

The UN and its humanitarian partners are delivering food, water, blankets, health supplies and more, but they require greater access throughout Gaza to help people in need wherever they are and at a meaningful scale. Photo by UNRWA

Hostilities in the Gaza Strip and Israel | Flash Update #89

10 Jan 2024

Key points

- Intense Israeli bombardments from air, land, and sea continued across much of the Gaza Strip on 9 January, resulting in further
 civilian casualties and destruction. The firing of rockets by Palestinian armed groups into Israel also continued. Ground operations
 and fighting between Israeli forces and Palestinian armed groups were also reported across much of the Gaza Strip.
- Between the afternoons of 9 and 10 January, according to the Ministry of Health (MoH) in Gaza, 147 Palestinians were reportedly killed, and another 243 people were reportedly injured. Between 7 October and 12:00 on 10 January, at least 23,357 Palestinians were killed in Gaza and 59,410 Palestinians were reportedly injured, according to the MoH in Gaza.
- Since 9 January and as of 10 January, one Israeli soldier was reportedly killed in Gaza, according to the Israeli auhotirities. Since the start of the ground operation, 184 soldiers have been killed, and 1,076 soldiers have been injured in Gaza, according to the Israeli military.
- Between 1 and 10 January, only 14 per cent (3 of 21) planned aid deliveries of food, medicines, water, and other lifesaving supplies
 to the north of Wadi Gaza proceeded. Humanitarian partners were forced to cancel or delay missions in two instances due to
 excessive delays at Israeli checkpoints or because the agreed routes were unpassable. Humanitarian partners' ability to respond
 to extensive needs in the northern side of Gaza is being curtailed by recurring denials of access for aid delivers and lack of
 coordinated safe access by the Israeli authorities. These denials and severe access constraints paralyze the ability of
 humanitarian partners to respond meaningfully, consistently and at-scale.
- Of note, multiple planned missions (between 7 and 10 January) to deliver urgent medical supplies to the Central Drug Store in Gaza city, as well as planned missions to deliver fuel to water and sanitation facilities in Gaza city and the north, were denied by

the Israeli authorities. This marked the fifth denial of a mission to the Central Drug Store in Gaza city since 26 December. As a result, hospitals in northern Gaza remain without sufficient access to life-saving medical supplies and equipment.

- The same recent denial also marked the sixth denial of fuel delivery to water and sanitation facilities, leaving people without access to clean water and increasing the risk of sewage overflows, rapidly increasing the spread of communicable diseases. On 10 January, the Director-General of the WHO stated that: "WHO has had to cancel 6 planned missions to northern Gaza since the 26th of December...The barrier to delivering humanitarian aid to the people of Gaza is not the capabilities of the UN, WHO or our partners. The barrier is access."
- Overall, the rate of access denials seen in January so far presents a significant deterioration when compared to those of
 December 2023, where more than 70 per cent (13 out of 18) of planned UN missions to the north were coordinated and
 undertaken, where needs are estimated to be the highest and most severe. Every day of assistance missed results in lost lives and
 suffering for hundreds of thousands of people who remain in northern Gaza.
- On 10 January, four members of the Palestine Red Crescent Society's (PRCS) ambulance crew and two injured people were killed when an ambulance was struck on Salah al Din Street at the entrance of Deir al Balah, according to (PRCS). The UN Human Rights Office expressed concern that Israel forces, "have placed civilian lives at serious risk by ordering residents from various parts of Middle Gaza to relocate to Deir Al Balah while continuing to conduct airstrikes on the city... Today, 10 January, IDF strikes reportedly hit a residential building in front of the [Al Aqsa] hospital, as well as an ambulance vehicle belonging to the Palestinian Red Crescent Society (PRCS). The strikes reportedly killed 13 Palestinians." Reportedly, the severity of the strikes have led many medical staff to evacuate the hospital, despite the high need for medical care as a result of the continuing strikes.
- On 9 January, the International Committee of the Red Cross (ICRC) head of Gaza sub-delegation stated that: "For three months, we have witnessed medical facilities, healthcare workers, vehicles, and first responders face relentless insecurity due to the conflict.
 No part of the medical system has been untouched by this war- from the killing and detention of medical professionals to the lack of essential equipment and supplies, the impact of ongoing hostilities have contributed to the total shutdown of most hospitals in Gaza".
- On 10 January, 193 trucks with supplies entered the Gaza Strip through the Rafah and Kerem Shalom crossings.
- On 9 January, a UNICEF cash-for-work pilot project has started at Al Quds University, An Nasr area, in north Gaza, where 100
 workers will be paid to support the cleaning of solid waste and sanitation for the next three months. Hygiene and sanitation
 systems have been significantly affected due to lack of fuel and damaged wastewater treatment plants. The concentration of
 large number of people due to displacement has also exacerbated the sanitation situation.

