User Stories

Workers

User Story #1 (A.A)	As a worker, I want to login and view my dashboard so that I know which days I'm working in the next week.
Priority	7
Effort	1
Acceptance Criteria	Criterion 1: Given I am a worker When I log on and I have shifts/appointments booked in the next 7 days Then I should be able to see a timetable of booked appointments. Criterion 2: Given I am a worker When I log on and I have nil appointments booked for the week ahead Then a message is displayed informing me that there are no upcoming appointments/shifts.

User Story #2 (A.A)	As a worker, I want to be able to add in my availability so that my employer can have access to that information.
Priority	8
Effort	3
Acceptance Criteria	Criterion 1: Given I am a worker When I log on and increase my availability and click submit Then I am notified of the successful update of my new availability Criterion 2: Given I am a logged-in worker attempting to reduce my availability and I already have appointments booked for the next 2 days When I fill in my new reduced availability and click submit

	Then I am informed that the new availability has been submitted, but will not take effect until a period of at least 48 hours later.

User Story #3 (A.A)	As a worker I want to be able to see my booking history so that I can keep a record of when I have worked.
Priority	16
Effort	2
Acceptance Criteria	Criterion 1: Given I am a worker When I log in and click on the past bookings link Then I should be able to see every job I've worked, ordered by date Criterion 2: Given i am a worker When i log in Then my details should have been saved into a database so that i can be displayed all my past information.

User Story #4 (A.A)	As a worker I want to be notified of any appointment cancellations, so that I know when my work schedule/roster has been changed.
Priority	17
Effort	5
Acceptance Criteria	Criterion 1: Given that I am logged into my credentialled worker's account and there has been a recent cancellation When I view the dashboard Then I am notified of the recent change in my roster. Criterion 2: Given that I am logged into my account and there has not been any recent change/cancellation When I click the link to view my dashboard Then there is no notification of recent changes.

Admin

User Story #5 (G.K)	As an admin, I want to login and access my account so that I am able to see all my employees' availability and bookings made by customers.
Priority	3
Effort	2
Acceptance Criteria	Criterion 1: Given I am an admin user When I login Then I should be presented with the admin dashboard and the associated functionality that only an admin can do Criterion 2: Given I am an admin user When I login Then the database should be updated with with all my current details and permissions

User Story #6 (G.K)	As an admin, I want to be able to add new employees so that my employee list is always up to date.
Priority	5
Effort	3
Acceptance Criteria	Criterion 1: Given I am an admin user attempting to add a new employee to the system When I leave any of the required details blank (employee name, ID and/or initial availability) and click submit Then I am informed that the new employee addition was unsuccessful. Criterion 2: Given I am an admin user attempting to add a new employee to the system

	When I fill in the employee name, ID and initial availability into the form and click submit
	Then I am informed of the successful addition of that employee.
	Criterion 3:
	Given I am an admin user attempting to add an employee to the system and that employee already exists in the system
	When I fill in the employee name, ID and initial availability into the form and click submit
	Then I am informed that the employee ID already exists in the system, and that the addition was unsuccessful.
	Criterion 4 (Edit/remove edge case, to keep the employee list up-to-date):
	Given I am an admin user attempting to *remove* an employee from the system and that employee has future bookings present in the system
	When I click the "Remove Employee" button
	Then I am informed that the Employee cannot be removed until their bookings have been reassigned to other workers.

User Story #7 (G.K)	As an admin, I want to be able to add/edit working times/dates for the next month so that if there are any work free days the times can always be changed.
Priority	6
Effort	3
Acceptance Criteria	Criterion 1:
	Given I am logged-in as an admin user and attempting to add new sessions available for booking by customers
	When I fill in the form with the worker's name, time, date and service details, and click submit
	Then I am informed of the successful update and the new available sessions are immediately viewable on my dashboard.
	Criterion 2:

	Given I am logged-in as an admin user and attempting to add new sessions available for booking by customers When I leave out the worker's name, time, date and/or service details, and click submit Then I am informed that the addition was unsuccessful due to missing details, and prompted to fill in those fields before proceeding. Criterion 3: Given I am an admin user attempting to reduce the dates available and there are already customer bookings made for the dates I am deleting When I click the submit button Then I am informed that the edit/deletion of available dates was unsuccessful due to the presence of current bookings.

