

Shawlorne West

WEB DEVELOPER | HOSTING SUPPORT | SYSTEMS ENGINEER

(+505) 8408-9495 / maucaulaywest@gmail.com / Bluefields, Nicaragua

WORK EXPERIENCE

Web Developer

SEP 2023 – PRESENT

Simera / Murfreesboro, TN (Remote)

- Responsible for leading web development projects, providing ideas, solutions, and technical decision-making.
- [Develop custom WordPress plugins when needed.](#)
- Develop landing pages with popular website builders and use CSS, JS, and jQuery for custom functionalities.
- Managed and improved a VPS server with 40+ hosted websites using Apache, CentOS, command-line tools, WP-CLI, bash, WHM, cPanel, MySQL, and Virtuloozo.
- Implement and manage Intranets, e-commerce, payments, tracking tools, GSC & GA, GCP, third-party APIs, geolocation, e-learning, fundraising, and membership systems.
- Configure Hosting providers, Domains, SSL certificates, DNS Records, WAF, CDNs, SMTP, SFTP, FTP, databases, backups, and cron jobs, following security best practices.

Hosting Support Specialist | WordPress Developer

MARCH 2023 – AUG 2023

Digital Time Savers y / Bulgaria (Remote)

- Web hosting support for over 20 WordPress websites utilizing cPanel, Plesk, Unix command-line tools, and DigitalOcean. Tasks include: configuring SMTP, FTP, CDNs, DNS records, WAF and cron jobs, managing backups, customer support with HubSpot, manual migrations, setting up testing environments, and leading deployments.
- WordPress/WooCommerce development using HTML, CSS, JS, jQuery, PHP, ACF, CPT, and various builders such as Crocoblock, Divi, Elementor Pro, Gutenberg, and WPBakery. Additionally, I handled WPO and SEO optimization.
- Third-party APIs, tracking tools, Google Analytics, and Google search console integration and troubleshooting.

Full-Stack Web Developer

OCT 2022 – MAY 2023

Kronoscode / Managua, Nicaragua

- WordPress development with custom themes, ACF, and CPTs for e-commerce, multisite, and bilingual sites.
- Develop front-end charts and dashboards using Chart.js and React.js.
- Provide support for custom WordPress plugins.
- Integrate WordPress headless CMS with React.js/Next.js as the front-end
- Optimize web performance (WPO).

Top Rated Web Developer and Hosting Support Specialist

MARCH 2021 – MAY 2023

Upwork / Worldwide (Remote)

- Configure Hosting providers, Domains, SSL certificates, DNS Records, WAF, CDNs, SMTP, SFTP, FTP, databases, backups, and cron job.
- Support on custom themes and Underscore-based themes.
- Enhancing website security and performance in line with best practices.
- Optimize web performance (WPO).
- WordPress development with Elementor themes/templates, ACT, CPT, Gutenberg, FSE, WPBakery, and DIVI.

EDUCATION

Bluefields Indian & Caribbean University
Bachelor's degree in Systems Engineering

Bluefields, Nicaragua

ADDITIONAL SKILLS

- Proficient in Linux, bash scripting, PowerShell, command-line tools, and Unix systems.
- Bilingual in Spanish and English.
- [WordPress contributor](#) in Support Forums, Translations, and [plugin development](#).