Hostilities and casualties (Gaza Strip)

- The following are among the deadliest incidents reported between 9 January and 10 January:
- On 9 January, at about 13:40, a house was struck in An Nuseirat Refugee Camp, Deir al Balah, killing 10 people, most of them children and women.
- On 9 January, at about 21:40, a group of people were hit near As Salehat Roundabout, in Al Maghazi Refugee Camp, killing four of them. Ambulances were unable to reach them due to the presence of Israeli forces.
- On 9 January, at about 22:55, two apartments in a residential building were struck in Tall As Sultan, Rafah, killing 15 people and injuring 16.
- On 9 January, the Ministry of Culture published a report summarizing the losses sustained in the Palestinian cultural scene. As of 9 January, 41 intellectuals and artists, including four children who were already considered as artists or creators, have been killed. The report stated that 24 cultural centers were damaged or destroyed, and approximately 195 historical buildings were damaged, including 20 mosques and churches across the Strip.

On 9 January, two schools were reportedly struck. The first is the UNRWA Nuseirat Prep Boys School, which was struck by a shell, killing one internally displaced person (IDP), and injuring three others. The second is a school which was sheltering IDPs in Al Maghazi Refugee Camp. Although casualties were reported, no ambulance or civil defense teams were able to reach the injured in the camp.

Displacement (Gaza Strip)

- As of 8 January, according to UNRWA, 1.9 million people, or nearly 85 per cent of the total population of Gaza, were estimated to be internally displaced, including many who have been displaced multiple times, as families are forced to move repeatedly in search of safety. Nearly 1.72 million IDPs are sheltering in 155 UNRWA facilities across all five governorates including 160,000 in the north and Gaza City; facilities are far exceeding their intended capacity. Rafah governorate has for a while been the main refuge for those displaced, with over one million people squeezed into an extremely overcrowded space, following the intensification of hostilities in Khan Younis and Deir al Balah and the Israeli military's evacuation orders. Obtaining an accurate figure of the total number of IDPs remains challenging.
- Some 222 incidents affecting UNRWA premises and people inside them have been reported since 7 October (some with multiple incidents affecting the same location), including at least 23 incidents of military use and/or interference at UNRWA premises. This includes 63 direct hits on UNRWA installations and 69 different UNRWA installations sustaining damage when a nearby object was hit. In total, at least 319 IDPs staying in UNRWA shelters have been killed and at least another 1,135 were injured since 7 October. UNRWA estimates that at least 323 people sheltering in UNRWA shelters have been killed and at least 1,142 people injured since the escalation of hostilities.

Electricity

- On 10 January, the Electricity Generation Company's generators were stuck, north of An Nuseirat Camp and all four of its generators caught on fire. This plant hosts four major generators that used to supply electricity throughout the Gaza Strip.
 Casualties and damage to the plant's functions are unconfirmed, but there is concern for the plant's ability to supply electricity in the future.
- Since 11 October 2023, the Gaza Strip has been under an electricity blackout, after the Israeli authorities cut off the electricity supply and fuel reserves for Gaza's sole power plant were depleted. The communications and fuel shutdown continues to significantly hinder the aid community's efforts to assess the full extent of needs in Gaza and to adequately respond to the deepening humanitarian crisis. For more information on electricity supply to the Gaza Strip, please see this dashboard.

