**Email or Call Child Care Provider**

**USER STORY: As a caseworker or parent, I would like to email or call providers directly from State of Mississippi CWS website to ensure ease of usability.**

**STATIC CONTENT**

* Logo
* App Name (Logo): Department of Human Services
* Visual screen elements
* Screen Message:
* ‘To’ Field while composing a mail
* Phone number of the provider( Desktop and Tablet View)

**FORM FIELDS**

* From
  + Field label: From
  + Field Type: Text Box.
  + Default Value: None
  + Textbox limit: none
  + Textbox validation: Must be valid email format
* Subject
  + Field label: Subject
  + Field Type: Text box.
  + Default Value: None
  + Textbox limit: none
* Message
  + Field Label: Message.
  + Field Type: Text Field.
  + Default Value: None
  + Textbox limit: none

**BUTTONS & LINKS**

* Save as Draft Button
  + Label: Save as Draft
  + Action: Saves the content of the mail as a draft and takes user to search results/provider details page
* Cancel Button
  + Label: Cancel
  + Action: Cancels the operation of sending mail and takes user to search results/provider details page
* Send Button
  + Label: Send
  + Action: Sends the mail to the intended provider and takes user to Email Sent Successfully screen
* Ok Button
  + Label: Ok
  + Action: Takes user to search results/provider details page
* Call Icon/Button
  + Label: Call Icon( Only in Mobile View)

Action: Calls the provider whom user wants to contact.

**ACCEPTANCE CRITERIA**

1. Search result should display contact number of provider  
2. Search result should display Mail option from which user can directly mail the provider  
3. Provider mail id should be default in “TO” field of the mail