User Story #8 (G.K)	As an admin, I want to be able to look at the summary of past bookings so that I have easy access to all records.
Priority	18
Effort	3
Acceptance Criteria	Criterion 1: Given I am an admin user and logged-in When I access my summary of past bookings Then I can easily view all previous bookings, ordered by date, for financial and business planning

User Story #9 (W.G)	As an admin, I want to be able to see all workers' availability for the next 7 days so that I know what days to assign them too.
Priority	9
Effort	3
Acceptance Criteria	Criterion 1: Given I am logged-in as an admin user

	When I click on the link to view all worker's availability Then a summarised calendar view of all employees' availability for the next 7 days is displayed.

Customer

User Story #10 (W.G)	As a customer, I want to browse the available services so that I can choose one that suits my needs best.
Priority	11
Effort	3
Acceptance Criteria	Criterion 1: Given I am a customer When I log in Then the entire list of available services should be displayed to me so that I am able to select the service I wish to book Criterion 2: Given I am a logged-in customer interested in a particular service When I select that service from the "Search services" page filter Then the list of available appointments for that service is displayed to me

User Story #11 (W.G)	As a new user, I want to register as a new customer so that I can login to make a booking.
Priority	10
Effort	3
Acceptance Criteria	Criterion 1: Given that I am on the new customer registration page When I enter my name, address, phone, username and password, and click submit Then I am immediately informed of my successful account registration and taken to my account page. Criterion 2:

	Given that I am on the new customer registration page When I leave out any of the required details (name, address, phone, username and/or password), and click submit Then I am immediately informed that the registration was unsuccessful due to missing details, and a new account was not created. Criteria 3: Given that I am an existing customer on the new customer registration page When I enter an email address linked to my existing account Then I am informed that an account linked to that email address already exists and a new account was not created.

User Story #12 (W.G)	As a customer, I want to browse the available times for a service so that I can choose a time that suits me the best.
Priority	12
Effort	3
Acceptance Criteria	Criterion 1: Given I am a logged-in customer When I select a particular service Then I should be presented with a calendar view of the dates and times for the next available sessions (encompassing all workers for that service). Criterion 2: Given I am a logged-in customer and have already selected a filter option for a particular worker When I select a particular service Then I should be presented with a calendar view of the dates and times for the next available sessions with the selected worker for that service.

User Story #13 (S.K)	As a customer, I want to browse the available workers to suit my preference.
Priority	13

Effort	3
Acceptance Criteria	Criterion 1: Given I am a customer and I have a preference on which worker I would like to book When I log in and I select the filter by workers option on the "Search services/appointments" page Then the whole list of workers that I can choose between should be displayed. Criterion 2: Given I am a customer and I do not have a preference on which worker I would like to book When I log in and I select the "Search appointments page" without selecting a particular worker Then I am presented with a list of all available appointments with all workers for the next week

User Story #14 (S.K)	As a customer I want to be able to see any bookings I make or have made so that I can always have a personal record.
Priority	19
Effort	1
Acceptance Criteria	Criterion 1: Given that I am an existing customer When I am logged in and I click view past bookings Then I am able to see my history of bookings I have booked (including details of date, service and worker) Criterion 2: Given that I am an existing customer When I am logged in and I click view future bookings Then I am able to see all the future appointments that I have booked.

User Story #15 (S.K)	As a customer I want to be able to cancel a booking 48 hours before the appointment if I can no longer attend it.
Priority	14
Effort	5
Acceptance Criteria	Criterion 1: Given that I am logged in to my customer account and I have selected a booking that is more than 2 days away When I click the cancel booking button, Then I am informed that my booking has been successfully cancelled. Criterion 2: Given that I am logged in to my account, When I have selected a booking that is closer than 48 hours away, Then the cancel booking button cannot be selected.

All Users

User Story #16 (A.C)	As a user, I want to be able to see a dashboard after I have logged in, so that I can confirm it's my account.
Priority	2
Effort	3
Acceptance Criteria	Criterion 1: Given I am a user (of any type) When I enter the correct username and password into the log-in page and click submit Then I should be taken to the appropriate dashboard that is specific to my user type and my account Criterion 2: Given I am a user (of any type) When I enter incorrect username and/or password details and click submit Then I should be informed that my log-in was unsuccessful and prompted to attempt log-in again.

User Story #17 (A.C)	As a user I would like to be able to provide my address and contact details so that the system is up-to-date.
Priority	15
Effort	1
Acceptance Criteria	Criterion 1: Given I am a user (of any type) and I want to update my account details When I fill in my new address and contact details and click submit Then I should be informed of the successful update, and my new details should be immediately viewable on my dashboard. Criterion 2: Given I am a user (of any type) and I want to update my account details When I leave out any required details (address and/or contact details) and click submit Then I should be informed that all fields are required to complete the account details update, and prompted to try again.