Health care, including attacks (Gaza Strip)

- On 10 January, the UN Under-Secretary-General for Humanitarian Affairs and Emergency Relief Coordinator, said, "the health sector in Gaza is being slowly chocked off as hospitals continue to come under fire. And what happens when the health system collapses? Pregnant mothers can't deliver their babies safely. Children can't get vaccines. The sick and wounded can't get treatment. People die. This war needs to end".
- According to the WHO, 15 out of Gaza's 36 hospitals are partially functional; nine in the south and six in the north.
- Hospitals in the north have been offering limited maternity, trauma, and emergency care services. However, they face challenges
 such as a shortage of medical staff, including specialized surgeons, neurosurgeons, and intensive care staff, as well as a lack of
 medical supplies, and have an urgent need for fuel, food, and drinking water. The nine partially functional hospitals in the south are
 operating at three times their capacity, while facing critical shortages of basic supplies and fuel. According to the MoH in Gaza,
 occupancy rates are reaching 206 per cent in inpatient departments and 250 per cent in intensive care units.
- In Deir al Balah and Khan Younis, three hospitals Al Aqsa, Nasser, and Gaza European are at risk of closure due to the issuance of evacuation orders in adjacent areas and the ongoing conduct of hostilities nearby. On 9 January, shelling was again reported in the vicinity of the Al Aqsa Hospital in Deir al Balah, from where most medical staff and many patients had evacuated on 7 Jar 1.

Reportedly, only one emergency doctor and two surgeons remain to respond to hundreds of patients who require treatment in the hospital. On 7 January, staff from WHO and OCHA visited the Al Aqsa Hospital and delivered medical supplies to support 4,500 patients needing dialysis for three months and 500 patients requiring trauma care.

Hostilities and casualties (Israel)

- Over 1,200 Israelis and foreign nationals have been killed in Israel, including 36 children, according to the Israeli authorities, the
 vast majority on 7 October.
- The Israeli authorities estimate that about 136 Israelis and foreign nationals remain captive in Gaza. During the humanitarian pause (24-30 November), 86 Israeli and 24 foreign national hostages were released.

Violence and casualties (West Bank)

- On 10 January, a Palestinian man died of wounds after having been shot by Israeli forces on 9 January in a search-and-arrest operation in Ramallah city.
- This raises to 331 Palestinians killed, including 84 children, in the West Bank, including East Jerusalem, since 7 October 2023 and as of 10 January 2024. Additionally, two Palestinians from the West Bank were killed while carrying out an attack in Israel on 30 November. Of those killed in the West Bank (331); 322 were killed by Israeli forces, eight by Israeli settlers and one by either Israeli forces or settlers. The number of Palestinians killed in the West Bank, including East Jerusalem, in 2023 (507) marks the highest number of Palestinians killed in the West Bank since OCHA started recording casualties in 2005.
- Since 7 October 2023 and as of 10 January 2024, five Israelis, including four members of the Israeli forces, have been killed in Palestinian attacks in the West Bank, including East Jerusalem. Four Israelis were killed in an attack carried out by Palestinians from the West Bank in West Jerusalem (one of the four was killed by Israeli forces who misidentified him). The number of Israelis killed in the West Bank and Israel in 2023 in attacks by Palestinians from the West Bank (36) was the highest since OCHA started recording casualties in 2005.
- Since 7 October 2023 and as of 10 January 2024, 4,148 Palestinians, including 627 children, were injured in the West Bank, including East Jerusalem. Of them, 4,034 have been injured by Israeli forces, 93 by settlers and 21 by either Israeli forces or settlers. Of the total injuries, 52 per cent were reported in the context of search-and-arrest and other operations, 36 per cent in demonstrations and 8 per cent during settler related attacks against Palestinians. Some 33 per cent of those injuries have been caused by live ammunition, compared with 9 per cent in the first nine months of 2023.

