### **IT Services Procurement Agreement**

This Agreement is made on March 14, 2024, between \*\*RBC Technology Procurement Division\*\* ("Client") and \*\*Infospark Technologies Pvt. Ltd.\*\* ("Vendor").

- 1. Scope of Work: Vendor shall provide ongoing infrastructure maintenance and support services.
- 2. Payment Terms: Payment shall be made within \*\*60 days\*\* of receiving an invoice.
- 3. Termination Clause: Either party may terminate the agreement with \*\*30 days' written notice\*\*.
- 4. Liability: Vendor's liability shall be limited to the amount paid under this contract in the preceding 3 months.
- 5. Jurisdiction: This Agreement shall be governed by the laws of \*\*Ontario, Canada\*\*.
- 6. Renewal: Agreement automatically renews annually unless terminated.

# Signed,

Client: RBC Technology Procurement Division

Vendor: Infospark Technologies Pvt. Ltd.

# Vendor Agreement for Office Supplies

Date: August 2, 2023

#### Parties:

- \*\*RBC Procurement and Facilities Division\*\* ("Buyer")
- \*\*MetroOffice Supplies Ltd.\*\* ("Supplier")
- 1. Products: A3 paper, ink cartridges, and general stationery.
- 2. Payment: Buyer shall pay Supplier within \*\*30 days\*\* of delivery.
- 3. Termination: Buyer may terminate without penalty at any time with \*\*7 days' notice\*\*.
- 4. Indemnity: Supplier agrees to indemnify Buyer for claims arising from defective products.
- 5. Jurisdiction: This agreement is subject to the laws of \*\*British Columbia\*\*.

### Signed,

Buyer: RBC Procurement

Supplier: MetroOffice Supplies Ltd.

# Software License and Support Agreement

Effective Date: November 15, 2022

Between: \*\*RBC Data Services Unit\*\* ("Customer")

And: \*\*CodeLoop Software Inc.\*\* ("Provider")

- 1. License: Provider grants a non-exclusive license to use the product for internal use.
- 2. Payment: Total value CAD 100,000. Payable in 2 installments of 50,000 each.
- 3. Support: 24/7 technical support included for 12 months.
- 4. Termination: Early termination incurs a \*\*10% penalty\*\* on the remaining amount.
- 5. Governing Law: Province of \*\*Quebec\*\*.

### Signatures:

**RBC Data Services** 

CodeLoop Software Inc.