User Story #18 (A.C)	As a user I want to have different functionalities on the homepage so that I can clearly see if I am logged in or not.
Priority	1
Effort	2
Acceptance Criteria	Criterion 1: Given I am a user (of any type) and not logged in When I click on the website link Then I should be taken to a page that clearly represents the home page, with a button which directs me to "Login" present on the top navigation bar Criterion 2: Given I am a user (of any type) and already logged in When I click on the homepage link

	Then the homepage should be displayed, with the top navigation bar indicating that I am logged-in, and with a link to my account page present on the navigation bar.

Acceptance Tests

Angela

ID	3
Purpose	Test for worker to see their booking history
Set Up	The worker must have previous work days in the system
Steps	1. The worker navigates to the "Login" page
	2. The worker enters their details
	3. The worker logs into their account
	4. The worker navigates to the "Past Booking" page
Expected Result	The worker is able to see every job they have worked.

ID	3
Purpose	Test for worker to see their booking history
Set Up	The worker logs in with incorrect details
Steps	1. The worker navigates to the "Login" page
	2. The worker enters incorrect details
Expected Result	The worker is unable to login and see their booking history.

ID	3
Purpose	Test for worker to see their booking history
Set Up	The worker is newly employed and doesn't have past bookings
Steps	1. The worker navigates to the "Login" page
	2. The worker enters their details
	3. The worker logs into their account
	4. The worker navigates to the "Past Booking" page
Expected Result	The page is empty and displays no past bookings.

ID	4
Purpose	Test for workers to be notified of booking cancellations
Set Up	The worker has a recently cancelled customer
Steps	1. The worker navigates to the "Login" page
	2. The worker enters their details
	3. The worker logs into their account
	4. A dashboard specific to that worker is on the home page
Expected Result	The worker can see that a customer has cancelled via their dashboard.

ID	4
Purpose	Test for workers to be notified of booking cancellations
Set Up	The worker does not have any booking cancellations
Steps	1. The worker navigates to the "Login" page
	2. The worker enters their details
	3. The worker logs into their account
	4. A dashboard specific to that worker is on the home page
Expected Result	The dashboard does not notify them of any customer cancellations.

Grace

As an admin, I want to login and access my account so that I am able to see all my employees' availability and bookings made by customers.

ID	#5
Purpose	Test logging into the admin dashboard and WITHOUT correct details
Set Up	User already in the system
Steps	1. Navigate to log in page
	2. Use incorrect details to log in
Expected Result	Redirect to login page with error message

ID	#5
Purpose	Test logging into the admin dashboard WITH correct details to view employee availability information
Set Up	User already in the system
Steps	1. Navigate to log in page
	2. Use details to log in
	3. Be redirected to an admin version of the dashboard
	4. Navigate to employee availability page
Expected Result	A page displaying all employee information and availability adjustments.

ID	#5
Purpose	Test logging into the admin dashboard WITH correct details to view bookings made by customers
Set Up	User already in the system
Steps	1. Navigate to log in page
	2. Use details to log in
	3. Be redirected to an admin version of the dashboard
	4. Navigate to bookings made by customers
Expected Result	A page displaying the appointments booked by customers.

As an admin, I want to be able to add new employees so that my employee list is always up to date.

ID	#6
Purpose	Test adding a new employee to the system with INVALID information
Set Up	Admin already set up in the system
Steps	1. Navigate to admin dashboard
	2. Select 'add new employee'
	3. Don't insert any information into the 'insert employee' form
	4. Click submit
Expected Result	Form is not submitted, and errors appear on blank areas.

ID	#6
Purpose	Test adding a new employee to the system with VALID information
Set Up	Admin already set up in the system
Steps	1. Navigate to admin dashboard
	2. Select 'add new employee'
	3. Fill out the 'insert employee' form with employee details
	4. Click submit
Expected Result	Form is submitted and database updated with employee details. Log in details provided.

ID	#6
Purpose	Test adding a new employee to the system that ALREADY exists
Set Up	Admin already set up in the system, employee already set up in the system
Steps	1. Navigate to admin dashboard
	2. Select 'add new employee'
	3. Fill out the 'insert employee' form with employee details
	4. Click submit
Expected Result	Form is not submitted, and user is told that the employee already exists.

ID	#6
Purpose	Test removing employee with future bookings assigned to them
Set Up	Admin already set up in the system, employee already set up in the system
Steps	1. Navigate to admin dashboard
	2. Select 'remove employee'
	3. Select the employee to be removed
	4. Click confirm
Expected Result	Form is not submitted, and user is told that the employee has bookings assigned and therefore can't be removed.