Settler Violence

- Since 7 October 2023 and as of 10 January 2024, OCHA recorded 396 Israeli settler attacks against Palestinians, resulting in Palestinian casualties (37 incidents), damage to Palestinian-owned property (310 incidents), or both casualties and damage to property (49 incidents). This reflects a daily average of four incidents since 7 October 2023 until 10 January 2024, compared with seven daily incidents reported between 7 October and 10 November 2023, which was the highest daily average of settler-related incidents affecting Palestinians since 2006.
- One-third of the settler attacks against Palestinians after 7 October involved firearms, including shootings and threats of shootings. In nearly half of all recorded incidents after 7 October, Israeli forces were either accompanying or reported to be supporting the attackers.
- In 2023, 1,229 incidents involving settlers in the West Bank, including East Jerusalem (with or without Israeli forces), resulted in Palestinian casualties, property damage or both. Some 913 of these incidents resulted in damage, 163 resulted in casualties and 153 resulted in both. This is the highest number of settler attacks against Palestinians in any given year since OCHA started recording incidents involving settlers in 2006.

Displacement (West Bank)

- Since 7 October 2023 and as of 10 January 2024, at least 198 Palestinian households comprising 1,208 people, including 586 children, have been displaced amid settler violence and access restrictions. The displaced households are from at least 15 herding/Bedouin communities. More than half of the displacements occurred on 12, 15, and 28 October, affecting seven communities. The displacement toll since 7 October 2023, represents 78 per cent of all displacement reported due to settler violence and access restrictions since 1 January 2023 (1,539 people, including 756 children).
- On 10 January, a house was demolished in Sur Bahir neighbourhood of East Jerusalem for lack of Israeli-issued building permit.
 This raises to 453 Palestinians who have been displaced, including 227 children, between 7 October 2023. and 10 January 2024, following the demolition of their homes, due to lack of Israeli-issued building permits in Area C and East Jerusalem, which are almost impossible to obtain.
- A total of 19 homes have been demolished and 95 Palestinians, including 42 children, displaced due to punitive demolitions in the
 last three months of 2023. The numbers exceed those reported in the first nine months of the same year, during which 16 homes
 demolished and 78 people displaced. On 9 January, the Israeli military demolished two houses in Sur Bahir neighbourhood of East
 Jerusalem belonging to the two Palestinians who were killed during an attack they perpetrated in West Jerusalem on 30
 November 2023; the houses were sealed off after the attack.
- Another 587 Palestinians, including 257 children, have been displaced since 7 October 2023 following the destruction of 92 homes
 during other operations carried out by Israeli forces across the West Bank. About 95 per cent of the displacement was reported in
 the refugee camps of Jenin and Nur Shams and Tulkarm, both in Tulkarm. This represents 65 per cent of all displacement reported
 due to the destruction of homes during Israeli military operations since January 2023 (908 people).

Funding

As of 10 January, Member States have disbursed \$648.1 million against the updated Flash Appeal launched by the UN and its
partners to implement its response plan in support of 2.2 million people in the Gaza Strip and 500,000 people in the West Bank.
This constitutes 54 per cent of the \$1.2 billion requested. Private donations are collected through the Humanitarian Fund.

HUMANITARIAN NEEDS AND RESPONSES: 3 January to 7 January

Health

- Since the start of hostilities, Health Cluster partners have provided healthcare and medical services to an estimated 500,000
 people.
- The Health Cluster estimated that about 5,000 beds and adequate human resources are required to meet trauma and emergency needs. Only 1,000 beds are available as of 9 January, compared with 3,500 beds available before the beginning of hostilities. A total of 59 out of 77 primary health centres are not functioning leaving many without access to basic health services.
- Only 26 per cent of the requested medical supplies needs have been met and only 120 out of 353 formal and informal IDP shelters have access to medical points.
- About 350,000 people with chronic illnesses and about 485,000 people with mental health disorders continue to experience disruptions in their treatments.
- 1.9 million IDPs remain at high risk of communicable disease due to poor living conditions, notably overcrowding of IDP sites and lack of access to proper water sanitation and hygiene facilities.

