

## Ideation Phase

### Define the Problem Statements

Date	24 June 2025
Team ID	LTVIP2025TMID35409
Project Name	HematoVision: Advanced Blood Cell Classification Using Transfer Learning
Maximum Marks	2 Marks

### Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

<b>I am</b>	Describe customer with 3-4 key characteristics - <i>who are they?</i>	Describe the customer and their attributes here
<b>I'm trying to</b>	List their outcome or "job" the care about - <i>what are they trying to achieve?</i>	List the thing they are trying to achieve here
<b>but</b>	Describe what problems or barriers stand in the way - <i>what bothers them most?</i>	Describe the problems or barriers that get in the way here
<b>because</b>	Enter the "root cause" of why the problem or barrier exists - <i>what needs to be solved?</i>	Describe the reason the problems or barriers exist
<b>which makes me feel</b>	Describe the emotions from the customer's point of view - <i>how does it impact them emotionally?</i>	Describe the emotions the result from experiencing the problems or barriers

Reference: <https://miro.com/templates/customer-problem-statement/>

**Example:**



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Pathologist	Classify different types of blood cells in microscopic images	Manual classification is time-consuming, error-prone, and requires experienced professionals	It involves analyzing complex cell morphology with a high possibility of human fatigue or inconsistency	Overwhelmed and concerned about diagnostic delays or inaccuracies
PS-2	Diagnostic lab manager	Implement efficient diagnostic tools for hematological disorders	We lack access to specialized equipment or expert hematologists	The current solutions are either expensive or require extensive manual effort	Frustrated and worried about patient outcomes and operational efficiency