



6 POINT PLEDGE

- 1. Never violate the trust of my clients or disrespect their property.**
- 2. Never say, "I don't know." Instead say, "I'll find out."**
- 3. Always understand that my client's time is more valuable than my own.**
- 4. Assume every problem is my fault, unless proven otherwise.**
- 5. Consider my job done only when my client is completely overwhelmed with joy. And instead of assuming they're happy, I'll ask them.**
- 6. Keep every promise I make. Including this one.**