WASH

- Of the 23 active partners of the Water, Sanitation and Hygiene (WASH) Cluster, few can operate across the Gaza Strip. Between 1 and 7 January, WASH partners delivered 3,720 cubic metres of water per day through two of the three partially operating short term, low volume diesel plants south of Wadi Gaza. Partners provided 6,300 cubic metres of water and 13,900 litres of fuel to support water supply and distribution.
- The combination of water trucking, water from the functional desalination plant, and the restoration of one of the three main water supply lines on 30 December, has yielded only seven per cent of water production in Gaza, compared with the pre-October 2023 supply. Water quality indicators also remain a major concern, with limited large-scale water quality testing campaigns or activities being undertaken.
- Through the efforts of the Coastal Municipalities Water Utility (CMWU) and UNICEF, The Wastewater Treatment Plant in Rafah's "Philadelphi Corridor" has resumed full operation.
- Heavy rainfall last week has led to flooding in various locations, including Jabalya Camp, raising concerns about potential sewage contamination in the floodwaters.
- WASH Cluster partners are attempting to expand sanitation-related response activities for IDPs in Rafah and Khan Younis.
 However, challenges remain due to material shortages, especially for dual-use items; logistical difficulties in transporting supplies; limited space for latrine construction; and the absence of community support and fecal sludge management systems.
- Overall, 1.4 million people in Gaza have been reached with partial water and sanitation assistance at least once since October 2023.

Protection

- Mine Action partners have continued to provide Explosive Ordinance Risk Education (EORE) and Explosive Remnant of War (ERW)
 awareness and guidance about preparedness since the start of the hostilities, reaching over 1.1 million IDPs through in person
 sessions in shelters, and via SMS, radio, and social media campaigns.
- The situation in Gaza is complex and challenging for mine action activities, because of substantial contamination from various sources of explosive ordnance (EO). Ongoing hostilities, including airstrikes, shelling, and the use of rockets is causing widespread contamination, posing significant risk. The presence of ERW significantly hinders access and humanitarian efforts, as many areas are inaccessible or dangerous for aid workers to respond safely to humanitarian needs. A comprehensive and multifaceted mine action response is needed to address, not only the immediate threats, but also the long-term implications for the community.
- The main challenges Mine Action actors face include shortage of Explosive Ordnance Disposal (EOD) experts in Gaza. As a result, a comprehensive ERW assessment, and provision of support on access for humanitarian response have been delayed.
- Child Protection partners continued to provide awareness raising interventions, mental health and psycho-social support services
 (MHPSS) for children and caregivers, child protection case management and distribution of clothing kits.
- Gender-based violence (GBV) partners continued to highlight and address the increased psychological stress among displaced
 women and girls and increased protection and GBV risks. GBV prevention, response, and risk mitigation interventions remain
 extremely difficult given the collapse of services and displacement of service providers, and movement restrictions.

Shelter and Non-Food Items (NFI)

 As of 7 January, it is estimated that about 69,000 housing units across the Gaza Strip have been destroyed or rendered uninhabitable and over 290,000 housing units have been damaged, according to the Government Media Office in Gaza. It is



estimated that over 500,000 people will have no home to return to, and that many more will be unable to return immediately, due to the level of damage to surrounding infrastructure, as well as the risk posed by ERW.

- Since the start of the hostilities, shelter partners have cumulatively provided 11,500 dignity kits; 36,000 sealing off kits; 650,000 bedding set items (blankets and mattresses); 26,709 tents; 11,500 kitchen sets; and 17,250 winter clothing kits to a total of 914,500 IDPs in UNRWA and non-UNRWA shelters.
- There is a high shortage of all essential NFIs for IDPs inside and outside the shelters. This includes 1,200,000 mattresses and blankets, 200,000 emergency shelter kits, including tarpaulin and plastic sheets, at least 50,000 winterized family tents, and 200,000 winter clothes.
- Shelter partners report that tents and self-built makeshift shelters are over-crowded as more than 15 people live in one tent,
 making the space available per person less than the minimum Sphere Standards. This exposes IDPs to unhygienic conditions and
 communicable diseases. Self-built makeshift shelters are constructed from salvaged materials and are inadequate to withstand
 current weather conditions.
- The Shelter Cluster reports that, based on an IDPs survey conducted in Rafah, rental apartments cost over 800 per cent of the normal price due to lack of residential units in the south.

