

TIJANI GANIU OWOLABI

12 Alhaji Jimoh Street, Off Fabiyi Junction, Ilasamaja, Lagos State

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🌐: [LinkedIn Profile](#)

PROFESSIONAL SUMMARY

Results-oriented Network Surveillance Analyst and Software Engineer with over 5 years of experience in technical support, network operations, and software development. Proven expertise in optimizing network systems, developing scalable software solutions, and driving operational efficiency. Successfully reduced manual tasks by 40% through automation, improved system reliability by 30%, and streamlined processes for enhanced service delivery. Skilled in front-end and back-end development, database management, and leveraging modern programming frameworks.

CORE COMPETENCIES

- **Network Operations Management:** Expertise in tools such as NMS, RMS, AFFECTLI, and SERVICE-NOW for real-time system analysis.
- **Web Development:** Proficient in React.js, Next.js, HTML, CSS, and Node.js.
- **Database Management:** Experience in PostgreSQL for data optimization and querying.
- **Technical Tools:** Proficient in Git, Microsoft Office Suite, and AutoCAD.
- **Team Leadership:** Proven ability to train, lead, and manage high-performing technical teams.

PROFESSIONAL EXPERIENCE

The Casual Tech Company — Remote

Software Engineering Intern (Frontend Developer) | 2024

- Developed a web-based task management system using React and Next.js, enabling users to create, assign, and track tasks, increasing efficiency by 40%.
- Conducted debugging and performance optimization, reducing response times for key application features by 25%.
- Documented codebase and maintained repositories using Git for version control and team collaboration.

IHS Towers Limited — Victoria Island, Lagos State

Analyst, Network Surveillance / Acting Team Lead | 2022 - 2024

- Increased team productivity by 20% through efficient escalation protocols and structured training programs.
- Reduced documentation errors by 15% by standardizing reporting systems, enhancing data accuracy.

- Resolved 90% of critical network issues within SLA timelines, improving customer satisfaction.
- Prepared actionable performance reports to support strategic decision-making processes.

Access Staffing Limited — *Lekki, Lagos State*

Analyst Network Surveillance | **2021 - 2022**

- Reduced system downtime by 30% through proactive monitoring and early issue identification.
 - Optimized hardware inventory and system documentation, saving 15% in operational time.
 - Collaborated with field engineers to resolve technical issues, improving response time by 25%.
 - Prepared detailed shift reports, ensuring seamless communication and service quality.
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EDUCATION

- **HND, Electrical/Electronic Engineering** | Lagos State Polytechnic | 2017
 - **ND, Electrical/Electronic Engineering** | Lagos State Polytechnic | 2013
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CERTIFICATIONS

- Advanced Data Analysis & Reconciliation | DBROWN Consulting
 - HTML, CSS, and JavaScript | Udemy
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KEY PROJECTS

- **Web-Based Task Management System:** Designed and implemented a system using React and Next.js, improving task tracking efficiency by 40%.
 - **Responsive Websites:** Built single and multi-page websites using HTML, CSS, JavaScript, React, and Next.js.
 - **5KVA Automatic Changeover Switch:** Designed and implemented a voltage monitoring system to enhance efficiency.
 - **Solar Street Lighting:** Created a 36W solar-powered lighting solution, increasing energy efficiency by 40%.
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ADDITIONAL INFORMATION

- **Tech Enthusiast:** Passionate about exploring emerging tools and technologies.
- **Hobbies:** Enjoy traveling and learning about diverse cultures.