ID	#6
Purpose	Test removing employee with NO future bookings assigned to them
Set Up	Admin already set up in the system, employee already set up in the system
Steps	1. Navigate to admin dashboard
	2. Select 'remove employee'
	3. Select the employee to be removed
	4. Click confirm
Expected Result	Form is submitted and the employee is removed from the database

Will

ID	7.1
Purpose	Allow the admin to be able to add/edit working times/dates for the next month so that if there are any work free days the times can always be changed.
Set Up	An admin user named, 'Barbara', already exists in the system who owns a hair salon business and has registered times and dates that are available for bookings.
Steps	1. Login to admin user 'Barbara'
	2. Navigate to timetable page specific to Barbara's business
	3. Fill in worker details correctly, inputting for every field
Expected Result	System reports successful update: The new available sessions are immediately viewable on the admin's dashboard.

ID	7.2
Purpose	Allow the admin to be able to add/edit working times/dates for the next month so that if there are any work free days the times can always be changed.
Set Up	An admin user named, 'Barbara', already exists in the system who owns a hair salon business and has registered times and dates that are available for bookings.
Steps	1. Login to admin user 'Barbara'
	2. Navigate to timetable page specific to Barbara's business
	3. Fill in worker details incorrectly, leaving some fields empty
Expected Result	System reports failure to update: User is alerted to missing details and prompted to fill in those fields before hitting submit.

ID	7.3
Purpose	Allow the admin to be able to add/edit working times/dates for the next month so that if there are any work free days the times can always be changed.
Set Up	An admin user named, 'Barbara', already exists in the system who owns a hair salon business and has registered times and dates that are available for bookings.
Steps	1. Login to admin user 'Barbara'
	2. Navigate to timetable page specific to Barbara's business
	3. Attempt to edit/remove a date's availability
Expected Result	System reports failure to update: The edit/deletion of available dates was unsuccessful due to the presence of current bookings.

ID	10.1
Purpose	Allow a customer to browse the available services so that they can choose one that suits their needs best
Set Up	A customer user named, 'Joey123', already exists in the system.
Steps	1. Login to customer user, 'Joey123'
	2. View the entire list of available services
Expected Result	System successfully completes request: Customer is shown all available services.

ID	10.2
Purpose	Allow a customer to browse the available services so that they can choose one that suits their needs best
Set Up	A customer user named, 'Joey123', already exists in the system.
Steps	1. Login to customer user, 'Joey123'
	2. Use the search filter to find a particular service
Expected Result	System successfully completes request: User is shown all available appointments for the particular service they searched for.

ID	18.1
Purpose	Ensure when a user logs in they have different functionalities on the homepage so they can clearly tell they're logged in
Set Up	A customer user named, 'Joey123', already exists in the system.
Steps	1. Login to customer user, 'Joey123'
Expected Result	System successfully completes request: User lands on homepage/dashboard specific to them with additional functionality features (i.e. profile links, bookings, etc)

ID	18.2
Purpose	Ensure when a user logs in they have different functionalities on the homepage so they can clearly tell they're logged in
Set Up	
Steps	1. Login to customer user, 'Joey123'
Expected Result	System reports failure: User does not exist in system. User is notified of this and redirected to a registration form

Su

User Story 11: As a new user, I want to register as a new customer so that I can login to make a booking.

ID	11.1
Purpose	Test New Customer Registration (successful registration)
Set Up	User is not already present in the database/system
Steps	1. User clicks on Register as a New Customer link 2. User is presented with a form requesting their details 3. User enters in their name, email address, password and all other details as required (Fills in all fields completely, and meeting all the specified requirements of the system – for example, minimum length for password, etc.) 4. User clicks "Submit/Register" button at the bottom of the form.
Expected Result	User is informed by a notification that their registration has been successful. They are redirected to their account dashboard. The system records the user's details in the database.

ID	11.2
Purpose	Test New Customer Registration with entry of incomplete user details (failure condition for the New Customer Registration functionality)
Set Up	User is not already present in the database/system Required fields of the "Register as a New Customer" form are not all filled

Steps	1. User clicks on Register as a New Customer link
	2. User is presented with a form requesting their details
	3. User partially completes the form (leaves some fields empty). Perform test with:
	   a. All fields empty
	   b. Name field empty
	   c. Email address empty, etc.
	4. User clicks "Submit/Register" button at the bottom of the form.

Expected Result	User is informed by a notification that their registration has been unsuccessful due to missing information. They are directed to fill in all required fields and try again. The system's database is *not* updated with incomplete customer details.