Nutrition

- UNICEF and other nutrition partners continued their efforts to address the nutritional needs of children and mothers through
 delivery of key nutrition commodities to the Gaza Strip. Partners are providing therapeutic services and supplies for children with
 acute malnutrition, alongside preventative nutrition supplies, including High Energy Biscuits (HEBs). During the first week of
 January 2024, nutrition partners delivered the following:
- One month supply of ready-to-Use Infant Formula (RUIF) to nearly 2,300 children under five months of age.
- Therapeutic milk to some 560 children with severe acute malnutrition (SAM) and medical complications.
- Multiple Micronutrients tables (MMS) to more than 18,000 pregnant and nursing mothers.
- · Vitamin A supplementation to more than 30,000 children under-one year; and
- Iron-folate supplementation to some 40,000 pregnant and nursing mothers.
- Juzoor, a local partner, distributed 29 pallets of RUIF to several clinics. Additionally, four pallets of Ready-to-Use Therapeutic Foods (RUTF)were also provided to the Rafah Central, Deir al Balah, Al Zawaydeh and Tall as Sultan clinics.
- More than 135,000 additional cartons of HEBs have been ordered and are expected to reach some 200,000 children under-five and more than 155,000 pregnant and nursing mothers.

Education

- The Education Cluster reports that more than 625,000 students and close to 23,000 teachers in the Gaza Strip have been affected by attacks on education and school closures since October 2023, and remain with no access to education or a safe place.
- Between 7 October 2023 and 2 January 2024, the Ministry of Education reports that 4,119 students and 221 teachers have been killed, while 7,536 students and 703 teachers have been injured across the Gaza Strip.
- 90 per cent of all school buildings in Gaza are being used as shelters for IDPs and have sustained varying levels of damage. Of
 these, 135 schools sustained minor damage; 126 schools sustained moderate damage; 99 schools sustained major damage and

12 were fully destroyed. Combined, these schools previously served some 433,000 children and more than 16,200 teachers. The Khan Younis, North and Gaza governorates have the highest proportion (three quarters) of all damaged schools.

- The Cluster's response is guided by a three-phased response plan supporting conflict-affected children, teachers, and care givers in shelters and in host communities; preparing a safe learning environment and re-establishing a sense of normalcy as soon as hostilities stop; and preparing to restore the formal education system through the reconstruction of education infrastructure after a reduction in hostilities.
- Since October 2023, nine Education partners have reached close to 93,000 students and teachers with psychosocial support, emergency learning and recreational supplies and activities in the Khan Younis, Rafah, and Middle governorates. Most of the cluster responses are delivered by local partners but no activities have been able to be delivered in the three northern governorates of Gaza.
- In the first week of January, the education response remains significantly underfunded, receiving only three per cent of its requirements in the Flash Appeal. Education actors and donors are urged to mobilise rapid resources to meet immediate response requirements and start planning for reconstruction in the medium- to long- term when hostilities subside.

Multi-purpose Cash Assistance (MCPA)

- Since the beginning of the hostilities, 111,254 households (comprising almost 750,000 people) have received emergency MPCA. With about 81,941 households (54,926 people) having already cashed out their assistance. Cash out rates by users stand at 73 per cent and are declining slightly.
- While distribution has been across the whole Gaza Strip, the vast majority is now concentrated in the southern governorates.
- While formal markets are largely depleted, informal markets are now the key sources of basics goods and services. This includes trading of personal belongings, small household-based production (bread, vegetables), humanitarian assistance, and other items.
- Post distribution monitoring data from recipients of cash assistance point to food, medicines, debt repayment, drinking water, and
 transportation as the top expenditures reported. The percentage of expenditures on food has further decreased over the past
 weeks, while the percentage of expenditures on medicines has doubled. Some 70 per cent of the respondents report that
 unrestricted cash has helped them access needed goods and services, either fully or partially, while 87 per cent preferred
 unrestricted cash for future assistance.

