBLEMS



- Create a platform to facilitate job searching
- Make the job-filtering process simpler

### 9. PROBLEM ROOT CAUSE



- Some job portals want payment in advance of the job starting
- Users post false credentials

### 7. BEHAVIOUR



- Users apply for fraudulent jobs, they get unhappy due to wasted time.
  - Cheating during online recruitment process

### 3. TRIGGERS



## **Push Notification**

# SL

10. YOUR SOLUTION

Created a web platform for the students and recruiters. The system analyze will the resume spontaneously and fill in the requisite data for the students who need to upload their resumes. They personalized get iob recommendations based on their skills.

### 8. CHANNELS of BEHAVIOUR



- Apply for jobs
- Initial Level of Assessment

# 4. EMOTIONS: BEFORE / AFTER EM

Before	After
More paperwork	Easy Process
No Proper Platform	Skillset platform