



GovTech Singapore Hack for Public Good Challenge – Making Government Schemes Accessible

BACKGROUND

GovTech Singapore focuses on harnessing technology to address societal needs. In line with this, various prototypes have been developed to solve public sector challenges in Hack for Public Good 2023. These can include creating digital credentials and certifications, enhancing the management of government services, improving foreign visitors' experience of Singapore, improving the urban ecosystem, and simplifying appointment bookings.

CHALLENGE STATEMENT

How can we develop a solution that recommends relevant Singapore Government schemes and services for businesses based on sectors (e.g. financial, manufacturing, sustainability, etc.) and citizens according to their needs?



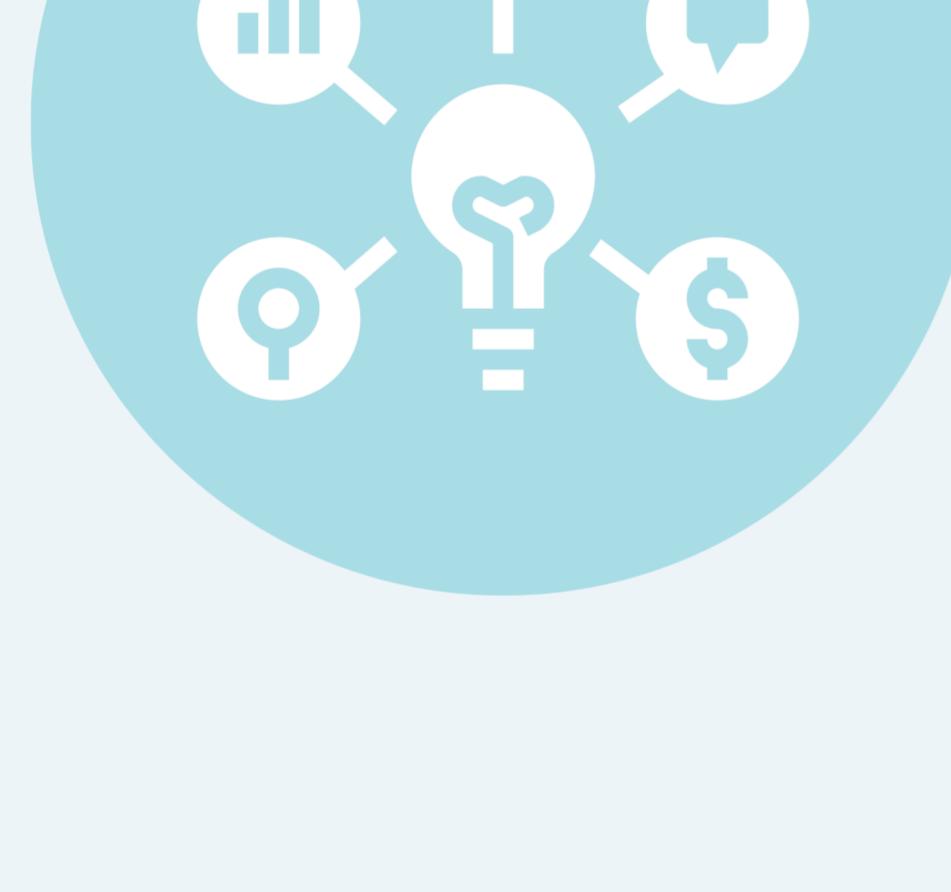
REQUIREMENTS

The solution* should address one or more of the following areas:



Public Service Accessibility

Creating a user-friendly, G2B digital system that is impactful in solving problems faced by businesses in Singapore e.g. helping Small and Medium Enterprises (SMEs) to grow, guiding users through the end-to-end process of setting up a business in Singapore, anticipating and matching users' business needs with relevant government services and support schemes, etc.



Enhanced Public Service Credibility

Streamlining the process of searching for information by providing a SSOT resource that contains customised content and relevant legislative procedures from across Singapore's public sector agencies, depending on business requirements.



Reliable Engagement

Increasing usability of public service systems and elevating users' experience through high intent classification rates, fast response times, simultaneous scalability, and intelligent search recognition.

*Integration with existing public sector systems and databases is highly encouraged.

TARGET USERS WHO WILL USE THE SOLUTION

Potential and current business owners

Organized By