Logistics

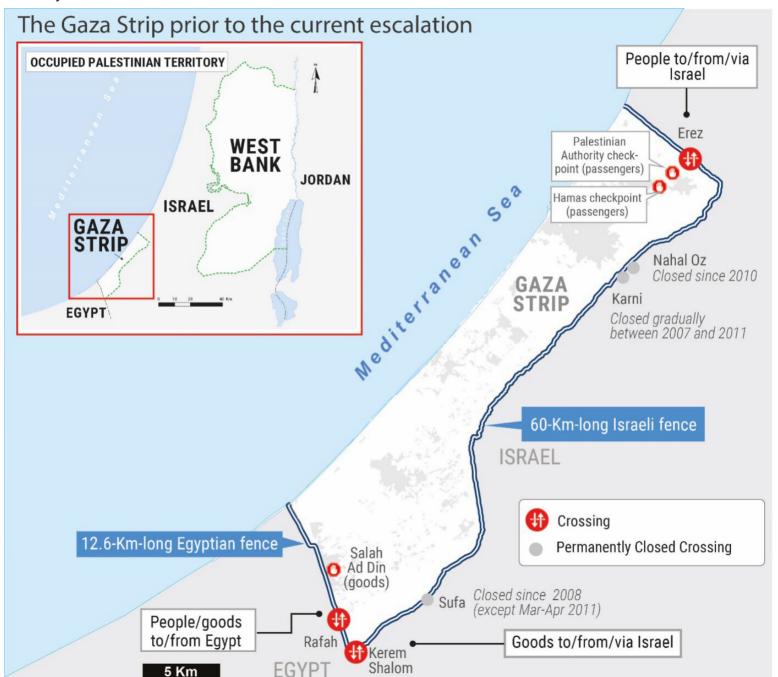
- Logistics Cluster partners provided a total of 20 trucks to the Egyptian Red Crescent (ERC) to support humanitarian convoys from Al Arish (Egypt) to Rafah.
- In addition, ERC storage capacity in Al Arish to receive and consolidate cargo was expanded by 3,200 m2 with the installation of 10 Mobile Storage Units (MSUs), with a dedicated set-up for the temperature-controlled cargo through four inflatable cold rooms.
- In the Gaza Strip, the Logistics Cluster has handed over and installed a total of 18 MSUs (5,760 m2) that have augmented the
 offloading capacity in the Rafah handover point, Kerem Shalom crossing, and the storage capacity of four UN Agencies and
 International NGOs.

Emergency Telecommunications

• The Emergency Telecommunications Cluster (ETC) and its partners continue to engage with the Israeli Coordinator of Government Activities in the Territories (COGAT) for authorization to import telecommunications equipment and set up an independent, efficient, and reliable communications platform for humanitarian responders.

• The ETC deployed an ICT Specialist to Gaza on 8 January for an initial technical engagement with local actors to plan initial ICT needs assessment and to set up technical coordination processes for the response.

Protection against sexual abuse and exploitation (PSEA) remains a cross-cutting priority for all clusters. The SAWA helpline, reachable at 121 and through WhatsApp at +972 59-4040121 (East Jerusalem at 1-800-500-121), operates 24/7. This toll-free number is widely disseminated across all areas of intervention to report cases of SEA and to facilitate emergency counselling and referrals for affected communities to access life-saving services. The PSEA Network monitors calls daily and will increase the number of counsellors if necessary.



^{*} Asterisks indicate that a figure, sentence, or section has been rectified, added, or retracted after the initial publication of this update.