ID	11.3
Purpose	Test New Customer Registration with the entry of email address 123@student.rmit.edu.au already present in the database (failure condition for the New Customer Registration functionality)
Set Up	User with the email address 123@student.rmit.edu.au is already present in the system database
Steps	1. User clicks on Register as a New Customer link 2. User is presented with a form requesting their details 3. User enters in their name, email address 123@student.rmit.edu.au, password and all other details as required. 4. User clicks "Submit/Register" button at the bottom of the form.
Expected Result	User is informed by a notification that their registration has been unsuccessful due to the fact that an account with the same email address already exists in the system. They are directed to use another email address to register, or to login to their existing account. The system's database is *not* updated with a duplicate email address record.

User Story 12: As a customer, I want to browse the available times for a service so that I can choose a time that suits me the best.

ID	12.1
Purpose	Test that the appointment search functionality successfully displays available service appointment times for a logged in user
Set Up	Appointments are available in the system database for a particular service (e.g. hairdressing service) over the next week. User is already logged in.
Steps	1. User navigates to the Hairdressing service page. 2. From that service page, the user clicks on the "View Available Appointments" link 3. The user is presented with a weekly calendar view of all the days and times for the next available appointments over the next 7 days 4. The user selects one of the available appointments by clicking on it

	5. The system then displays extra information about the appointment such as the worker's name. A "Book Now" button is present.
Expected Result	The system displays all the Hairdressing Service appointments for the next 7 days that are recorded as available in the database. As the user is logged in, a "Book Now" button is present next to the view of each available appointment.

ID	12.2
Purpose	Test that the appointment search functionality *does not display* any *unavailable* service appointment times for a logged in user
Set Up	Appointments are *not* available in the system database for a particular hairdressing service over the next week (appointments are present in the database, but they are recorded as "Already Booked" rather than "Available"). User is already logged in.
Steps	1. User navigates to the Hairdressing service page. 2. From that service page, the user clicks on the "View Available Appointments" link 3. The user is presented with an empty weekly calendar view and is notified that there are currently no available appointments for the Hairdressing Service in the next 7 days. 4. The user is directed to try viewing following weeks for availability (a link is presented to view the appointments available in the following week)
Expected Result	The back-end system does not forward details of any unavailable appointments for display in the calendar view. The front-end system notifies the user that there are no available appointments.

ID	12.3
Purpose	Test that the appointment search functionality successfully displays available service appointment times for a particular selected worker (an additional test of search filtering option)
Set Up	Appointments are available in the system database for a particular service and a particular worker, e.g. Jane Smith – Hair Colourist from Hairdressing Service, over the next week. User is already logged in.
Steps	1. User navigates to the Hairdressing service page. 2. From that service page, the user selects the filter option for "Jane Smith" and clicks on the "View Available Appointments" link 3. The user is presented with a weekly calendar view of all the days and times for the next available appointments with Jane Smith over the next 7 days 4. The user selects one of the available appointments by clicking on it 5. The system then displays extra information about the appointment such as the worker's name. A "Book Now" button is present.
Expected Result	The system displays all the Hairdressing Service appointments for the next 7 days that are recorded as available in the database. Only appointments recorded as available with Jane Smith as the hairdresser are displayed. Because the user is logged in, a "Book Now" button is present next to the view of each available appointment.

Alin

ID	16
Purpose	Visit personal dashboard as basic user
Set Up	Enter correct login details
Steps	1. Navigate to Existing User page
	2. Login with correct details
	3. Press the 'My dashboard' button
	4. Examine dashboard for correct details
Expected Result	A dashboard with the name of the user should be present

ID	16
Purpose	Visit personal dashboard as basic user
Set Up	Enter incorrect login details
Steps	1. Navigate to Existing User page
	2. Login with incorrect details
Expected Result	Invalid login attempt try again.

ID	15
Purpose	Cancel an appointment as a customer
Set Up	More then 48 hours before the appointment
Steps	1. Login with correct details
	2. Visit dashboard
	3. Visit bookings/appointments
	4. If appointment is >48 hours away showcase a 'cancel appointment' button
	5. Click the cancel appointment button
Expected Result	Appointment cancelled thank you.

ID	15
Purpose	Cancel an appointment as a customer
Set Up	Less then 48 hours before the appointment
Steps	1. Login with correct details
	2. Visit dashboard
	3. Visit bookings/appointments
	4. If appointment is <48 hours away no further action should be available
	5. Click the cancel appointment button
Expected Result	Appointment can no longer be cancelled