**Gazali Aladago Mumuni**

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**Software Developer/Engineer(Aspiring):** Software developer with a solid foundation in programming, software design, and development. Proficient in languages like Javascript, Python, C#, and MySQL, with hands-on experience in creating web and mobile applications. Experienced in working collaboratively to deliver innovative and efficient solutions. Eager to leverage technical expertise and enthusiasm for learning to drive organizational success. Skilled in negotiation and capable of working independently with a focus on producing high-quality results.

**Experience**

SEPTEMBER 2024 – PRESENT

**Intern | Breeze Technologies | Accra, Ghana**

Conducted daily performance testing to ensure applications functioned optimally, meeting user satisfaction standards.

Leveraged SQL queries to segment customer database of up to 2,000+ users based on purchase history and browsing behavior, enabling targeted email campaigns resulting in 15% higher click-through rates.

Orchestrated seamless server operations by developing a comprehensive ticketing and escalation system, resolving 30+ critical server incidents monthly and ensuring prompt service delivery.

Designed and implemented marketing strategies to promote app-hosted services, successfully driving user engagement and sales.

Conducted market trend and competitor analysis to develop strategies that strengthened competitive positioning.

Coordinated with cross-functional teams to deliver marketing initiatives, resulting in the swift and effective resolution of 10+ customer inquiries per week, and enhancing overall brand perception..

Created visually engaging graphic advertisements to highlight and promote services offered to customers.

MAY 2024 – JULY 2024

**Developer and Analyst | School Project, University of Cape Coast | Cape Coast, Ghana**

Developed a desktop application in Java to enable student entrepreneurs to showcase their products and connect with a local student audience.

Gathered and documented project requirements to create a comprehensive project guideline.

Designed an intuitive user interface (UI) to ensure ease of use and visual appeal for the application.

Created and structured the application’s database to support efficient data storage and retrieval.

Managed a 5-member cross-functional (product, engineering, sales, support) team and coordinated with supervisor toward the successful launch of an e-commerce desktop platform application.

**Skills**

C# (.Net Blazor, .Net MAUI) • JavaScript • Python Scripting(Blender) • Java (Eclipse) • MySQL • UI/UX (Figma) • HTML/CSS • C++ • Graphic Design • Conflict management • Public speaking • Data analytics • Easily learn and adapt to new technology of interest

**Relevant Courses**

Data Structures • Algorithm • Database Management System (DBMS) • Computer Architecture • Web Technologies • HTML/CSS • Programming and Problem Analysis • Network Computing • Operating System • Research Methodology

**Education**

DEC 2021 - PRESENT

**Bachelor of Science Computer Science | University of Cape Coast | Cape Coast, Ghana**