

John Schuster <john.schuster@phoenixworkgroup.com>

FW: REST server connection via VPN tunnel

1 message

Kempton, Jennifer (DTMB) <KemptonJ@michigan.gov>

Mon, Oct 28, 2019 at 9:28 AM

To: "Homer, Daniel R" <Dan.Homer@optum.com>Cc: "John Schuster (john.schuster@phoenixworkgroup.com)" <john.schuster@phoenixworkgroup.com>

Hi Dan,

See below the response from Nive.

Jennifer Kempton

Programmer/Analyst

Agency Services – MDHHS Internet & Sharepoint Development

Department of Technology, Management & Budget

517-284-1049



From: Mahendiran, Niveditha (DTMB) <MahendiranN1@michigan.gov>**Sent:** Monday, October 28, 2019 9:26 AM**To:** Kempton, Jennifer (DTMB) <KemptonJ@michigan.gov>**Cc:** Arens, Scott (DTMB) <ArensS@michigan.gov>**Subject:** RE: REST server connection via VPN tunnel

Jennifer,

From the screenshot I see the source address as 10.251.105.108. But the Optum VPN Tunnel IP that we have allowed is 149.111.240.0. Could you please clarify this with Optum?

Niveditha Mahendiran

Lead Solutions Architect, ITS-15

State of Michigan – DTMB – Agency Services

Technology and Data integration, Supporting DHHS

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From: Kempton, Jennifer (DTMB) <KemptonJ@michigan.gov>
Sent: Monday, October 28, 2019 9:06 AM
To: Mahendiran, Niveditha (DTMB) <MahendiranN1@michigan.gov>
Cc: Arens, Scott (DTMB) <ArensS@michigan.gov>
Subject: FW: REST server connection via VPN tunnel

Hi Nive,

Optum is having issues with their access to the Teradata REST servers using the VPN tunnel. Do you have a resource that can work with their network team to resolve these issues? See below the connection information he is using as well as attached the firewall logs. Any help you can provide would be greatly appreciated.

Thanks,

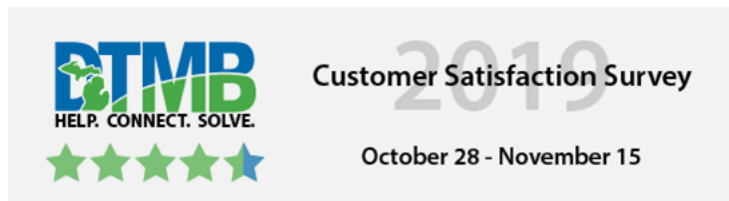
Jennifer Kempton

Programmer/Analyst

Agency Services – MDHHS Internet & Sharepoint Development

Department of Technology, Management & Budget

517-284-1049



From: Homer, Daniel R <Dan.Homer@optum.com>

Sent: Monday, October 28, 2019 8:19 AM

To: Kempton, Jennifer (DTMB) <KemptonJ@michigan.gov>

Cc: John Schuster (john.schuster@phoenixworkgroup.com) <john.schuster@phoenixworkgroup.com>

Subject: REST server connection via VPN tunnel

Jennifer,

We've done the work on our end adding the REST servers to the VPN tunnel between the sites. The information I used was:

edwrestgtwdevdr.state.mi.us - 10.231.40.104

edwqsgtwdevdr.state.mi.us - 10.231.40.104

edwrestgtwprod.state.mi.us - 10.231.40.103

edwqsgtwprod.state.mi.us - 10.231.40.103

Using port '1443'. But initial tests are coming up empty. (see attached firewall logs). Just wanted to verify with you that I have correct information and if there's a resource on your end I could have our network people engage with. Thanks!

Dan

Dan Homer

Senior Software Engineer



We professional. We excellent.

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: 517.214.4968 (m)

: 517.993.0917 (w)

: dan.homer@optum.com

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